

# Searching for lost super

## WHO SHOULD COMPLETE THIS FORM?

You should complete this form if you want to search our lost members register for any super you may have lost. Your super fund will report you as a lost member if:

- they have not been able to contact you
- they have not received any contributions or rollover amounts for you in the last five years, or
- your account was transferred from another fund as a lost member account and no new address has been found.

## WHEN COMPLETING THIS FORM

When completing this form:

- Print clearly in BLOCK LETTERS using a black or blue pen.
- Use BLOCK LETTERS and print one character in each box.

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- Place  in ALL applicable boxes.

## AFTER COMPLETING THIS FORM

After you complete this form, send it to us at:

**PO Box 3578  
ALBURY NSW 2640**

We will use the information you provide to check for any possible matches on the lost members register. We will write to you to let you know whether or not we have found a possible match or if we need more information.

## ACCOUNT BALANCES LESS THAN \$200

If we successfully match your details with an entry on our lost members register, and the balance of your lost super account is less than \$200, you may withdraw this amount from your super fund tax-free regardless of your age.

## HOW ELSE CAN I SEARCH FOR LOST SUPER?

You can also search for your lost super by:

- phoning **13 28 65** and following the prompts (you will need your TFN to use this service)
- phoning us on **13 10 20**
- using SuperSeeker on our website at [www.ato.gov.au](http://www.ato.gov.au), or
- asking your current super fund to conduct a search on your behalf using SuperMatch.



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## PRIVACY INFORMATION

We are authorised by the *Superannuation (Unclaimed Moneys and Lost Members) Act 1999* to ask for the information in this enquiry form. We need this information to help administer the taxation and superannuation laws. Where authorised by law to do so, we may give this information to other government agencies. These agencies could include assistance agencies such as Centrelink, the Child Support Agency, law enforcement agencies and the Australian Bureau of Statistics.

### MORE INFORMATION

For more information about searching for lost super:

- visit our website at **[www.ato.gov.au](http://www.ato.gov.au)**
- phone **13 10 20** between 8.00am and 6.00pm, Monday to Friday, or
- write to us at  
**PO Box 3578**  
**ALBURY NSW 2640.**

If you do not speak English well and want to talk to a tax officer, phone the Translating and Interpreting Service on **13 14 50** for help with your call.

If you have a hearing or speech impairment and have access to appropriate TTY or modem equipment, phone **13 36 77**. If you do not have access to TTY or modem equipment, phone the Speech to Speech Relay Service on **1300 555 727**.

## OUR COMMITMENT TO YOU

We are committed to providing you with guidance you can rely on, so we make every effort to ensure that our publications are correct.

If you follow our guidance in this publication and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we must still apply the law correctly. If that means you owe us money, we must ask you to pay it but we will not charge you a penalty. Also, if you acted reasonably and in good faith we will not charge you interest.

If you make an honest mistake in trying to follow our guidance in this publication and you owe us money as a result, we will not charge you a penalty. However, we will ask you to pay the money, and we may also charge you interest.

If correcting the mistake means we owe you money, we will pay it to you. We will also pay you any interest you are entitled to.

If you feel that this publication does not fully cover your circumstances, or you are unsure how it applies to you, you can seek further assistance from us.

We regularly revise our publications to take account of any changes to the law, so make sure that you have the latest information. If you are unsure, you can check for a more recent version on our website at **[www.ato.gov.au](http://www.ato.gov.au)** or contact us.

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