



# Are your clients' ABN details accurate?

Check your clients' Australian Business Number (ABN) details are up to date.


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Take the opportunity to remind your clients to update their Australian Business Number (ABN) details on the Australian Business Register (ABR). You can also do it for them.

Emergency services and other government agencies rely on ABN details to identify businesses who need support in times of disaster. It's important your client lists their physical business address, and a postal address so we know where the business is located.

If their details are out of date, they risk missing out on important assistance, information, or opportunities such as financial grants.

Keeping ABN details up to date will also help business clients complete client-to-agent linking steps online if they need to engage a new agent or provide additional authorisation to their existing agent.

The fastest way to update your clients' ABN details is through the [Tax professional services](#)  on the ABR.

If your client is no longer in business, the ABN **must** be [cancelled](#) . We actively review ABN entitlements and may cancel inactive ABNs if there are no signs of [business activity](#) .

## **Our commitment to you**

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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