




myGovID is now called myID

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The Australian Government's Digital ID app myGovID is now called myID. The updated app is being rolled out in app stores from 13–17 November 2024.

During this time, you might see both myID and myGovID when using your app to log in to participating government online services. This won't affect your access, and your Digital ID will remain fully functional and secure.

Australian Taxation Office (ATO) Assistant Commissioner Rob Thomson said while the myID name is new and may look different, users will use it the same way to securely access more than 150 [participating government online services](#) .


'Existing users will have all their identity-related information seamlessly carried over into the new version, they do not need to set up a new myID. The app should automatically update if you have enabled auto-update on your device, otherwise you can download the app manually from the official app stores once available, Mr Thomson said.

'myID will continue to provide Australians with a more secure and flexible way to prove who they are when accessing government online services, without needing to repeatedly share copies of their personal documents such as passports, birth certificates and driver's licences.'



'New users can download the myID app on their device and join over 13 million people using the app to verify their identity for business and personal matters.'

The ATO reminds the community to watch out for scammers seeking to take advantage of the name change. The ATO is seeing various

impersonation scams designed to steal personal information, including myGov sign in credentials. To help protect yourself:

- Don't click on suspicious links, open attachments or download any files from suspicious emails or SMS. The ATO will never send an unsolicited SMS that contains a hyperlink.
- As we transition from myGovID to myID – you do not need to set up a new myID or reconfirm your details. If you've been prompted to go to a website to do so, this is a scam.
- Only download the myID app from the official app stores (Google Play and the App Store) and ensure you turn on notifications, so you are notified when accessing online services.
- Never share, or enter your login code for anyone.
- If you suspect any suspicious activity on your myID, report it immediately to [our support line](#) .

Information for journalists

- More information is available at www.myID.gov.au 
- Information about recent myID impersonation scam is available on our website.
- Images and a video about of the new myID app are available for download from our media centre.
 - Image 1
 - Image 2
 - Image 3
 - [Video](#) 
- ATO file footage is available for use in news bulletins from our media centre.
- A headshot of ATO Assistant Commissioner Rob Thomson is available for download.

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