




myGovID being renamed myID

The Australian Government's Digital ID app, myGovID is being renamed in November 2024.

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In mid-November 2024, the Australian Government's Digital ID app, myGovID, will be renamed to myID.

The rename aims to resolve confusion between the myGovID app and myGov, following a recommendation from the Critical National Infrastructure [myGov User Audit](#)  report.

When myGovID changes to myID, users won't need to do anything differently. An update to the app will be issued through the relevant app stores in November.

Existing users will not need to set up a new myID. Login details and the user's identity strength level set up in myGovID will stay the same and users can continue to use the app in the same way to securely access participating government online services.

myGovID has provided over 13 million people with a secure and flexible way to verify their identity when accessing more than 150 government services online for business and personal matters.


myID will continue to provide Australians with a safer and more convenient way to prove who they are online, without needing to repeatedly share copies of their personal documents such as passports, birth certificates and driver's licences.

The Australian Taxation Office (ATO) also reminds the community to watch out for scammers using fake websites or apps that look like myGovID or myID. To help protect yourself:

- don't click on suspicious links, open attachments or download any files from suspicious emails or SMS. The ATO will never send an

unsolicited SMS that contains a hyperlink

- only download the myGovID (soon to be known as myID) app from the official app stores (Google Play and the App Store) and ensure you turn on notifications, so you are notified when accessing online services
- never share, or enter your login code for anyone.

If you suspect any suspicious activity on your myGovID, report it immediately to [our support line](#) .

Information for journalists

More information is available at www.myGovID.gov.au/DiscovermyID

Images of the new myID app are available for download from our media centre:

- [Image 1](#)
- [Image 2](#)
- [Image 3](#)

ATO file footage is available for use in news bulletins from our media centre.

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