



Flood support – we're here to help

Last updated 6 December 2022

With major floods creating challenging conditions in parts of New South Wales, Queensland, Tasmania, Victoria and South Australia we understand family and property are the priorities during this difficult time.

We know that not-for-profits (NFPs) will face a unique set of challenges. If you, your staff or clients have been affected by the recent floods and are struggling to meet tax obligations, we have a range of support options available to help.

Depending on the situation, we may be able to:

- allow extra time to pay tax or lodge tax returns, activity statements or other obligations
- re-issue documents including income tax returns, activity statements and notices of assessment (for example if needed to access government payments or concessions)
- help reconstruct lost or damaged tax records so you can claim entitlements, including income tax deductions, or access government payments
- prioritise any refunds owed
- set up a payment plan tailored to individual situations
- remit penalties or interest charged during the time you, your staff or clients were affected by the floods.

You can also find information on establishing a relief fund or organising a fundraising appeal or event to help those affected by the floods.

For advice on specific not-for-profit issues call our NFP Premium Advice Service on **1300 130 248** between 8:00 am and 6:00 pm AEDT, Monday to Friday.

QC 71023

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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