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Updates to the login process for online services

This is part of our commitment to delivering an efficient, stronger and more secure experience.

Last updated 20 February 2025

Our services will soon use the Australian Government Digital ID System to verify your ID when you use Digital ID to access services, such as:

- Online services for business.
- Relationship Authorisation Manager (RAM).
- · Access Manager.
- Australian Business Register (ABR).

This means your personal information will be even more secure and better safeguarded. Your information and privacy will be protected by law.

What to expect

You'll still use your Digital ID to log in. There should be no interruptions to your access or authorisations.

You will be prompted with 2 new screens during the login process:

- 1. **Digital ID provider selection:** Choose your preferred Digital ID provider (for example, myID).
- 2. **Consent for information sharing:** Provide your consent for your information to be shared with the online service (for example, RAM).

If you use Digital ID to access our online services through myGov, you'll also notice the same login process.

For secure access, always log in through the ATO and RAM website. Beware of scams asking you to set up a new mylD or reconfirm your details as part of this update. If you've been asked to do so, it's a scam.

To find out more about Australia's Digital ID System visit digitalidsystem.gov.au G.

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Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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