



Australia Post removing SMSF Gateway Service

If you're using the Australia Post SMSF Gateway Service find out what to do before it's restricted on 30 November 2025.

Last updated 2 October 2025

Australia Post is closing the self-managed super fund (SMSF) Gateway Service to new subscribers. The last day to purchase a subscription will be 29 November 2025. From 30 November 2025, you'll no longer be able to buy or renew subscriptions with Australia Post.

You'll continue to have access to the service until your current subscription expires.

What you need to do

Arrange an alternative service if required

To ensure you continue to meet the SuperStream data Standards for your SMSF, Australia Post encourage you to arrange an alternative SMSF messaging service **before** your subscription expiry date. You can access a list of messaging services by going to the [register of SMSF messaging providers](#).

The service you choose will provide you with a new electronic service address (ESA), for your SMSF contributions, rollovers and release authorities. You'll be required to provide the new ESA to us and any employers making contributions to your SMSF.

Download and save your data

Access to the SMSF Gateway Service will cease when your subscription expires. It's recommended that you download and backup any data you require before your expiry date. For:

- **Contributions and rollovers:** you can download your data via the *View contributions* and *View rollovers* tabs on the left navigation menu. Perform a search for the date range you want to capture, then click the **Save as CSV button**, which will appear once the search is complete.
- **Past invoices:** go to the *View past invoices* tab and select a PDF to download.

For more support visit [Register of SMSF messaging providers](#) and [Get an electronic service address](#).

Looking for the latest news for SMSFs? You can stay up to date by visiting our [SMSF newsroom](#) and [subscribing](#) [🔗](#) to our monthly SMSF newsletter.

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