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eInvoicing

How to use eInvoicing to exchange invoices directly between suppliers' and buyers' software.

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QC 57981

About Peppol eInvoicing

About Peppol eInvoicing, how it works in Australia and how you can benefit by using it.

Last updated 2 November 2026

About eInvoicing

eInvoicing is the digital exchange of invoice information between suppliers' and buyers' software through the secure Peppol network.

It's faster, more accurate and more secure than sending invoices as PDFs by email.

With Peppol eInvoicing:

- suppliers don't need to print, post or email paper or PDF invoices
- buyers don't need to manually enter or scan invoices into their software
- businesses can connect once and transact with everyone on the Peppol network – over 430,000 Australian businesses – no matter what software they use.

To find out how Australian businesses are unlocking the benefits of eInvoicing and modernising the way they do business, explore these case studies.

Benefits of eInvoicing

- Save time and money
- Be more secure
- Reduce payment times
- Help the environment
- Connect once, trade with many

Save time and money

eInvoicing reduces manual data entry and streamlines process automation. It can save you time and let you focus on running your business.

eInvoicing will also help reduce your administration costs. Paper and PDF invoices generally cost between $27 and $30 to process.

eInvoicing can reduce this to less than $10 an invoice.

With eInvoicing, you:

- as a supplier, don't need to create paper or PDF invoices and then print, post or email them
- as a buyer, don't need to scan and manually enter invoices into your software
- can automate invoice processing more easily using eInvoicing's standardised, structured, better-quality data
- reduce delays caused by invoice errors and invoices being misplaced, incorrectly addressed or going missing
- reduce the time spent following up late invoices.

While you still need to apply your existing checks and assurance processes before paying eInvoices, you may see cost savings due to automation of manual administrative tasks and faster processing.

There are no- and low-cost implementation options for small businesses.

To help you work out how much eInvoicing may benefit your large or medium business, see the Peppol eInvoicing value assessment tool.

Be more secure

According to the National Anti-Scam Centre, payment redirection and false billing scams are some of the most common scams reported. More than $166 million was lost to these scams in 2025, up from $152 million in 2024.

eInvoicing can help make your business more secure:

- eInvoices are exchanged securely through the Peppol network by approved access points, using the buyer's and supplier's ABNs.
- The risks of intercepted, fake or compromised invoices, email scams and ransomware attacks are lower compared with posted or emailed invoices.
- eInvoices can only be viewed by the supplier, buyer and their digital service providers. eInvoices don't go through the ATO and we can't see them.

And, you can apply all of your existing invoice processing compliance, assurance and verification safeguards to eInvoices before making payments.

Reduce payment times

eInvoicing can improve your cashflow, with faster processing enabling faster payments.

The Australian Government is committed to paying eInvoices more quickly. For more information, see The Department of Finance's Guide to selling – Getting paid.

State governments and local councils are also encouraging their suppliers to send them eInvoices. And, large businesses in-scope for the Payment Times Reporting Scheme must now:

- note their eInvoicing policies and practices
- flag eInvoices in their payment times reports.

Help the environment

eInvoicing can help your business reduce the use of paper and other resources when managing invoices. eInvoicing reduces energy consumption and greenhouse gas emissions, making it an environmentally friendly alternative to printing and posting paper invoices. Less computing power is needed to process the structured data used by eInvoicing, especially when volumes increase.

For companies that have environmental, social and governance targets, eInvoicing can help achieve them.

Connect once, trade with many

Businesses only need connect once to trade with anyone on the Peppol network.

Businesses can use eInvoicing regardless of their size or the software they use. All that's needed is that both the supplier's and buyer's software are connected to the Peppol network.

Large businesses can add Peppol to their trading networks to help their smaller trading partners:

- exchange invoice data directly from their software, and
- reduce administrative costs.

Peppol is based on proven infrastructure and is growing globally. The network can support a wide range of business documents, not just invoices. By updating the standard we use in 2024–25, we've laid the foundation for international interoperability.

About Peppol

Peppol is an international eProcurement framework. It's developed and maintained by OpenPeppol, an international non-profit association with members all over the world. The Peppol network and document specifications standardise the way business information is structured and exchanged.

Peppol uses a 4-corner model to exchange procurement documents and data. It transmits these through an open and secure network of accredited Peppol service providers called access points.

- The 4-corner model
- Peppol service providers
- Peppol's origins and growth
- Peppol in Australia and the role of the ATO

The 4-corner model

Stages in the 4-corner model include (see the flowchart below):

- **Corner 1**: The supplier creates the eInvoice in their business software.
- **Corner 2**: The supplier's access point validates and sends the eInvoice. The address is retrieved using address lookup. The eInvoice travels via the secure Peppol network.
- **Corner 3**: The buyer's access point receives and validates the eInvoice.
- **Corner 4**: The buyer receives the eInvoice in their business software.


The stages of the 4-corner model (as described above).

Peppol service providers

Access points connect businesses to the Peppol network and allow the exchange of invoices and business documents with others on the network. Another type of Peppol service provider known as service metadata publishers (SMPs) ensure the addresses and capabilities of businesses on the network can be looked up. Most, but not all access points are also SMPs.

If you are interested in becoming an accredited Peppol service provider in Australia, visit our software developers website.

Peppol's origins and growth

Peppol began in 2008 and is used mainly in Europe, where OpenPeppol is based. It is core to the European Union's VAT in the Digital Age (ViDA) initiative.

Its use is growing, with more than 7 million businesses now registered on the Peppol network globally. It's increasingly being seen across Asia and the Pacific region, with Singapore, Malaysia, Taiwan and Japan having joined Australia and New Zealand, who adopted the Peppol framework in tandem in 2019.

Peppol in Australia and the role of the ATO

OpenPeppol gives authority to various countries to manage Peppol within their borders – over 50 countries are members of OpenPeppol.

The Australian Government established the Australian Peppol Authority (APA) within the ATO, based on its experience with similar digital initiatives such as SuperStream and Single Touch Payroll.

In this role, we:

- define Australian requirements for use of the Peppol standards – for example, the Australian-New Zealand invoice specification supports GST and can be used to issue an invoice that complies with the requirements of a tax invoice
- administer accreditation of Peppol service providers for Australia
- educate, promote and support the adoption of Peppol across government and the business community
- work with digital service and software providers and the business community to ensure Peppol is suitable and implemented consistently across Australia.

eInvoicing is not a compliance or revenue measure. We can't see any invoice information, and we don't receive a copy of this information.

Getting started – connecting to the Peppol network

To use eInvoicing, your business and your trading partners need to connect to the Peppol network.

- Small businesses
- Medium and large businesses
- Tax professionals and business advisers
- Government
- Finding trading partners
- Peppol and existing digital networks

Small businesses

Many of the commonly used small business accounting packages already offer eInvoicing. You may be connected as part of your existing subscription or if not, then registering to use Peppol eInvoicing is quick and easy. To find out more, see Getting started with eInvoicing for small business.

Medium and large businesses

Medium and large businesses may also have pathways within their software. To select the right option for your business, see Getting started with eInvoicing for medium and large businesses.

Tax professionals and business advisers

Tax professionals, accountants, bookkeepers and business advisers can help businesses, especially their small business clients, get started with eInvoicing. To find out more, see eInvoicing for tax professionals and business advisers.

Government

Governments across Australia are adopting Peppol eInvoicing to:

- help boost productivity across the economy, and
- support businesses in their jurisdictions.

Find out more about the Australian Government's commitment to eInvoicing and what other governments are doing.

Finding trading partners

The Peppol Directory can help you find which of your trading partners are ready to receive eInvoices from you. Some software products have automated this process. To find out more, read Identifying Australian businesses on the Peppol network.

Peppol and existing digital networks

Businesses have exchanged electronic documents such as invoices for decades through different channels, including:

- electronic data interchange (EDI)
- data entry portals
- data file transfers.

These systems are efficient and streamline the buying process, but they aren't universal (they use 3-corner models not 4) and are usually proprietary. This means suppliers must connect to multiple systems used by different buyers, creating inefficiencies and trade barriers.

Peppol complements EDI and other channels and represents a common global standard for exchanging digital business documents. This helps businesses that transact with trading partners through multiple EDI networks to avoid multiple connections and associated high costs. And, it can be used by larger businesses to move their smaller trading partners to fully digital transactions.

Contact us

If you have any questions, email eInvoicing@ato.gov.au.

If you are a registered digital service provider (DSP), you can contact us using our Online services for DSPs.

Identifying Australian businesses on the Peppol network

How to identify Australian businesses that are ready to receive eInvoices.

QC 67570

Identifying Australian businesses on the Peppol network

How to identify Australian businesses that are ready to receive eInvoices.

Last updated 22 July 2026

About the Peppol Directory

The Peppol Directory contains information about every entity in the world that is registered on the Peppol network and their receiving capabilities. The directory is administered by OpenPeppol.

Use the directory to see if one of your trading partners is connected to the Peppol network by doing a simple text search. If you can't find them using their trading name, use their ABN (Australian business number) as Australian businesses typically use their ABNs as their Peppol participant ID.

Note:

- Only receivers' details are published – if a business can only send they may not be listed, but publishing receiver details to the directory is mandatory in Australia.
- Always complete appropriate identity and 'know your customer' checks before transacting with any new trading partner, regardless of their registration status on the Peppol network.

More about Peppol participant IDs

Every business on the Peppol Directory is registered using a unique participant identifier with the following 3 components:

- identifier scheme – 'iso6523-actorid-upis'
- International Code Designator (ICD) value – '0151' is the ICD for the ABN which is used by most Australian businesses, but some may use a different ICD especially if they also trade overseas
- unique identifier denoted by the ICD (typically an ABN)
  - for example, the Participant ID for the ATO is: 'iso6523-actorid-upis::**0151:51824753556**' (identifier scheme::ICD value:unique identifier).

Bulk look-ups of Australian businesses on the Peppol network

There are a range of options for you to identify if your trading partners can receive Peppol eInvoices.

Using free publicly available tools

Many commercial Peppol service providers provide free public look-ups allowing you to upload details of your trading partners to check if they're on the network. Some of these are listed below. Consider any disclaimers or privacy policies before using them:

- Payreq – Peppol Lookup
- eInvoicing.com Peppol lookup
- Ozedi – Peppol lookup

Many Peppol service providers offer an option to help you identify your registered trading partners and onboard them.

Extracting data from the Peppol Directory

These steps show you how to filter out of the Peppol Directory all the Australian businesses using an ABN as their Peppol ID ('0151' ICD).

Step 1: Download and open the directory

- Go to the Peppol Directory.
- In the grey footer, select **Participant IDs CSV** (comma-separated values) – a CSV file will download.
- Open the CSV file in Excel or a similar spreadsheet application.
- Most spreadsheets are limited to one million rows – the Peppol Directory may exceed this capacity (you may need to split it into multiple files to access all the data).

- Save the file as a **Macro-Enabled Workbook** for best performance.

Step 2: Separate the ABNs

The downloaded spreadsheet will contain a single column list of Participant IDs. You will need to split the identifier into its components to separate out the ABNs:

- Select **Column A** and go to the **Data** ribbon.
- Select **Text to Columns** – the **Convert Text to Columns Wizard** will open.
- Ensure **Delimited** is checked then click **Next**.
- Check **Other** and type **':'** (a colon) in the box to the right then click **Next**.
- Click **Finish**.

The data will split into separate columns:

- Column C will show the type of identifier (ICD) and Column D will show registered participants' unique identifiers.
- Filter Column C by ICD '0151' (the value may show as '151') to display only ABNs in Column D.
- Save your list.

Compare Column D to your vendor data, or against the Australian Business Register to find out more about who is listed – for example you can filter by postcode to see who is local to you.

Build an API to extract data

The directory can also be queried using a public REST API.

More Peppol functions

There are more resources and capabilities available to help you use the Peppol network.

You can download the directory's full BusinessCards CSV. This file is large and may require a powerful computer to process. The result includes all data fields associated with entities in the Peppol Directory. You can apply specific filtering to identify a range of Peppol participants, such as all entities:

- with an 'AU' country code (that is, all businesses located in Australia)
- in the Peppol network that can receive an 'AU' eInvoice (including entities outside of Australia).

Peppol practical participant search displays more information about individual entities, such as the access point they're using.

Free dashboards such as ionite.net provide high-level statistics like the number of registered entities in each country.

Some digital service providers offer Peppol statistics and data manipulation as a paid service.

QC 68119

eInvoicing news and statistics

Keep up to date with the latest eInvoicing information and data.

Last updated 19 November 2026

eInvoicing news

Australian Government drives eInvoicing by default

The Australian Government is taking the next step in its commitment to make eInvoicing the default way agencies exchange invoice information with suppliers.

Transitional arrangements have been in place since March 2025, supporting non-corporate Commonwealth entities (NCEs) as government policies, guidance and processes are updated to embed eInvoicing across Commonwealth procurement.

The ATO, as Australia's Peppol Authority, is supporting agencies through the transition.

Changes to payment terms

From 1 January 2027, changes to the Department of Finance's Supplier Pay On-Time or Pay Interest Policy (RMG 417) will introduce:

- standard payment terms of 10 business days
- eInvoicing as the default method of invoicing for Australian Government procurement.

Commonwealth Contracting Suite documentation and guidance for suppliers about getting paid will soon reflect these changes.

The changes are designed to simplify invoicing, support faster payments and deliver a more efficient experience for suppliers and government agencies.

For more information, visit eInvoicing for government or contact eInvoicing@ato.gov.au.

Australia's 6 million eInvoices and counting

Australia has hit a major eInvoicing milestone, with more than 6 million eInvoices now exchanged across the national network.

While it is impossible to pinpoint the exact invoice or the exact day, somewhere in early August 2026 an Australian business hit 'send' on the country's 6–millionth eInvoice, marking another step forward in the digital transformation of invoicing and payments.

The achievement highlights how far eInvoicing has come since its introduction in Australia. Despite a challenging start, including the disruption of the COVID-19 pandemic shortly after the Australian Peppol Authority was established in late 2019, adoption has continued to grow steadily.

Today, the network is processing more than 250,000 eInvoices every month, with over 430,000 ABNs registered and ready to receive eInvoices.

Peppol adoption surges as EU drives growth

The global Peppol network is experiencing unprecedented growth, with the number of registered businesses increasing by nearly 80% in the first 3 months of the 2026–27 financial year.

Much of this growth is being driven by recent business-to-business eInvoicing requirements across Europe, particularly in France and Belgium. As further requirements are rolled out under the European Union's VAT in the Digital Age (ViDA) initiative, the network's reach will continue to grow.

More than 7 million businesses are now registered on the Peppol network worldwide, cementing its position as a leading framework for secure, standardised digital trade.

Growth is also accelerating closer to home. New Zealand has now passed 110,000 registered businesses on the network and recently celebrated its one-millionth eInvoice.

Australia continues to play a significant role in the global Peppol community, with more than 430,000 businesses registered to receive eInvoices. The majority are small businesses, many of which can send and receive eInvoices directly through the accounting or business software they already use.

To find out whether your software supports eInvoicing, read Getting started with eInvoicing for small businesses.

Payment redirections scams costing us more

Payment redirection and false billing scams are continuing to cost Australian businesses millions of dollars, according to the latest insights from the National Anti-Scam Centre.

More than $166 million was lost to these scams in 2025, up 9.3% from $152 million in 2024. The figures highlight the growing impact of invoice fraud, where scammers impersonate trusted businesses and redirect payments to fraudulent bank accounts.

One of the benefits of eInvoicing is the protection its secure Peppol network provides – the more eInvoicing is used the safer all Australian businesses will be.

To find out more about the scams Australians are reporting, visit the National Anti-Scam Centre.

Strengthening Peppol network security

New security requirements are being introduced across the global Peppol network, reinforcing trust and confidence in the exchange of eInvoices.

Under the new requirements, all accredited Peppol service providers worldwide will need to hold a valid ISO/IEC 27001 certification, or an approved equivalent, by 1 October 2027.

The change reflects the growing scale of the Peppol network and will help service providers maintain robust information security practices as adoption continues to increase globally.

Peppol service providers should review the implementation requirements and timeframes to ensure they are prepared for the transition.

For more information on the new requirements, including scope, documentation requirements and key deadlines, read the OpenPeppol ISO/IEC 27001 Implementation plan.

eInvoicing media releases

- 'Save time and money': more and more businesses making the switch to eInvoicing (August 2022).
- Albanese Government supporting Australian businesses through eInvoicing Week – joint media release with Stephen Jones MP, Assistant Treasurer and Minister for Financial Services and Julie Collins MP, Minister for Housing, Homelessness and Small Business (August 2022).

Peppol network news

Find out more about what's going on internationally across the Peppol network at:

- PeppolNews, a free independent news aggregator and content hub that sources eInvoicing news from official sources, national authorities, service providers, software vendors and trade press
- OpenPeppol's News area.

eInvoicing statistics

Australia

- **437,879** ABNs on the network in September 2026. This number is steadily climbing.
  - 128 Australian Government agencies are registered, 314 state and territory agencies and 34 local councils.
- **6,427,269** eInvoices have been transmitted through the network in Australia up to the end of September 2026. At the current rate we expect the 7-millionth eInvoice to flow sometime in December.
- **53** Peppol service providers are accredited in Australia.
- **48** eInvoicing Ready products are registered.

New Zealand

Both registrations and usage have seen a sharp increase recently in New Zealand – after a 24% increase in the number of eInvoices sent in June 2026 over May, it grew another 12% in July. They have now seen more than one million eInvoices exchanged in total.

Find out more about New Zealand's eInvoicing growth metrics.

Rest of the world

If you are interested in what's happening around the globe, aggregated Peppol Directory registration data can be viewed at Ionite's Peppol statistics.

QC 59806

eInvoicing for government

How all levels of government are adopting Peppol eInvoicing to help boost productivity across the economy.

Last updated 13 October 2026

Australian Government's commitment

The Australian Government is extending its commitment to increase Peppol eInvoicing adoption as noted in the Budget 2024–25. It will make eInvoicing the default method for exchanging invoice information in government procurement for most Australian Government entities.

By leading the implementation of eInvoicing, the government aims to:

- disrupt payment redirection scams
- improve efficiency and boost productivity across the economy.

To realise these and other benefits, all governments and businesses across the country should use eInvoicing and encourage their trading partners to adopt it.

In addition to the Australian Government's adoption of eInvoicing, more than 300 state and territory government organisations and local councils are using it. eInvoicing is also being introduced by governments across Europe and the Asia-Pacific region.

Australian Government entities

Establishing eInvoicing as a default method of invoicing builds on the 2022 mandate for non-corporate Commonwealth entities (NCEs) to be able to receive eInvoices, and to further increase the uptake of eInvoicing in Australia. This is in line with the recommendations agreed to in the Government response to the Statutory Review of the Payment Times Reporting Act 2020.

The Australian Taxation Office (ATO), as the Australian Peppol Authority (APA), is providing guidance for NCEs to help them with their immediate transitional requirements to:

- work with suppliers to increase the use of eInvoicing to 30% of all invoices received by 1 July 2026
- enable automated processing and sending of eInvoices by December 2026
- report progress against the above quarterly to the APA.

While corporate Commonwealth entities (CCEs) and Commonwealth corporations (CCs) are not currently in scope, we encourage them to adopt eInvoicing and to contact us if they have any questions. To find out more about the different types of Australian Government entities visit the PGPA Act Flipchart and List.

Suppliers to government

If you're a supplier to the Australian Government, check the list of government entities able to receive eInvoices. We are also listing here some of the businesses who have sent eInvoices to NCEs.

To find out more about being a supplier to the Australian Government, visit the Department of Finance's Selling to Government – Getting paid

.

If you have trading relationships with state, territory and local government organisations, you may also be able to send eInvoices to them.

If you're not yet eInvoicing enabled, information is available to help you get started.

eInvoicing by default

As the APA, we are working across government to make eInvoicing the default way to send and receive invoices. This includes advising on any system or processing improvements.

For more detail read eInvoicing by default guidance.

Increasing eInvoicing volumes

To increase your eInvoicing volumes, you can:

- Increase internal awareness of eInvoicing.
- Ask your suppliers to transition to eInvoicing – identify high volume invoice senders and discuss eInvoicing at contract renewals and negotiations.
- Check which of your suppliers are already sending eInvoices – use our supplier list.
- Don't reject eInvoices you receive – help suppliers with the change.

More about how to work with your suppliers can be found at Supplier onboarding guidance.

Automated processing

NCEs are required to enable automated processing of eInvoices by December 2026. Find out more at eInvoicing by default guidance.

To understand more about the data and information capabilities of eInvoices, and the checks, process steps and routing that could be automated, read our Guide to receiving and processing eInvoices.

If you're researching the eInvoicing capabilities of finance systems visit the eInvoicing Ready product register .

Procuring a service provider

While NCEs must use the Digital Transformation Agency's BuyICT Software and ERP Marketplace Category 3 to procure ERP products and service solutions, Peppol eInvoicing services are often separate and access to these in BuyICT is currently limited. Where a Peppol network connection is not included in an ERP solution, you may source this outside of BuyICT's procurement panels.

Sending eInvoices

NCEs are required to enable sending of eInvoices by December 2026. Find out more at eInvoicing by default guidance.

Reporting eInvoicing

NCEs have been reporting eInvoice volume data since July 2024. Starting from July 2026, we will be incorporating data on eInvoices sent. Find out more at eInvoicing by default guidance.

Contact us

To find out more about how we can help, email einvoicing@ato.gov.au.

State, territory and local governments

The APA at the ATO is also working with state and territory governments, and local councils who are furthering eInvoicing adoption in their jurisdictions:

- All New South Wales Government agencies can receive eInvoices.
- All South Australian Government agencies can receive eInvoices.
- All Australian Capital Territory Government agencies can receive eInvoices.
- Most Tasmanian Government agencies can receive eInvoices.
- Many Queensland Government agencies can both receive and send eInvoices.
- The Western Australian Government is running an eInvoicing program and is aiming for a larger-scale implementation.
- The Victorian Government (PDF, 1.2MB) has also committed to eInvoicing (information found on page 39).
- More than 30 local councils are on the eInvoicing network. A variety have switched on – from small to large, and from rural centres to those that sit within the metropolitan areas of our capital cities.

To connect with the eInvoicing lead in your state or territory, or to find out how we can help your council, email eInvoicing@ato.gov.au.

eInvoicing-enabled government entities and suppliers

eInvoicing-enabled government entities and suppliers on the network.

Guide to receiving and processing eInvoices

Enhance your accounts payable processes to ensure you can efficiently receive and process Peppol eInvoices.

eInvoicing by default guidance

How non-corporate Commonwealth entities should implement the Australian Government's eInvoicing by default commitment.

QC 63456

eInvoicing-enabled government entities and suppliers

eInvoicing-enabled government entities and suppliers on the network.

Last updated 14 August 2026

List of Australian Government entities

The following Australian Government entities are registered on the Peppol network. They appear on the Peppol Directory with hundreds of state, territory and local government organisations, and thousands of other Australian businesses who can receive eInvoices.

Note: The entity names used here match what is listed on the Australian Business Register (ABR) against their Australian business number (ABN.)

If you supply to any of the entities listed in Table 1 and can send eInvoices, you may be paid faster. For more information, visit Getting paid on the Department of Finance's website.

To check any requirements when switching to send eInvoices, talk to your contract manager in the government entity or use the contact emails listed in the following table.

Table 1: Australian Government entities able to receive eIn

ABN	Entity name	Entity contact
73 147 176 148	Administrative	finance@art.gov.au

	Review Tribunal	
80 246 994 451	Aged Care Quality and Safety Commission	accpayable@agedcare
50 802 255 175	ASBESTOS AND SILICA SAFETY AND ERADICATION AGENCY	finance@asbestossafe
92 661 124 436	ATTORNEY-GENERALS DEPARTMENT	accounts@ag.gov.au
80 959 780 601	AUDITING & ASSURANCE STANDARDS BOARD	finance@aasb.gov.au
92 702 019 575	AUSTRALIAN ACCOUNTING STANDARDS BOARD	finance@aasb.gov.au
26 331 428 522	AUSTRALIAN BUREAU OF STATISTICS	accounts@abs.gov.au
34 864 955 427	AUSTRALIAN CENTRE FOR INTERNATIONAL AGRICULTURE RESEARCH	financeap@aciar.gov.a
54 488 464 865	AUSTRALIAN CHARITIES AND NOT-FOR-PROFITS COMMISSION	accountspayableandre
97 250 687 371	AUSTRALIAN COMMISSION ON SAFETY AND QUALITY IN HEALTH CARE	financehelpdesk@heal
55 386 169 386	Australian Communications and Media Authority	accountspayable@acm
94 410 483 623	AUSTRALIAN COMPETITION & CONSUMER COMMISSION	finance@accc.gov.au
11 259 448 410	AUSTRALIAN CRIME COMMISSION	N/A

84 425 496 912	Australian Digital Health Agency	financehelpdesk@heal
21 133 285 851	AUSTRALIAN ELECTORAL COMMISSION	financialmanagement@
17 864 931 143	AUSTRALIAN FEDERAL POLICE	accountsclientserv@af
19 892 732 021	AUSTRALIAN FILM TELEVISION & RADIO SCHOOL	finance@aftrs.edu.au
63 384 330 717	AUSTRALIAN FINANCIAL SECURITY AUTHORITY	eftpayments@afsa.gov
81 098 497 517	AUSTRALIAN FISHERIES MANAGEMENT AUTHORITY	finance@afma.gov.au
69 405 937 639	AUSTRALIAN GOVERNMENT SOLICITOR	accounts@ag.gov.au
31 162 998 046	AUSTRALIAN INDUSTRIAL CHEMICALS INTRODUCTION SCHEME	N/A
63 257 175 248	AUSTRALIAN INSTITUTE OF CRIMINOLOGY	N/A
64 001 053 079	AUSTRALIAN INSTITUTE OF FAMILY STUDIES	N/A
33 020 645 631	AUSTRALIAN NATIONAL AUDIT OFFICE	N/A
13 059 525 039	AUSTRALIAN OFFICE OF FINANCIAL MANAGEMENT	N/A
56 253 405 315	Australian Organ & Tissue Donation	accounts@donatelife.g

	And Transplantation Authority	
79 635 582 658	AUSTRALIAN PRUDENTIAL REGULATION AUTHORITY	payables@apra.gov.au
99 470 863 260	Australian Public Service Commission	finance@apsc.gov.au
61 321 195 155	AUSTRALIAN RADIATION PROTECTION AND NUCLEAR SAFETY AGENCY (ARPANSA)	accounts.payable@arp
35 931 927 899	Australian Renewable Energy Agency	N/A
35 201 451 156	AUSTRALIAN RESEARCH COUNCIL	arc-financesection@ar
86 768 265 615	AUSTRALIAN SECURITIES & INVESTMENTS COMMISSION	accounts.payable@asi
37 467 566 201	AUSTRALIAN SECURITY INTELLIGENCE ORGANISATION	finance@asio.gov.au
22 323 254 583	Australian Signals Directorate	peppol.einvoices@defe
67 374 695 240	AUSTRALIAN SPORTS COMMISSION	N/A
67 250 046 148	Australian Submarine Agency	peppol.einvoices@defe
51 824 753 556	AUSTRALIAN TAXATION OFFICE	accountspayableandre
11 764 698 227	AUSTRALIAN TRADE AND INVESTMENT COMMISSION	N/A

32 770 513 371	AUSTRALIAN TRANSACTION REPORTS & ANALYSIS CENTRE (AUSTRAC)	accounts_payable@au
65 061 156 887	Australian Transport Safety Bureau	N/A
64 909 221 257	AUSTRALIAN WAR MEMORIAL	N/A
92 637 533 532	BUREAU OF METEOROLOGY	accpayable@bom.gov.
21 075 951 918	Cancer Australia	N/A
44 808 014 470	CIVIL AVIATION SAFETY AUTHORITY	accountspayable@cas
43 669 904 352	Clean Energy Finance Corporation	invoice@cefc.com.au
72 321 984 210	Clean Energy Regulator	cer-invoicing@cer.gov.
60 585 018 782	Climate Change Authority	N/A
64 703 642 210	COMMONWEALTH GRANTS COMMISSION	accounts@cgc.gov.au
34 190 894 983	Department of Agriculture, Fisheries and Forestry	apinbox@aff.gov.au
68 706 814 312	DEPARTMENT OF DEFENCE	peppol.einvoices@defe
69 289 134 420	DEPARTMENT OF DEFENCE ARMY & AIR FORCE CANTEEN SERVICE	N/A
12 862 898 150	DEPARTMENT OF EDUCATION	N/A
96 584 957 427	DEPARTMENT OF EMPLOYMENT AND WORKPLACE RELATIONS	treasury@dewr.gov.au

61 970 632 495	DEPARTMENT OF FINANCE	accountspayable@sdo
47 065 634 525	DEPARTMENT OF FOREIGN AFFAIRS & TRADE	N/A
83 605 426 759	Department of Health, Disability and Ageing	financehelpdesk@heal
33 380 054 835	DEPARTMENT OF HOME AFFAIRS	accounts.payable.natic
74 599 608 295	DEPARTMENT OF INDUSTRY, SCIENCE AND RESOURCES	eInvoicingqueries@ind
86 267 354 017	DEPARTMENT OF INFRASTRUCTURE, TRANSPORT, REGIONAL DEVELOPMENT, COMMUNICATIONS, SPORT AND THE ARTS	help.finanicaloperation
52 997 141 147	Department of Parliamentary Services	DPSFinance@aph.gov.
36 342 015 855	DEPARTMENT OF SOCIAL SERVICES	accounts.payable@dss
18 526 287 740	DEPARTMENT OF THE HOUSE OF REPRESENTATIVES	finance.reps@aph.gov.
49 775 240 532	DEPARTMENT OF THE PARLIAMENTARY BUDGET OFFICE	N/A
23 991 641 527	DEPARTMENT OF THE SENATE	senate.finance@aph.g
92 802 414 793	DEPARTMENT OF THE TREASURY	accounts@treasury.go
23 964 290 824	DEPARTMENT OF VETERANS' AFFAIRS & THE REPATRIATION COMMISSION AND	accounts.payable.maill

	THE MILITARY REHABILITATION AND COMPENSATION COMMISSION	
96 257 979 159	DIGITAL TRANSFORMATION AGENCY	N/A
99 696 833 561	Domestic, Family and Sexual Violence Commission	N/A
12 212 931 598	eSafety Commissioner	cescaccountspayablen
93 614 579 199	Fair Work Commission	finance@fwc.gov.au
49 110 847 399	FEDERAL COURT OF AUSTRALIA	finance.team@fedcour
20 537 066 246	FOOD STANDARDS AUSTRALIA NEW ZEALAND	N/A
40 465 597 854	Future Fund Board of Guardians	N/A
53 156 699 293	Future Fund Management Agency	N/A
80 091 799 039	GEOSCIENCE AUSTRALIA	N/A
12 949 356 885	GREAT BARRIER REEF MARINE PARK AUTHORITY	finance@gbrmpa.gov.a
27 598 959 960	Independent Health and Aged Care Pricing Authority	financehelpdesk@heal
26 424 781 530	INDEPENDENT PARLIAMENTARY EXPENSES AUTHORITY	finance@ipea.gov.au
59 912 679 254	INDIGENOUS LAND AND SEA CORPORATION	N/A

51 248 702 319	Inspector-General of Taxation	invoices@igt.gov.au
38 113 072 755	IP AUSTRALIA	accountingops@ipaust
13 679 821 382	Murray-Darling Basin Authority	N/A
47 446 409 542	National Anti-Corruption Commission	finance@nacc.gov.au
36 889 228 992	NATIONAL ARCHIVES OF AUSTRALIA	financial.operations.an
87 361 602 478	National Blood Authority	finance@blood.gov.au
75 149 374 427	NATIONAL CAPITAL AUTHORITY	accounts@nca.gov.au
56 552 760 098	NATIONAL COMPETITION COUNCIL	finance@accc.gov.au
25 617 475 104	National Disability Insurance Agency	einvoice@ndis.gov.au
40 816 261 802	National Emergency Management Agency	N/A
27 855 975 449	NATIONAL GALLERY OF AUSTRALIA	N/A
88 601 010 284	National Health and Medical Research Council	nhmrc.accountspayabl
15 337 761 242	NATIONAL HEALTH FUNDING BODY	nhfb.finance@nhfb.gov financehelpdesk@heal
30 429 895 164	NATIONAL INDIGENOUS AUSTRALIANS AGENCY	help-apoperations@pm
22 385 178 289	NATIONAL OFFSHORE PETROLEUM SAFETY AND ENVIRONMENTAL	N/A

	MANAGEMENT AUTHORITY	
67 890 861 578	NATIONAL TRANSPORT COMMISSION	N/A
72 581 678 650	NATIONAL VOCATIONAL EDUCATION AND TRAINING REGULATOR	finance@asqa.gov.au
72 581 678 650	NATIONAL VOCATIONAL EDUCATION AND TRAINING REGULATOR	N/A
40 293 545 182	NDIS Quality and Safeguards Commission	N/A
61 900 398 761	NORTH QUEENSLAND WATER INFRASTRUCTURE AUTHORITY	N/A
87 904 367 991	OFFICE OF NATIONAL INTELLIGENCE	accountspayable@oni.
41 425 630 817	OFFICE OF PARLIAMENTARY COUNSEL	finance@opc.gov.au
85 249 230 937	OFFICE OF THE AUSTRALIAN INFORMATION COMMISSIONER	finance@oaic.gov.au
53 003 678 148	OFFICE OF THE COMMONWEALTH OMBUDSMAN	accountspayable@omb
41 036 606 436	OFFICE OF THE DIRECTOR OF PUBLIC PROSECUTIONS	N/A
43 884 188 232	Office Of The Fair Work Ombudsman	N/A
15 862 053 538	OFFICE OF THE GENE	N/A

	TECHNOLOGY REGULATOR	
27 478 662 745	Office of the Inspector-General of Aged Care	financehelpdesk@heal
67 332 668 643	OFFICE OF THE INSPECTOR-GENERAL OF INTELLIGENCE & SECURITY	N/A
67 582 329 284	OFFICE OF THE OFFICIAL SECRETARY TO THE GOVERNOR-GENERAL	N/A
87 767 208 148	Office of the Special Investigator	N/A
30 620 774 963	OLD PARLIAMENT HOUSE	N/A
78 094 372 050	PRODUCTIVITY COMMISSION	pcfinance@pc.gov.au
45 307 308 260	PROFESSIONAL SERVICES REVIEW	finance@psr.gov.au
45 852 104 259	ROYAL AUSTRALIAN MINT	N/A
25 203 754 319	RURAL INDUSTRIES RESEARCH & DEVELOPMENT CORPORATION	N/A
81 840 374 163	Safe Work Australia	financeteam@swa.gov
46 741 353 180	Screen Australia	N/A
90 794 605 008	Services Australia	accesspoint@services
17 090 574 431	SNOWY HYDRO LIMITED	ap@snowyhydro.com.a
91 314 398 574	SPECIAL BROADCASTING SERVICE CORPORATION	suppliers@sbs.com.au
70 588 505 483	Sport Integrity	financehelpdesk@heal

	Australia	
25 109 616 454	TAX PRACTITIONERS BOARD	accountspayableandre
50 658 250 012	Tertiary Education Quality and Standards Agency	acctpayable@teqsa.gc
18 108 001 191	THE DEPARTMENT OF THE PRIME MINISTER AND CABINET	apoperations@pmc.go
40 939 406 804	THERAPEUTIC GOODS ADMINISTRATION	N/A
57 155 285 807	Torres Strait Regional Authority	N/A
47 641 643 874	WORKPLACE GENDER EQUALITY AGENCY	finance@wgea.gov.au

List of suppliers sending eInvoices to Australian Government entities

The following businesses are reportedly sending eInvoices to one or more Australian Government entities. They may appear on either the Peppol Directory, or have contracts listed on AusTender. If you currently receive invoices from any of the businesses listed in Table 2, you may be able to switch to eInvoicing with them.

While we aim to keep this list as accurate as possible, there may be businesses that can send eInvoices to government entities, that are not included. If you would like to be added to this list, contact us at eInvoicing@ato.gov.au.

Table 2: Suppliers sending Australian Government entities eInvoices

ABN	Entity name
55 817 214 861	10 Point Consulting
17 607 486 920	1448 PTY LTD (new)
42 656 965 963	31V PTY LTD

92 637 576 375	4BIRDS PTY LTD
55 115 301 801	A & A KAROLIS PTY LTD (new)
41 003 460 615	A BROWN AND COMPANY PTY. LIMITED
81 612 329 781	A23 PTY. LTD.
99 108 774 796	AcademyGlobal Pty Limited
49 096 776 895	ACCENTURE AUSTRALIA PTY LIMITED
56 155 083 800	ACCOUNTANTS ON CALL PTY. LTD.
47 471 414 636	ACCREDITED NATIONAL INTERPRETING AND TRANSLATING SERVICES
77 047 842 027	ACTION MAINTENANCE SERVICE
11 119 919 596	Actum Consulting Pty Ltd
91 006 253 336	ADECCO AUSTRALIA PTY LTD
66 618 253 633	ADEPT PARTNERS PTY LTD
78 660 562 854	ADITE PTY LIMITED
95 057 776 315	ADVANCED MICROSYSTEMS DESIGN INTEGRATION PTY. LTD.
35 614 124 097	AEGIS 9 PTY. LTD. (new)
28 604 109 604	AGORA CONSULTING PTY LTD
13 679 461 968	ALLEZ DIGITAL PTY LTD
85 081 942 609	ALTIS CONSULTING PTY LTD (new)
32 152 572 319	Amanda O'Rourke & Associates Pty Ltd
63 605 345 891	AMAZON WEB SERVICES AUSTRALIA PTY LTD (new)
25 114 683 797	Androgogic Pty Ltd
89 657 474 827	ANTLIA AUSTRALIA PTY LTD
91 125 472 899	APIS GROUP PTY LIMITED
36 635 631 622	APOLLO LAW PTY LTD

17 639 140 462	APPLIED PEOPLE PTY LTD
49 647 110 110	APPROACH CONSULTING PTY LTD
82 641 803 698	ARALEIGH HOLDINGS PTY LTD
27 627 419 434	Archer International Pty Ltd
84 610 023 633	ARRPWERE CONSULTING PTY LTD
19 157 985 156	ASIA PACIFIC INTERNATIONAL DEVELOPMENT PTY LTD (new)
83 123 668 940	ASPL AUSTRALIA PTY LTD
39 656 189 516	ATHRU SOLUTIONS PTY LTD
29 107 483 661	Australian Farm Institute
82 072 790 848	AUSTRALIAN HEALTHCARE ASSOCIATES PTY. LTD.(new)
52 234 063 906	AUSTRALIAN NATIONAL UNIVERSITY (new)
28 864 970 579	AUSTRALIAN POSTAL CORPORATION
14 652 099 708	AUSTRALIAN SUSTAINABLE FINANCE INSTITUTE LIMITED (new)
16 155 058 585	Australian Vaccine Services Pty Ltd (new)
60 103 121 464	AUREC PTY LTD
63 050 431 868	AURION CORPORATION PTY LTD
64 613 142 939	AUSVET PTY LTD
68 646 591 951	AUXIOM PTY LTD
37 649 808 711	AVENTIOUS PTY LTD
97 604 318 569	AXIOM ASSOCIATES (AUST) PTY LTD (new)
67 093 253 304	B2BE PTY LTD.
58 533 649 129	B2BROUTER A-NZ LIMITED
18 656 913 503	BALAM PTY LTD (new)
51 608 105 059	BASE2 DATA ANALYTICS PTY LIMITED

53 629 959 360	BDNA GROUP PTY LTD
51 149 881 676	BDNATEC PTY LTD
69 622 113 642	BE & R CONSULTING PTY LTD
66 151 716 291	BETHOMAS CONSULTING PTY. LTD.
60 650 344 111	BLANTYRE PTY LTD
52 123 077 047	BLOOM IT CONSULTING PTY LTD
89 656 123 661	BLUESHIFT CONSULTING PTY LTD
25 635 137 030	BRANCHER PTY LTD
70 619 362 104	BT AUTOMATION PTY LTD
26 008 672 179	BUNNINGS GROUP LIMITED
74 635 396 584	CALLEO INDIGENOUS PTY LTD
29 606 001 763	CALLEO RESOURCING PTY LTD
42 063 577 739	CANON BUSINESS SERVICES AUSTRALIA PTY LTD
57 612 303 241	CAPABILITY WISE PTY. LTD.
13 151 394 062	CAPDA PTY LTD
77 600 244 040	CAPITAL RECRUIT PTY LTD
29 008 628 831	CBD CHAUFFEURED TRANSPORT PTY LTD
42 630 028 036	CBR CONTRACTING PTY LTD
48 161 244 613	CHALLIS & COMPANY PTY LIMITED
88 133 375 112	Chartsmart Consulting Pty Ltd
59 678 204 521	CHRISTMAS ISLAND WATSTAR PTY LTD (new)
77 081 707 673	CITADEL EDGE TECHNOLOGY SOLUTIONS PTY LTD
31 127 853 561	CLEANAWAY CO PTY LTD
79 000 164 938	CLEANAWAY PTY LTD

37 688 171 995	CLEARCAST CONSULTING PTY LTD
85 645 300 849	CLEARED PTY LTD (new)
47 635 354 273	CLEARED SECURITY PTY LIMITED
87 078 625 242	CLICKS RECRUIT (AUSTRALIA) PTY LTD
48 122 693 985	CLICKSUPER PTY LTD
26 054 706 035	CLS OCEANIA PTY LTD (new)
79 611 834 425	COGNICITY PTY LTD
15 053 788 720	COMMUNICATIONS DESIGN & MANAGEMENT PTY. LTD
61 087 798 909	COMPUTER FRAMEWORKS PTY LTD
97 140 202 615	COMPUTER TORQUE PTY. LTD.
67 667 862 115	CONTENT STRATEGY AND DESIGN AUSTRALIA PTY LTD
58 167 714 150	CONTEXT 11 PTY LTD (new)
13 631 779 676	CONTRACTROLL PTY LTD
69 107 788 401	CORDELTA PTY. LTD.
31 086 737 162	CORNERSTONE CHANGE MANAGEMENT PTY LTD
36 838 088 729	CORROBOREE TALENT LIMITED
88 623 791 702	CREATIVE AGILE CONSULTING PTY LIMITED
72 114 945 121	CUBE GROUP MANAGEMENT CONSULTING (AUSTRALIA) PTY LTD
30 065 353 951	CULTURAL PERSPECTIVES PTY LTD
39 634 920 013	CULTURE HQ PTY LTD
77 074 196 991	CUSHMAN & WAKEFIELD PTY LTD (new)
22 609 893 021	CURIJO PTY LTD
31 010 545 267	DATA#3 LIMITED.

45 094 235 373	DATACOM AUSTRALIA HOLDINGS PTY LTD
16 103 112 303	DATACOM CONNECT PTY LTD
58 110 978 179	DATACOM DATA CENTRES PTY LTD
16 168 988 636	DATACOM SOLUTIONS (AU) PTY LTD
39 135 427 075	DATACOM SYSTEMS (AU) PTY LTD
86 154 893 660	David Bryant Consulting Pty Ltd
63 660 137 968	DDP CONSULTING PTY LTD
81 667 381 464	DECOR DATA PTY LTD
99 159 353 189	DEPTH LOGISTICS PTY LTD
17 633 285 846	DGPLEX PTY LTD
42 620 189 862	DIGITAL61 PTY. LTD.
44 115 638 803	DJX ADVISORY PTY LTD
49 627 386 387	DLG SHAPE (QLD) PTY LTD
21 131 677 515	DMAA SEAFORCE PTY LTD
49 081 231 629	DPM CONFERENCING PTY LTD
16 612 896 527	DXC ENTERPRISE AUSTRALIA PTY LTD
18 008 476 944	DXC TECHNOLOGY AUSTRALIA PTY LTD
89 074 677 311	EDGE INTEGRATION PTY LTD
79 063 100 201	EFFECTIVE PEOPLE PTY LTD
38 646 472 746	ELEMENT DATA PTY LTD
43 082 929 459	ELITE INFORMATION TECHNOLOGY PTY LTD.
64 646 493 987	ELM COMMUNICATIONS CANBERRA PTY LTD
67 650 575 947	EMA CONSULTING GROUP PTY LTD
72 610 354 955	EMANATE TECHNOLOGY PTY LTD (new)

43 684 216 706	EMBA CONSULTING PTY LTD (new)
73 658 212 590	EMBER ADVISORS PTY LTD (new)
27 086 564 678	EPPENDORF SOUTH PACIFIC PTY LTD.
12 153 730 977	ERGONOMIC WORKSTATION PRODUCTS PTY LTD
75 288 172 749	ERNST & YOUNG
17 682 140 932	ESSENCE ADVISORY GROUP PTY LTD (new)
95 630 100 337	E-STRATEGISTS PTY LTD
15 147 108 361	ETERNITY SOLUTIONS PTY.LTD.
49 610 756 191	EURABBIE CONSULTING PTY LTD
73 076 521 161	EVISION PTY LTD
52 605 472 580	EVOLVE FM PTY LTD
64 052 851 359	EXPENSE8 PTY LTD
77 632 391 854	EXPERTUNITY PTY LTD
47 112 122 504	Face 2 Face Recruitment PTY LTD
39 644 724 701	FACTOR TECH PTY LTD
87 142 679 221	FIFTY-FIVE FIVE PTY LTD.
65 087 670 488	FIRST AID AUSTRALIA PTY LTD
43 638 687 939	FIRST NATION DISTRIBUTORS PTY LTD
35 607 821 072	FIRST PEOPLE RECRUITMENT SOLUTIONS PTY LTD
73 625 691 527	FISHERFOLK PARTNERS PTY LTD
23 629 764 825	FLXBL LEGAL SOLUTIONS PTY LTD
47 629 886 497	FORTITUDE CONTRACTING AND CONSULTING PTY LTD
40 141 843 969	Fragile to Agile (Asia Pac) PTY LTD
92 143 450 784	Frisk-Search PTY LTD

94 137 933 905	FUJIFILM DATA MANAGEMENT SOLUTIONS AUSTRALIA PTY LTD
19 001 011 427	FUJITSU AUSTRALIA LTD
76 109 487 434	FYSHH PTY LTD (new)
82 107 777 551	FYUSION ASIA PACIFIC PTY LTD
21 662 901 457	GENETIC GENEALOGY PTY LTD
53 105 263 974	GOLOGIC GROUP PTY LTD (new)
54 082 967 584	GREY ADVANTAGE CONSULTING PTY LTD
59 606 954 992	GULANGA GROUP PTY LTD
94 651 257 699	GUNGGANDJI PROJECT MANAGEMENT PTY LTD
54 651 969 041	GURUGUN PTY LTD
12 162 041 054	HARRISON MCMILLAN PTY LTD
47 001 407 281	HAYS SPECIALIST RECRUITMENT (AUSTRALIA) PTY LTD
37 600 117 575	HEALTHY BUSINESS FINANCES PTY LTD
16 658 717 876	HELEXIAN PTY LTD
47 649 610 220	HOLAN GROUP PTY LTD
98 129 885 838	Horizon One Recruitment PTY LTD
16 603 480 628	HP PPS AUSTRALIA PTY LTD (new)
21 002 888 762	HUDSON GLOBAL RESOURCES (AUST) PTY LTD
99 638 137 283	HYPERION IT PTY LTD (new)
79 000 024 733	IBM AUSTRALIA LTD
50 607 624 304	ICENI GROUP PTY LTD (new)
92 104 128 001	ICOGNITION PTY LTD
12 103 086 451	ICONINC HOLDINGS PTY LTD

67 664 211 849	ICT ANALYST CONSULTING PTY LTD
60 614 691 226	ILEARNDRONES PTY LTD
92 650 663 086	IMPRESARIO NETWORKS PTY LTD (new)
32 640 623 687	INCLUSIVE GROWTH PTY LTD (new)
32 608 918 252	INDIGENOUS PROFESSIONAL SERVICES PTY LTD
25 635 551 825	INDIGIMATION PTY LTD (new)
19 638 072 081	INDIGITISE PTY LTD
43 602 931 564	INFORMATECH PTY LTD
46 632 249 597	INFUSE TECH PTY LTD
22 614 956 320	INNOVATION ANALYTICS PTY LTD
63 660 990 483	INOVITSI PTY LTD
45 002 812 697	INTECH SOLUTIONS PTY LTD
16 632 575 029	INTEGRITY PARTNERS AUSTRALIA PTY LTD
63 650 336 904	INTELO PTY LTD
82 064 623 543	INTERACTION CONSULTING GROUP PTY LTD
24 610 596 962	INTOPIA PTY LTD
62 132 569 941	IONIZE PTY LTD
38 645 695 594	IRON STACK PTY LTD
86 616 577 023	IT ALLIANCE AUSTRALIA PTY LTD
57 654 504 711	JAMES MEIKLE PTY LTD
40 619 138 420	JGSPM PTY LTD (new)
49 159 982 751	JY AUSTRALIA PTY LTD (new)
87 666 139 377	K&C GILCHRIST PTY LTD
51 689 515 848	KANSEI LEGAL PTY LTD

30 967 020 070	KANSO Bookkeeping
17 125 431 512	KAVYA PTY LTD
74 082 835 185	KEANE CONSULTING PTY LTD
49 144 475 641	KINSHIP DIGITAL PTY LTD
43 205 269 375	Kirra Services (new)
48 677 619 359	KMT BUSINESS SOLUTIONS PTY LTD
26 109 635 887	KOWALSKI RECRUITMENT PTY LTD
51 194 660 183	KPMG
29 606 612 962	KPMG AUSTRALIA TECHNOLOGY SOLUTIONS PTY LTD
30 617 464 990	KPMG CHARTERTECH PTY LTD
36 088 509 086	KUHN CORP PRINT PTY LTD
53 627 263 647	KYAN TECHNOLOGY PTY LTD
93 658 317 607	LARRISON PTY LTD (new)
74 606 100 332	LEXBRIDGE LAWYERS PTY LTD
95 151 989 472	Life Unlimited Health Solutions PTY LTD
35 669 671 149	LINDIS RECRUITMENT PTY LTD (new)
58 100 170 625	LINK WEB SERVICES PTY LTD
57 614 728 979	LINK4 AUSTRALIA PTY LTD
84 156 096 490	LOOKAHEAD SEARCH PTY LTD
19 645 281 518	LUMINATE CONSULTING PTY LTD
93 620 880 131	MALWARE SECURITY PTY LTD
89 120 526 070	Marchant Consulting Services PTY LTD
97 661 104 301	MARS IT GROUP PTY LTD
34127 863 159	Medical Deans Australia and New Zealand Incorporated

27 603 641 425	MENTORIUM PTY LTD
81 159 172 862	METSOLV PTY LTD
76 161 983 982	MF & ASSOCIATES PTY LTD
90 125 518 121	Mindavation Pty Limited (new)
89 659 499 028	MITHRIL SECURITY PTY LTD
85 650 339 049	MJR TECH PTY LTD
51 156 310 922	Morpht PTY LTD (new)
34 659 170 224	MSG RECRUITMENT PTY LTD
61 610 143 863	MTP SERVICES PTY LTD
41 129 742 963	Multiplicite PTY LTD
95 129 394 010	MYNDWORKS PTY LTD
85 613 683 757	NAISHA PTY LTD
77 121 087 858	NARADA CONSULTING PTY LTD
17 125 677 401	NATIONAL CONSULTING PTY LTD
88 674 443 059	NATIONAL CONSULTING PARTNERS PTY LTD
53 157 882 801	Nava Group PTY LTD
44 671 094 769	Neoteric Consulting PTY LTD
79 658 924 693	NEWAGE RECRUITERS PTY LTD.
17 675 332 957	NEW NORTH INSIGHTS PTY LTD
32 094 147 403	NEXTGEN NETWORKS PTY LTD
33 460 511 892	Ngarrindjeri Ruwe Empowered Communities Aboriginal and Torres Strait Islander Corporation (new)
63 689 059 872	NICHECOT PTY LTD (new)
22 106 912 574	NINETWOFIVE INTERIORS PTY LTD (new)
91 622 344 218	NISUS AUSTRALIA PTY LTD

48 626 971 668	NOVABRIDGE PTY LTD
11 667 874 099	NOVEXUS PTY LTD
81 632 590 759	NUVENTO PTY LTD
77 645 436 915	OCCIDEAS PTY LTD
97 071 932 235	OCTAVO TYPOGRAPHY & INFORMATION DESIGN PTY LTD
50 050 494 196	OMAHA IT SERVICES PTY LTD
72 624 781 013	ONNEER PTY LTD
58 611 021 884	ONPOINT 365 PTY LTD
20 138 035 195	OXIDE INTERACTIVE PTY LTD
27 628 758 887	PAGERO AUSTRALIA PTY LTD
76 155 179 534	PAPER GIANT PTY LTD
56 073 415 166	PARTECH PTY LTD
32 601 231 681	PAYREQ AUSTRALIA PTY LTD
92 152 346 140	Pearl Aus PTY LTD
28 119 083 224	PEOPLE MEASURES PTY LTD.
70 644 370 918	PEPPERTREE CLOUD CONSULTING PTY LTD (new)
36 602 481 103	PFM ADVISORY SERVICES PTY LTD
44 632 266 598	PHOENIX ICT SOLUTIONS PTY LTD (new)
92 126 058 464	POLLEN DIGITAL PTY LTD
82 118 683 828	PORTABLE AUSTRALIA PTY LTD
58 613 054 185	PRAXIS AEROSPACE PTY LTD
53 666 537 766	PREDICTIVE POWER PTY LTD
97 060 000 017	PREMIUM HEALTH PTY LTD.
17 662 148 576	PRESCIENT SOLUTIONS PTY LTD

52 600 425 885	PRIVACY 108 CONSULTING PTY LTD
20 076 432 212	PROCUREMENT PROFESSIONALS PTY LTD
63 684 721 426	PROMOTING HEALTH4ALL PTY LTD (new)
15 636 415 613	PROPEL DESIGN PTY LTD
28 649 628 035	PSM CONSULTANCY PTY LTD
62 092 934 659	QIRX PTY LTD
84 626 582 198	R & R SOLUTIONS PTY LTD
68 078 661 239	RAZOR IT SYSTEMS PTY LTD
34 128 711 348	REASON GROUP PTY LTD (new)
19 052 138 799	RECOVERIES CORPORATION PTY LTD
47 626 216 215	RECRUITMENT SORTED PTY LTD
70 002 834 237	REFINITIV AUSTRALIA PTY LTD
28 632 957 478	RELATBL RECRUITING PTY LTD
21 086 319 146	REMOTE PTY LTD
14 619 351 781	RESONATE COMMUNICATIONS PTY LTD
33 633 547 921	RETROSPECT LABS PTY LTD
78 848 387 938	RM HASSALL & AS WHITE & OTHERS (new)
18 079 521 618	ROBERT WALTERS PTY LTD
67 616 534 439	ROCK OIL PETROLEUM & ENGINEERING PTY LTD
73 153 698 036	ROLL INN PTY LTD (new)
14 144 974 087	SAI GLOBAL AUSTRALIA PTY LTD (new)
26 003 682 504	SAP AUSTRALIA PTY LTD
20 128 397 464	SCREENCRAFT MEDIA PTY LTD
50 126 270 442	SCRIBEFIRE PTY LTD

98 718 757 162	SEARMS Community Housing Aboriginal Corporation
33 631 727 403	SECTION6 GROUP PTY LTD
11 146 473 314	SECURE HARD DRIVE DESTRUCTION PTY LTD.
34 610 828 656	SENSEI PRODUCTIVITY PTY LTD
85 639 580 662	SENTENTIA CONSULTING PTY LTD
89 062 943 640	SERCO CITIZEN SERVICES PTY LTD
56 609 386 156	SERVEGATE AUSTRALIA PTY LTD
84 079 193 481	SHEEHAN SOLUTIONS PTY LTD
44 657 743 934	SHIELD RECRUITMENT PTY LTD
80 616 686 858	SIMPLFI PTY LTD.
65 671 977 343	SIMPLIFIED CONSULTING PTY LTD
53 115 936 993	SIRVA PTY LTD
31 001 851 921	SKYTRADERS PTY LTD (new)
93 003 671 001	SMART UPHOLSTERY PTY LTD (new)
67 664 669 532	SOLSTICEIT PTY LTD
68 664 154 349	SOLVING HEALTH PTY LTD
14 652 957 072	SOURCE CERTAIN OPERATIONS PTY LTD
67 613 961 005	SPACE INDUSTRY ASSOCIATION OF AUSTRALIA LIMITED
21 607 985 973	SPECIALISTERNE CENTRE AUSTRALIA LIMITED
13 055 972 908	SRA INFORMATION TECHNOLOGY PTY LTD
99 105 171 819	STARTECH IT CONSULTING PTY LTD
99 081 019 623	Step Two Designs PTY LTD
31 128 389 408	STLP CONSULTING PTY LTD

12 600 621 672	STREEM PTY LTD.
76 610 112 260	SUTHARS PTY LTD
50 114 131 387	Syfa Solutions PTY LTD
65 119 369 827	SYNERGY GROUP AUSTRALIA PTY LTD
70 091 114 528	TAILORED HR SOLUTIONS PTY LTD
95 121 819 305	TALENT INTERNATIONAL (ACT) PTY LTD (new)
28 131 419 577	TALENT INTERNATIONAL HOLDINGS PTY LTD (new)
91 063 977 284	TANNER JAMES MANAGEMENT CONSULTANTS PTY LTD.
62 642 477 987	TECH HUB PTY LTD (new)
26 678 722 864	Techie Bazaar
40 607 989 293	TECHFORCE SERVICES PTY LTD
41 156 201 900	TENBAGSFULL PTY LTD.
63 637 441 779	TERATEK PTY LTD (new)
44 054 453 897	TERRACE SERVICES PTY LTD (new)
41 065 558 563	THE CANARY COMPANY PTY LTD (new)
69 080 932 467	THE DISTILLERY PTY LTD (new)
89 165 912 087	THE ITSM HUB PTY LTD
13 155 397 541	The Recruitment Hive PTY LTD
96 604 685 010	THE TINTING MACHINE PTY LTD
11 646 964 149	The Trustee for BILL NIOA FAMILY TRUST
65 319 382 479	THE TRUSTEE FOR BIRDANCO PRACTICE TRUST
36 231 750 890	The Trustee for Cubicle 4 Trust
83 876 436 927	THE TRUSTEE FOR ENDOR GROUP TRUST

88 675 004 297	The trustee for Exeter Family Trust
59 735 990 450	The Trustee for H & M TONKIN FAMILY TRUST
33 911 388 370	The Trustee for HAWKES FAMILY TRUST
92 508 160 391	The trustee for Kempawe Trust
43 205 269 375	The Trustee for Kirra Services Unit Trust
65 718 669 825	The Trustee for Mitchell Family Trust
85 123 780 556	The Trustee for MOFOX Trust
91 273 872 098	The Trustee for Neoteric Group
85 676 742 328	THE TRUSTEE FOR SALSA DIGITAL TRUST
94 366 395 064	The Trustee for The Social Deck Trust
55 361 300 545	The trustee for The YOR Trust
69 136 188 237	Think Act Relate PTY LTD
38 648 932 727	THINK BIG CONSULTING PTY LTD
56 143 646 664	Think HQ PTY LTD
55 651 907 032	THIRD I DESIGN PTY LTD (new)
44 620 919 244	THIS IS CREATIVE PTY LTD
64 058 914 668	THOMSON REUTERS (PROFESSIONAL) AUSTRALIA LIMITED
14 116 755 296	TLS Consulting PTY LTD (new)
86 156 421 671	Tobias & Tobias PTY LTD
38 627 873 974	TOGETHA GROUP PTY LTD
99 004 210 093	TOLL REMOTE LOGISTICS PTY LTD (new)
62 162 914 598	TOWERS GROUP PTY LTD (new)
64 103 334 523	TRANSLATIONZ PTY LTD
30 122 231 681	TULLIUS PTY LTD

82 664 513 679	TURNING STONES RECRUITMENT PTY LTD
37 643 714 238	UAB PROPRIETARY LIMITED (new)
37 628 769 835	UNEARTH TALENT PTY LTD
22 041 424 954	V AHUJA & Others
36 604 031 496	VALTA TECHNOLOGY GROUP PTY LTD
60 159 030 127	VAULT SYSTEMS PTY LTD. (new)
13 651 597 509	VECTIQ PTY LTD
36 622 402 680	VIDEN CONSULTING GROUP PTY LTD
13 662 602 904	VLINKED CONSULTING PTY LTD (new)
78 127 842 853	Vocus PTY LTD
23 618 786 959	VUDOO PTY LTD
38 003 736 892	WARTSILA AUSTRALIA PTY LTD
60 638 391 027	WAYARANG PTY LTD (new)
21 628 212 386	WHITE SPOT FACILITY MANAGEMENT PTY LTD
52 119 884 945	Whizdom PTY LTD
12 941 442 926	WILDLIFE HEALTH AUSTRALIA LIMITED
70 615 621 577	WYWM PTY LTD
45 633 947 369	XAANA PTY LTD
40 635 790 475	XAAS GROUP PTY LTD
74 632 045 080	XAMPLIFY SERVICES PTY LTD
38 158 309 150	Yardstick Advisory Pty Limited
58 640 099 798	YIRIGAA PTY LIMITED
82 614 082 183	YNOT CONSULTING SERVICES PTY LTD
49 662 358 947	YOLK DIGITAL
45 002 226 619	ZEAL FUTURES PTY LTD

66 609 549 448	ZEROPHASE TECHNOLOGIES PROPRIETARY LIMITED

List of local governments registered for eInvoicing

The following councils in Table 3 are registered on the Peppol Directory as being able to receive eInvoices.

Table 3: Local government entities able to receive eInvoice

ABN	Entity name	Entity contact
92 965 474 349	Albury City Council	N/A
14 821 390 281	ALPINE SHIRE COUNCIL	N/A
88 194 280 330	BELYUEN COMMUNITY GOVERNMENT COUNCIL	N/A
96 017 131 248	BREAK O'DAY COUNCIL	N/A
12 505 460 421	BRIGHTON COUNCIL	N/A
89 293 793 980	BULOKE SHIRE COUNCIL	N/A
30 472 494 899	CENTRAL HIGHLANDS COUNCIL	N/A
43 188 356 365	CITY OF MANDURAH	N/A
71 579 717 155	COBAR SHIRE COUNCIL	N/A
86 643 539 250	COOMALIE COMMUNITY GOVERNMENT COUNCIL	N/A
46 211 642 339	COOTAMUNDRA-GUNDAGAI	N/A

	REGIONAL COUNCIL	
47 611 446 016	DEVONPORT CITY COUNCIL	N/A
41 345 034 316	DISTRICT COUNCIL OF KIMBA	N/A
13 559 739 724	Lower Eyre Council	N/A
53 539 070 928	DUBBO REGIONAL COUNCIL	N/A
75 754 974 669	FLINDERS COUNCIL	accounts@flinders.tas.go
95 641 533 778	GLAMORGAN SPRING BAY COUNCIL	accounts@freycinet.tas.g
77 602 207 026	HUON VALLEY COUNCIL	N/A
21 627 796 435	LOGAN CITY COUNCIL	N/A
20 538 141 700	MOIRA SHIRE COUNCIL	N/A
29 352 754 296	MOORABOOL SHIRE COUNCIL	N/A
96 547 765 569	NARRANDERA SHIRE COUNCIL	council@narrandera.nsw.g
16 744 377 876	PORT STEPHENS COUNCIL	N/A
45 433 615 491	SHIRE OF MOORA	N/A
48 828 074 872	SHIRE OF WILUNA	N/A
52 018 204 808	SUTHERLAND SHIRE COUNCIL	rapidap.invoices@ssc.nsv
63 590 070 717	TASMAN COUNCIL	N/A

45 718 604 860	SHIRE OF TOWONG	N/A
65 843 778 569	WAGAIT SHIRE COUNCIL	N/A
25 966 579 574	West Daly Regional Council	N/A
17 283 765 673	WEST WIMMERA SHIRE COUNCIL	accountspayable@westw
63 291 580 128	Whitsunday Regional Council	N/A
63 139 525 939	WOLLONGONG CITY COUNCIL	N/A
24 640 824 591	YARRIAMBIACK SHIRE COUNCIL	N/A

QC 71025

Guide to receiving and processing eInvoices

Enhance your accounts payable processes to ensure you can efficiently receive and process Peppol eInvoices.

Published 1 October 2024

Background

The purpose of this guidance, who should use it and why.

eInvoice data requirements

Learn what details to include in an eInvoice.

Change principles and considerations

Things to consider when adopting eInvoicing.

Exception management

How to modify your exception processes to handle eInvoices.

Supporting suppliers

Provide tools to help your suppliers send eInvoices.

eInvoicing checklist

A checklist to assist you in receiving eInvoices.

Supplier onboarding tips

Tips for accounting software to make eInvoicing seamless.

QC 103084

Background

The purpose of this guidance, who should use it and why.

Last updated 4 December 2024

You can download the Guide to receiving and processing eInvoices (PDF, 487KB).

Note: We are still refining this content and would like to hear from you. Your insight will help create the best possible experience. Share your feedback at einvoicing@ato.gov.au.

The government is committed to increased eInvoicing adoption to improve cash flow, disrupt payment redirection scams and boost productivity for businesses.

Since July 2022, all Non-corporate Commonwealth Entities (NCEs) have been mandated to be able to receive Peppol eInvoices (eInvoices). Many other Australian Government entities, plus state, territory and local governments, have also switched to eInvoicing.

While Peppol eInvoicing has been in use for more than 10 years overseas, it is still maturing in Australia. As its use increases, we encourage both sellers and buyers to learn from their early

transactions and work together to ensure everyone can benefit from the improved security and efficiency.

Purpose

This guidance:

- provides principles, considerations, and suggestions to help government entities enhance accounts payable (AP) processes and efficiently receive and process eInvoices
- supplements existing Accountable Authority Instructions (AAI) or departmental policies.

It is designed for use primarily by Commonwealth Government:

- finance managers/team leaders and their AP teams – to process eInvoices efficiently and maximise the eInvoicing benefits for them and their business suppliers
- systems owners – to prepare their agencies' systems to receive eInvoices efficiently and support their AP teams in processing them
- procurement policy owners – to include eInvoicing when they draft or update procurement policies and contracts.

This guidance may also help people in similar roles in state, territory, and local government organisations and in the private sector.

QC 103085

eInvoice data requirements

Learn what details to include in an eInvoice.

Last updated 24 September 2025

Mandatory and optional fields

A Peppol eInvoice has mandatory data fields that must be present for the eInvoice to be validated and transmitted across the network, and for it to be intended as a tax invoice.

As a government buyer, you may need to specify to your suppliers what optional data fields you require for interoperability, in order to process and pay eInvoices.

You should ensure your suppliers understand your data requirements and can include what you need in the eInvoice, including any supporting documentation attached.

Suppliers may not be able to provide everything you request due to limitations in their accounting software. Work with your suppliers to understand their capabilities and find a balance between what you need and what they can send.

In addition to the mandatory Peppol data elements, it's suggested that you include the fields commonly 'Required for Interoperability' as per the A-NZ industry practice statement Invoice content, to ensure an eInvoice can be processed and paid by buyers.

These data elements are often necessary to meet common needs of medium to large business and government entities. Including them assists in processing and timeliness of payment in most common trading circumstances.

The following image shows the mandatory data fields and commonly required information.

Example: invoice or credit note


Invoice or credit note showing item details listed in Line ID rows and additional information uploaded as an attachment.

QC 103086

Change principles and considerations

Things to consider when adopting eInvoicing.

Last updated 17 November 2025

Increase your eInvoicing capability

Increasing your eInvoicing capabilities may change the way you currently receive and process invoices. It will likely also impact your suppliers. Follow the A-NZ Industry Practice Statement Invoice Content overarching principles for Peppol invoice content:

1. When the seller has relevant data, it should be provided in the eInvoice. At a minimum, sellers should ensure that all relevant data that would otherwise be contained in a PDF invoice is also available in the eInvoice.
2. All data should be placed in the semantically correct Peppol invoice elements, as defined in the PINT A-NZ Billing specification.
3. Buyers and their access points should not reject eInvoices that comply with the Peppol invoice specification. If eInvoices fail non-

Peppol business rule validation (such as purchase order (PO) format checks or 3-way matching), buyers should use an invoice response message or communicate out of band.

4. Buyers' systems should search eInvoices for required data as it may not be in the expected data element.
5. Buyers should consider the sellers' potential software limitations and balance their chosen information requirements with the burden on sellers to provide bespoke information.

Change management approach

In line with these principles, develop a change management approach to support uplifting your eInvoicing capabilities. Consider what guidance and support will need to be updated and communicated to staff as systems, workflows and what they see and be asked to approve may change. Consider the following:

- Work towards automating as many Accounts Payable and eInvoicing processes as possible. For example, search for a PO or reference number or a buyer contact email address to automatically route for approval, and check against master vendor, PO and any goods receipt records. If the eInvoice cannot be processed automatically, see Exception management.
- eInvoices will arrive in your central Accounts Payable system. They do not arrive in email inboxes. Everyone involved in procurement across your organisation – Accounts Payable teams, contract managers, purchasers and financial delegates – will see the differences including system-generated alerts, viewing and approving invoices in workflow processing and ERP software. Changes could also extend to reconciling goods receipts against purchase or work orders to improve efficiency of the processing.
- Procurement policy, contracts and payment terms may need to be updated. Suppliers will need to be notified and may require help with the change too.

Example: eInvoice delivery and routing change

Before adopting eInvoicing, Agency A had all its suppliers email their invoices directly to the purchasing officers or teams before being approved and entered in the finance system for payment.

Once eInvoicing is adopted they are delivered to its central Accounts Payable system, which automatically sends eInvoices to the appropriate person or resource pool for approval based on matching a buyer reference number.

The agency also required suppliers, that don't use eInvoicing yet, to send emails to a central Accounts Payable mailbox to be processed though the system the same way. As a result, both invoices and eInvoices are managed consistently and the agency processes and pays all suppliers on time.

QC 103092

Exception management

How to modify your exception processes to handle eInvoices.

Last updated 17 November 2025

Not all eInvoices will be able to be processed automatically. This may affect your existing exception management processes. Follow the principles in the A-NZ Industry Practice Statement Invoice Content.

Communicate with your suppliers to help them understand your requirements. If you're unable to find the information you need to process an eInvoice, contact the supplier.

Not all suppliers will be able to receive a system generated rejection response (known as an Invoice Response). If an eInvoice is rejected, contact the supplier to ensure they know, understand why and work together to ensure future eInvoices are successful.

Helping your suppliers get it right early will save you both time and effort in future.

Example: eInvoicing exception management

Several of Agency B's suppliers have started sending eInvoices. They are all using similar small business software that does not have a separate field to put the purchase order (PO) number in the eInvoice.

Instead of rejecting the eInvoices, they were all marked as exceptions for manual checking of the human-readable version. An Accounts Payable (AP) team member found they'd all consistently entered the PO number in the Buyer Reference field. They manually adjusted the eInvoices and returned them to the

automated workflow. They then contacted all these suppliers, noting there may be a delay in processing.

Agency B updated its system to search for PO numbers in all fields and automatically map it to the right place. This will save both them and their suppliers time and effort in the future.

QC 103087

Supporting suppliers

Provide tools to help your suppliers send eInvoices.

Last updated 17 November 2025

How to support suppliers with eInvoicing

It is vital for buyers to encourage and support their suppliers, and work with them to send eInvoices that can be processed efficiently and paid on time, if not faster.

Some ways to help suppliers include:

- Share the Department of Finance's Selling to Government – Getting paid information. Then be ready to explain the Supplier Pay on-Time or Pay Interest Policy (RMG 417).
- Become familiar with commonly used eInvoicing-ready sending solutions, to understand what data fields your suppliers can and can't use. If information you need can't be correctly entered, talk to your suppliers about where they can put it. For example, the only option for some suppliers may be to enter the required purchase order (PO) number in the Buyer Reference field with a 'PO:' prefix.
- Be ready to share with your suppliers the guidance material from their eInvoicing-ready solution providers, such as what eInvoicing is, how to register or how to send eInvoices.

Example: supplier support

Agency C is an early adopter of eInvoicing. Prior to adopting eInvoicing, the agency asked all suppliers to send their invoices by email directly to a central email address.

As part of its supplier onboarding strategy, the agency engaged with selected suppliers to identify their eInvoicing enabled

(accounting) system, then drafted guidance on how to send eInvoices using those systems. This helped suppliers to overcome any issues.

They published these guidance materials to their website and added links to it to their PO template so all suppliers could be informed.

As a result, the agency now processes more than 80 eInvoices a month.

Targeting suppliers with eInvoicing capability

Most major small business accounting software solutions can send and receive eInvoices, including:

- Xero
- MYOB
- Reckon.

You can find products that have demonstrated capability to send or receive a valid invoice through an Accredited Australian Peppol Service Provider and register a business onto the Peppol network on the eInvoicing Ready product register | ATO Software Developers.

You can identify which of your suppliers are using one of these products. See Supplier onboarding tips for tips on how to do this and how to help them start sending eInvoices.

It is crucial that your suppliers strictly follow their software providers' guidance on how to enter the reference number(s) you need. This will ensure the information is:

- transmitted through the network correctly.
- received by your software and put into the correct field.

QC 103088

eInvoicing checklist

A checklist to assist you in receiving eInvoices.

Last updated 17 November 2025

When you receive an eInvoice

This section outlines what an Accounts Payable (AP) team should consider doing when it receives an eInvoice from a supplier for the first time. It is neither exhaustive nor one-size-fits-all, but may be used as the basis of a processing workflow that could be automated.

1. **Check your details are correct** – a supplier may have sent you an eInvoice that was meant for someone else.
    a. Check your Australian business number (ABN) and business name are correct.
    b. In the eInvoice's Peppol XML file, the A-NZ invoice specification elements to check are:
        I. cac:AccountingCustomerParty/cac:Party/cac:PartyLegalEntity/cbc:CompanyI
        II. cac:AccountingCustomerParty/cac:Party/cac:PartyLegalEntity/cbc:Registratio
        III. cac:AccountingCustomerParty/cac:Party/cbc:EndpointID
    c. If the details are wrong, let the supplier know as they may be unaware of the mistake.
    d. If the details match, **go to the next step.**
2. **Check the eInvoice has come from a valid or existing supplier**.
    a. Check the supplier's ABN and that the business name matches your vendor master data – this should be the sender's legal name.
    b. If supplied, also check payment or bank account details match what you have on file.
    c. In the eInvoice's Peppol XML file, the A-NZ invoice specification elements to check are:
        IV. cac:AccountingSupplierParty/cac:Party/cac:PartyLegalEntity/cbc:CompanyID
        V. cac:AccountingSupplierParty/cac:Party/cac:PartyLegalEntity/cbc:RegistrationName
        VI. cac:PaymentMeans/cac:PayeeFinancialAccount
    d. If the supplier details don't match or do not exist in your master data, **query the eInvoice**. Check the validity of the invoice with the person responsible for goods receipting and checking the invoice, and perhaps contact the vendor. You may need to update or create a new vendor record.
    e. If the supplier exists and the details match, **go to the next step**.
3. **Check the eInvoice is GST compliant**.

a. Depending on the value of the eInvoice and the GST registration status of the supplier, check you have all the required information. Refer to Tax invoices for what's needed.

b. If the eInvoice isn't GST compliant, contact the supplier to inform them of the error.

c. If it is GST compliant, **go to the next step**.

4. **Check the eInvoice for a PO number or other buyer contact details**.

   a. Check the eInvoice for a purchase order (PO) number or other reference number, noting this may be in a different spot on each eInvoice and may not be where you expect to find it. Look in the PO number field and in the Buyer Reference field first but, if need be, scan the rest of the eInvoice content in case it is entered in a different field (for example, notes). If there aren't any PO or buyer reference details, check the purchaser details.

   b. In the eInvoice's Peppol XML file, the A-NZ invoice specification elements to check are:

      III. cac:OrderReference/cbc:ID

      IV. cbc:BuyerReference.

   c. If there is no valid, identifiable PO, check for other workflow identifiers:

      II. contract number (cac:ContractDocumentReference/cbc:ID)

      III. tender number (cac:OriginatorDocumentReference/cbc:ID).

      IV. project number (cac:ProjectReference/cbc:ID).

      V. buyer reference number (cbc:BuyerReference)

   d. contact details, such as name or email address (cac:AccountingCustomerParty/cac:Party/cac:Contact or cac:AccountingCustomerParty/cac:Party/cac:Contact/cbc:ElectronicMail). If a seller incorrectly aligns or formats their otherwise valid PO number, contact them and help them get it right next time. In the meantime, manually correct the data to expedite processing and payment.

5. **Check the eInvoice details match those recorded on the PO or contract** – that is, PO matching.

   a. Check if the goods or services have already been receipted by the purchaser against the PO or contract.

   b. If not, forward the eInvoice to the responsible person (for example, the PO owner) and ask them to notify you once the goods or services have been receipted.

c. If they have been receipted, go to the options below.
Note: RMG 417's payment times do not start until the goods or services have been receipted and a correctly rendered eInvoice has been received.
Option 1: Header-level matching

d. Check the total amount of the eInvoice against the amount of the PO/procurement.

e. If it does not match, forward it to the responsible person (for example, the PO owner) for action.

f. If they match, ask the purchaser to approve it for payment.
Option 2: Line-level matching

g. Do the same checks as 5a above, but rather than just checking the eInvoice values, check each line item included in the eInvoice.

Note: Minor differences in values may occur due to you and your customer using different GST rounding rules. eInvoices by default calculate GST amounts using the total invoice rule where the GST-exclusive value of each taxable sale is added up, and GST is then calculated at 10% of that amount and then rounded to the nearest cent (rounding 50 cents upwards). You may need to adjust tolerances in your system to account for this, just as you may already be doing with other invoices you receive.

Paying an eInvoice

How you pay eInvoices will depend on several variables including agency preference, supplier requests and invoice value. All Non-corporate Commonwealth Entities (NCEs) will need to consult Supplier pay on time or pay interest policy (RMG 417) for details.

QC 103090

Supplier onboarding tips

Tips for accounting software to make eInvoicing seamless.

Last updated 17 November 2025

Suppliers who use eInvoicing

Suppliers using Xero, MYOB, Reckon and other eInvoicing Ready software products can use eInvoicing with a few simple mouse clicks.

You can identify which of your suppliers are using this software to generate and send PDF invoices to your accounts payable inbox. Then let them know you're ready to receive eInvoices from them instead of PDF invoices.

Here are some ways to help you identify which of your suppliers are using Xero, MYOB and Reckon.

Identify invoices sent from accounting software's generic email address

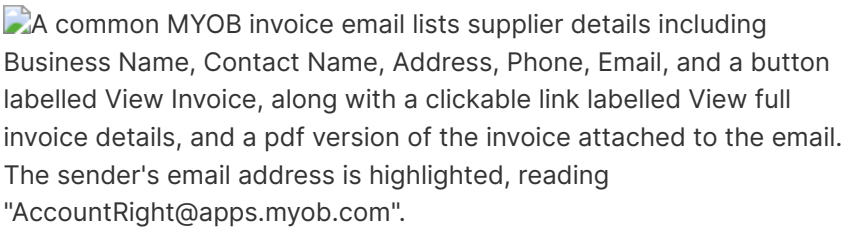
Invoices being sent from the cloud-based version of small business accounting software are sent from the following generic email addresses:

- AccountRight@apps.myob.com or similar email address for MYOB
- messaging-service@post.xero.com or similar for Xero
- accountshosted@reckon.com from Reckon.

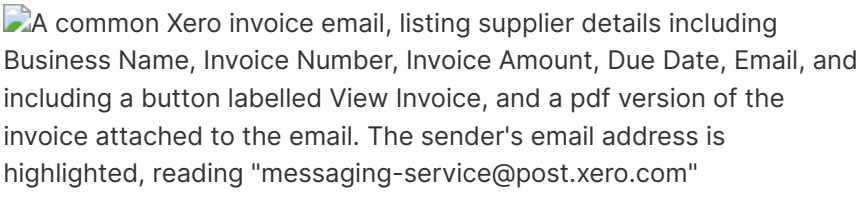
Look for the common email templates

MYOB and Xero have email templates that the supplier can populate.

In the example below, note the generic email address at the top and 'Powered by MYOB' at the bottom.


A common MYOB invoice email lists supplier details including Business Name, Contact Name, Address, Phone, Email, and a button labelled View Invoice, along with a clickable link labelled View full invoice details, and a pdf version of the invoice attached to the email. The sender's email address is highlighted, reading "AccountRight@apps.myob.com".

Next is an example of a standard invoice email from a Xero user. Note the generic email address at the top.


A common Xero invoice email, listing supplier details including Business Name, Invoice Number, Invoice Amount, Due Date, Email, and including a button labelled View Invoice, and a pdf version of the invoice attached to the email. The sender's email address is highlighted, reading "messaging-service@post.xero.com"

Check the format of the invoice number

Xero's invoice numbers start with the prefix INV- and then a series of numbers.

MYOB uses an 8-digit number. For example, 0000001, 0000002, 00000003 and so on.

Guidance to help your suppliers send you eInvoices

Use the following resources to support your suppliers to start sending eInvoices to your business. If your suppliers are using other eInvoicing Ready products, they can contact their service providers for similar support tools.

Xero users

- Xero's step-by-step instructions on how to register and receive an eInvoice.
- How to send an eInvoice.
- Watch a Xero video clip to help you register.

MYOB users

- MYOB's step-by-step guide on how to register for and send eInvoices.
- MYOB's step-by-step guide on receiving eInvoices.

Reckon users

- How to get started with Reckon eInvoicing.
- eInvoicing for Reckon One
- eInvoicing for Reckon Account Hosted

QC 103091

eInvoicing by default guidance

How non-corporate Commonwealth entities should implement the Australian Government's eInvoicing by default commitment.

Last updated 13 October 2026

eInvoicing by default

The Australian Government is transitioning to eInvoicing as the default way Commonwealth entities receive and send invoices for procurement. To learn more about this commitment, see eInvoicing for government.

This guidance is for non-corporate Commonwealth entities (NCEs) in implementing the Australian Government's eInvoicing by default commitment. It's intended for:

- Chief Financial Officers and finance staff
- officials responsible for procurement and invoice processing.

We encourage Corporate Commonwealth entities (CCEs) to adopt the principles in this guidance.

Suppliers to NCEs should also be familiar with this guidance.

Receiving eInvoices

eInvoicing is the default invoicing channel for invoices:

- for procurement contracts
- exchanged between NCEs for goods and services.

Note:

- Being excluded from the Supplier Pay On-Time or Pay Interest Policy (RMG 417) does not exempt an invoice from eInvoicing requirements. For example, invoices for procurements funded through an administered appropriations must still meet eInvoicing requirements.
- The payment method, such as payments via credit card, does not exclude an invoice from eInvoicing requirements.
- If a supplier is unable or unwilling to adopt eInvoicing, NCEs should agree on an alternative invoicing arrangement and encourage future use of eInvoicing.

Payment times

Payment obligations continue to be governed by the Supplier Pay On-Time or Pay Interest Policy (RMG 417) and don't affect requirements related to eInvoicing.

Encourage the use of eInvoicing

NCEs should also encourage the use of eInvoicing in the following circumstances:

- Existing contracts – NCEs should transition to eInvoicing where practical and by agreement with the supplier. Contract variations may be required where invoicing clauses exist.
- Goods and services are procured and consumed overseas – NCEs should consider eInvoicing where practical. Many overseas suppliers are already or are becoming Peppol eInvoicing enabled.

- Other transfers between NCEs – including staff-related liabilities and similar inter-agency transactions.

Transition

As the Australian Peppol Authority, the ATO, is working with the Department of Finance and the Digital Transformation Agency to review and update procurement arrangements, policies and guidance , including the Commonwealth Contracting Suite.

NCEs are to:

- continue engaging with suppliers to encourage and support their transition to eInvoicing
- incorporate eInvoicing by default in procurement contracts as policies, templates and guidance are updated
- not discourage or restrict the use of eInvoicing
- work with digital service providers (DSPs) to enable automated processing of eInvoices by December 2026.

Automated processing

eInvoicing provides structured data that can improve efficiency by reducing manual handling and supporting greater automation across accounts payable processes. Automated processing can include invoice ingestion, validation, workflow and payments. NCEs should work with DSPs to maximise automation where practical.

NCEs must have solutions that enable eInvoice data to be received directly into business systems with minimal manual intervention. For example, NCEs should replace interim solutions that convert eInvoices into PDFs or emails requiring manual processing.

NCEs should also improve automation over time. The appropriate level of automation will depend on several factors such as:

- invoice volume
- invoice complexity
- whether the NCE provides shared services to other entities.

Automation approaches

Smaller NCEs and lower-volume processing

For smaller NCEs with lower invoice volumes, the focus should be on achieving efficient processing through simple, cost-effective automation. This will typically involve using standard, out-of-the-box solutions that enable eInvoices to be received directly into business systems with little or no manual intervention.

Automation may include basic validation, invoice matching and reporting, while some workflow activities and exception handling may continue to require manual effort. These solutions can significantly reduce manual processing and delays while providing a practical and affordable approach to meeting eInvoicing obligations.

Larger NCEs and higher-volume processing

For larger and more complex NCEs with higher invoice volumes, automation should be integrated more deeply into accounts payable processes to maximise efficiency and scalability. This will generally involve tailored implementations that provide comprehensive validation, business rules, automated workflow routing, notifications, approvals and advanced matching capabilities.

Greater automation can support straight-through processing of suitable invoices, automated management of exceptions, and detailed reporting that assists with performance monitoring, compliance, assurance activities and eInvoice uptake measurement. While these solutions may require a higher initial investment, they are designed to support growth, shared-service arrangements and high transaction volumes while delivering greater long-term efficiency benefits.

Supporting documentation

Where supporting documentation is required, such as, timesheets or schedules, suppliers should provide these attachments to an eInvoice. For more information see Understanding and managing attachments in eInvoices and eCredit notes.

Sending eInvoices

NCEs are to transition to eInvoicing as the default channel for sending invoices to entities registered on the Peppol network for activities where a tax invoice is issued.

This includes:

- commercial activities, such as the provision of professional or specialist services
- resource activities, such as the lease or use of public property or infrastructure
- charges between NCEs for goods and services, including legal services and shared services.

NCEs may also send eInvoices in the following circumstances:

- Recipient created tax invoices (RCTIs)
- Charges between government entities for staff liabilities, such as secondments and long service leave arrangements.

Recipient created tax invoices

The Australian market is not yet sufficiently mature to support widespread adoption of Peppol self-billing arrangements. Broader adoption is expected over time. Until then, RCTI processes are optional.

Transition

NCEs are to:

- work with DSPs to enable capability to send eInvoices by December 2026
- notify businesses about the transition to eInvoicing
- transition to sending eInvoices to entities registered on the Peppol network.

Guidance on identifying Australian entities registered on the Peppol network is available. Most entities that can receive eInvoices are also listed on the Peppol Directory. Some entities may choose not to be listed.

Reporting eInvoicing to the APA

The Australian Peppol Authority (APA) will collect regular implementation reports from NCEs to monitor progress. Reports may include:

- total number of invoices received during the reporting period
- total number of eInvoices received for the reporting period
- name and ABNs of suppliers that send their first eInvoice during the reporting period
- total number of invoices issued for the reporting period
- number of eInvoices issued for the reporting period.

The APA may request additional information where necessary to monitor progress and support implementation activities.

Examples

Example 1: supplier capability constraints

An NCE enters into a procurement arrangement with a supplier that does not currently have the capability to send eInvoices and is not willing to adopt eInvoicing.

Outcome

The NCE should agree to an alternative invoicing arrangement with the supplier. The NCE should continue to encourage the supplier to transition to eInvoicing as soon as practicable.

Example 2: international supply

An NCE procures specialised services from an overseas supplier, and the service is fully consumed overseas.

Outcome

The supplier is not required to provide eInvoices. However, many countries have adopted Peppol eInvoicing and the NCE should encourage the supplier to use eInvoicing where practical.

Example 3: recipient created tax invoice

An NCE issues a recipient created tax invoice (RCTI) under an agreed arrangement, such as a labour hire contract.

Outcome

RCTIs remain optional as they rely on a separate Peppol self-billing document type that is not yet widely supported in the market. NCEs and suppliers may continue existing arrangements or adopt self-billing where both parties have the required capability.

QC 108174

eInvoicing for businesses

How to get started with eInvoicing and work with your trading partners for a smooth transition.

Last updated 8 October 2025

Register for eInvoicing

To start using eInvoicing, you need to register on the Peppol eInvoicing network.

There are different options to register on the Peppol network, including through either:

- your existing eInvoicing Ready software
- an eInvoicing service provider
- a free or low cost online solution – see eInvoicing Ready product register.

Choose an option that best fits your business needs and plans. To get ready, you can:

- check the eInvoicing Ready product register to find out if your existing software is ready for eInvoicing
- check with your software provider to find out whether your existing software is or will be ready for eInvoicing
- talk to different eInvoicing service providers to find out how they can help you become ready for eInvoicing.

If you need help, talk to your business adviser about eInvoicing and how to get started.

The Peppol eInvoicing standard can be used to issue an invoice that complies with the requirements of a tax invoice.

For record keeping purposes, an eInvoice is no different to other digital records. Make sure you follow the digital record keeping rules for business.

The ATO and New Zealand Government have developed an eInvoicing guide to assist large businesses and government agencies starting an eInvoicing implementation. Download the A-NZ Peppol eInvoicing Business Guide from the 'Implementing eInvoicing' section of NZ's 'Advice for large businesses' webpage.

For more information about eInvoicing for your business, see:

- Getting started with eInvoicing for small business.
- Getting started with eInvoicing for medium and large businesses.

Plan for a smooth transition

To successfully transition to eInvoicing, review your business processes and requirements to understand your current state of invoicing. This includes:

- how many invoices you send and receive, and how often
- how you send, receive and process invoices and if you use purchase orders
- who your top suppliers and buyers are (by number of invoices)

- what changes are required in the current software and scanning tools that you use to manage your accounts payable and receivable.

To plan for a smooth transition to eInvoicing:

- understand and manage changes in business processes within your business
- communicate with your trading partners about upcoming changes
- make sure your customer records are up to date, including capturing their ABN
- encourage your trading partners to get ready and start using eInvoicing.

Onboard your customers and suppliers

To successfully onboard your customers and clients, you should:

- try eInvoicing with a small number of them
- progressively onboard more of them, focussing on those with most benefit to your organisation, for example high-volume customers or suppliers, or those with a high error rate
- transition as many as possible to the eInvoicing channel to maximise your benefits.

For more information see:

- Customer onboarding guidance
- Supplier onboarding guidance.

Getting started with eInvoicing for small business

How small business can get started with eInvoicing to exchange invoices with trading partners through software.

Getting started with eInvoicing for medium and large businesses

Help for medium and large businesses with implementing Peppol eInvoicing and onboarding trading partners.

Customer onboarding guidance

Key principles and steps to onboard your customers to

Supplier onboarding guidance

How to onboard suppliers and maximise the benefits of eInvoicing for your organisation.

eInvoicing case studies

How Australian businesses are unlocking the benefits of eInvoicing and modernising the way they do business.

QC 57984

Getting started with eInvoicing for small business

How small business can get started with eInvoicing to exchange invoices with trading partners through software.

Last updated 3 September 2026

How to start eInvoicing

You may already be using software that is 'eInvoicing Ready' and be able to get started today. See the following list of software specific instructions under Software guides for Invoicing.

The eInvoicing Ready product register can assist you to identify and select a certified eInvoicing Ready product that will connect your business to the secure Peppol network.

Once connected to the Peppol network through an eInvoicing Ready product, your business can send or receive eInvoices and other procurement documents with trading partners who are also connected to the Peppol network and enjoy the benefits of eInvoicing.

Some software requires a bit more effort to connect to the Peppol network. You may need to register your software to connect to the network, usually this can be done easily through your existing software. Once you've registered, you can send and receive eInvoices with any business or government entity registered on the network.

The trading partners you wish to use eInvoicing with will need to be registered too. To find them on the network you will need their Australian business number (ABN). Make sure their customer records

are up to date in your software. You will save more time and money as more of your trading partners switch to eInvoicing.

If your invoicing software doesn't have eInvoicing capability, consider using an eInvoicing plug–in or app that integrates with your software. Check with your software provider and follow their instructions.

Software guides for eInvoicing

Using your existing software, you may be able to get started with eInvoicing today. Some of the following links could help you on your way.

You can also find out how some eInvoicing software providers exchange eInvoices by watching these eInvoicing software provider demonstrations.

Xero users

Xero's step–by–step instructions on how to register and receive an eInvoice.

Learn how to send an eInvoice.

Workday users

Workday users can integrate with the Peppol eInvoicing network through a joint solution with Pagero.

Wiise users

Wiise users may be able to connect to the Peppol eInvoicing network through their software partnerships users.

SAP users

Users of SAP's product family of ERPs will need to integrate with an accredited access point.

Users of their cloud products may send and receive Peppol eInvoices using the Peppol Exchange service for the cloud edition of *SAP Document and Reporting Compliance* or via SAP Ariba.

Saasu users

Saasu users can send and receive eInvoices via an add–on partnership with Link4.

Reckon users

For more information see:

- how to get started with Reckon eInvoicing

- eInvoicing for Reckon One
- eInvoicing for Reckon Account Hosted.

Oracle NetSuite users

Oracle NetSuite users can access the Peppol eInvoicing network through the NetSuite Electronic Business Suite App add–on. Users will need to integrate with an accredited access point – one example is Link4.

MYOB users

For more information see MYOB's step–by–step guide:

- how to register for and send eInvoices
- receiving eInvoices.

Microsoft Business Central users

MS Business Central users will need to set up an e-document exchange. Users will need to choose a service provider to connect with.

Microsoft Dynamics 365 Finance – Supply Chain Management users

MS Dynamics 365 users can access Peppol eInvoicing by installing an add–in for Electronic invoicing microservices. Users will need to integrate with an accredited access point.

If you don't use software to manage invoices

If you don't use business management software, consider using an eInvoicing web portal. Many service providers offer this to support small businesses that send or receive few invoices. Consider the many free or low–cost web portal options. Some of these are listed on the eInvoicing Ready product register.

Cost of eInvoicing

For software users, the cost will depend on your software product. eInvoicing may be included in your subscription or be available as a plug–in or app that integrates with your software.

For non–software users, consider the free or low–cost web portal options. Some of these are listed on the eInvoicing Ready product register.

Talk to your preferred software or service provider to find out more.

Other considerations

How you receive invoices will change as they will appear in your software, so you must know where to find them.

Think about other changes to your processes, including checking and approving eInvoices.

Talk to your employees and trading partners about these changes.

If you need help getting started with eInvoicing, talk to your trusted advisers. Different business management software providers may offer different eInvoicing packages. It's important you choose the one that is right for you.

eInvoicing for small business video series

Watch our series of videos about eInvoicing for small business.

What is eInvoicing?

Media: Video one - What is eInvoicing?
https://tv.ato.gov.au/ato-tv/media?v=bi9or7od15xicj (**Duration:** 1:38)

ATO's role as Australian Peppol Authority

Media: Video 2 - ATO's role as Australian Peppol Authority
https://tv.ato.gov.au/ato-tv/media?v=bi9or7od15uxfn (**Duration:** 2:18)

eInvoicing Saving time and money

Media: Video 3 - eInvoicing – Saving you time and money
https://tv.ato.gov.au/ato-tv/media?v=bi9or7od15u1k6 (**Duration:** 1:33)

eInvoicing A safer way to do business

Media: Video 4 - eInvoicing – A safer way to do business
https://tv.ato.gov.au/media/bi9or7od15uim8 (**Duration:** 1:58)

How to get started with eInvoicing

Media: Video 5 - How to get started with eInvoicing https://tv.ato.gov.au/ato-tv/media?v=bi9or7od15uipq (**Duration:** 1:33)

QC 70126

Getting started with eInvoicing for medium and large businesses

Help for medium and large businesses with implementing Peppol eInvoicing and onboarding trading partners.

Last updated 3 September 2026

Develop a business case for eInvoicing

Every business is unique. Not everything here will apply to you or there may be other things you need to consider.

This guidance assumes that your business has experience or access to project and change management capabilities, and you'll get advice on these aspects of your eInvoicing project through these channels.

When developing your business case, consider the costs and benefits of each implementation option. Consider your business's current invoice management practices to determine how Peppol eInvoicing may benefit your organisation.

Prioritise current state

Identify and prioritise your eInvoicing implementation scope, such as:

- focus on sending eInvoices or receiving eInvoices, or both
- consider whether your trading partners use additional documents, for example purchase orders.

Knowing these details will help you adopt eInvoicing and prioritise effort and expenditure against other business priorities.

Consider the following:

1. How many invoices do you send and receive, and how often?
2. How do you send and receive invoices (through what channels and in what formats)?

3. What is the effort to onboard suppliers and customers currently?
4. What information do you and your suppliers and buyers need on an invoice?
5. Do you use purchase orders (PO)? Do you provide the PO number to your suppliers?
6. How do you process invoices? Do you use 2 or 3 way cross–referencing of your purchase orders, goods receipt notes and supplier invoices, exception handling, workflows and approvals?
7. What approval mechanisms, systems, tools or applications do you use?
8. How do you pay invoices (what enterprise resource planning [ERP] and financial management information systems do you use)?
9. Who are your top suppliers and buyers based on invoice volume?
10. What are your customer and supplier expectations for transacting digitally through the Peppol network?

To help assess your current operations and determine the eInvoicing value case for your business, use the Peppol eInvoicing value assessment.

To get an overview, read the costs and benefits for business case development associated with Peppol eInvoicing.

Benefits assessment

Use the information from your current state assessment to consider how eInvoicing may help you address any gaps or pain points.

eInvoicing may help:

- achieve further efficiencies by transitioning all suppliers to a digital channel
- consolidate your less efficient electronic channels by shifting to Peppol
- reduce onboarding effort and cost, and residual manual intervention. For example, transition webforms to Peppol
- enable your SME trading partners to exchange invoice data directly from their software and help them reduce admin costs
- remove friction points and improve your relationships with suppliers and customers.

Scope and implementation approach

The effort required to adopt eInvoicing may vary depending on the current state of your invoice management.

You may already have software, systems and processes that need little work to connect to the Peppol network. Or you may need to redesign your business processes and invest in new systems or tools to streamline your processing.

You can choose to adopt eInvoicing at a pace that suits your business and your business partners.

Key considerations

Start with a few trading partners who have straightforward invoicing requirements and large invoice volumes, and then onboard trading partners with more complex requirements.

Identify what technical infrastructure and software systems capability your business currently has for eInvoicing. Determine if you need to address any gaps for your business to enable eInvoicing.

Business requirements

When assessing potential software solutions, consider what your business requirements are for:

- sending and receiving eInvoices
- invoice processing procedures and workflows, including matching or verification, approving and paying
- storage and archiving
- reporting
- disaster recovery and business continuity.

Note: The Australian business number (ABN) is the business identifier that is commonly used to route eInvoices in Australia. When sending eInvoices, your system should include your ABN and your receiver's ABN. If your current system does not include your ABN, your Peppol service provider may have a solution.

Cost for medium and large businesses

Upfront time and expenditure

Your upfront investments may include:

- information and communication technology (ICT)
- project management, including change management
- supplier or buyer onboarding and testing
- any other related internal costs, such as system integration.

Ongoing costs

Your ongoing costs may include:

- transactional per invoice charges, data charges or a subscription charge by your service provider – these vary between service providers depending on your usage and service provider commercial model
- onboarding of new and existing suppliers or buyers.

Before you select a service provider, read selecting a Peppol access point for eInvoicing.

To get an overview, read the costs and benefits for business case development associated with Peppol eInvoicing.

Become eInvoice-enabled

A business is eInvoice–enabled when they can send and receive eInvoices through the Peppol network.

When you can receive eInvoices, your service provider will list you in the Peppol Directory.

You can use the Peppol Directory to find other businesses that are registered to receive eInvoices. Only eInvoice receivers are registered in the directory.

Some businesses use multiple software products and different systems for running different functions within their business.

Explore your current systems and software

When exploring options for becoming eInvoicing–enabled, understand what system or software you use or last used to receive and process invoices.

Systems or software used to support invoice management processes include:

- job management or practice management software
- billing software
- billing providers or mail–house
- optical character recognition (OCR) software
- accounts payable automation software
- procure–to–pay platforms
- electronic data interchange (EDI) platforms
- enterprise resource planning (ERP) software
- financial management information systems (FMIS).

To enable eInvoicing, you will need software to receive or send the invoice data and an accredited access point to connect to the Peppol network. In some cases, the software provider will provide the business with both functions.

Options to connect

Connect through your existing software

Many software products already have eInvoicing capabilities. You may simply need to:

- activate eInvoicing through your software
- ask the software provider to make a change to your service
- upgrade to the latest version or module of your software.

To find out if your software is already eInvoice–enabled, see the eInvoicing Ready product register. If your software isn't listed, ask your software provider if their product is 'eInvoicing Ready' and what you need to do to get connected.

Find out how some eInvoicing software providers exchange eInvoices by watching these eInvoicing software provider demonstrations.

Connect existing software to an access point

If your existing software isn't 'eInvoicing Ready', you can use an access point to connect your software to the Peppol network. The access point manages the secure exchange of the documents between your systems and the Peppol network.

Buyers and suppliers can choose their preferred access point to connect to any participant on the Peppol network.

Depending on your system's configuration, you may choose to have a single access point for sending and receiving eInvoices, or you may have different access points.

To select a Peppol access point for eInvoicing and see the list of eInvoicing accredited service providers, see eInvoicing accredited service providers.

Acquire enabled software

If your organisation is still processing invoices manually or relies on email, you may benefit from using software that automates invoice processing.

Many service providers do more than just transmitting documents across the Peppol network. They can offer a range of services that will help you streamline and automate your processes.

Your choices will determine the scale and complexity of your eInvoicing implementation project. You might need to consider process

improvements, system configuration, change management planning and activities to support your staff during the transition.

To find eInvoice-enabled software that offers accounts payable automation, see the eInvoicing Ready product register.

Become an access point

If your business requirements limit your organisation to only in–house options, you can become your own access point. This allows your organisation to own and host your own solution to interact with the Peppol network.

To become an accredited access point, you must meet all the initial and ongoing technical, governance and security requirements stipulated by OpenPeppol and the Australian Peppol Authority.

An organisation can become their own access point by building the capabilities on their own or purchasing the technology which is available from some of the existing Peppol accredited access points.

To find out how to become an access point, see the Australian accreditation process.

Business change considerations

Implementing eInvoicing may affect your business's people, systems, processes and trading partners.

The impact will depend on the solution you choose and the amount of change that occurs when you transition from your current invoice management practices to new practices.

Assess impacts and determine change management requirements

Consider the following when assessing the impacts and change management requirements for your business and trading partners.

Your business adviser, software provider or Peppol access point service provider can help you better understand these considerations:

1. How will an eInvoice be received and flow through your system? How does this affect existing processes?
2. Who will need to interact with the new eInvoicing process? Why, when and how?
3. What mandatory information will you need on an eInvoice to ensure streamlined processing?
4. For what other purposes do you use your invoice data? What other information do you include on invoices? For example, some businesses use invoices for notifications or marketing.

5. How will you identify issues with sending or receiving eInvoices? How will these issues or exceptions be managed, and by whom?
6. What are the contractual implications for existing buyers and suppliers once the new invoice channel is enabled?
7. What will change for your suppliers or customers? What information will you need to provide to help them make this change and how will you communicate this to them?
8. What other processes can your business streamline with the implementation of eInvoicing to maximise the automation opportunity? For example, automated downstream workflow.
9. What are the security and privacy implications of moving to eInvoicing?
10. How will you manage adjustments, credits and refunds? For example, under Peppol, you can send a credit note or negative invoice to adjust a previously sent invoice. The new invoice or credit note can reference the previous invoice number to indicate the new invoice is an adjustment.
11. What business processes will need to change or be updated to support eInvoicing? Who are the individuals or teams that will need to do things differently?
12. What is the capacity and capability of your finance team now? Will these requirements change after eInvoicing automation is embedded? A training needs analysis will best identify and plan any training requirements.
13. What training and user materials will need to be updated or developed? By when and by whom?
14. What policies and procedures will need to be updated or developed to support the use of eInvoicing in your business, and by when? Who will make these changes and who needs to be aware of and adhere to these changes?
15. Do you need an eInvoicing adviser in your team to liaise with suppliers and buyers?
16. Do you prefer to outsource trading partner onboarding to a service provider an access point that offers this value-added service?

Costs and benefits for business case development

A summary of eInvoicing costs and benefits. Consider these throughout the business case development process.

Select a Peppol access point for eInvoicing

What to consider when selecting a Peppol access point service provider for eInvoicing.

QC 67574

Costs and benefits for business case development

A summary of eInvoicing costs and benefits. Consider these throughout the business case development process.

Last updated 3 November 2022

A summary of the costs and benefits associated with eInvoicing. This is for your business to consider, particularly throughout the business case development process.

Pilot costs

Cost considerations	Benefit considerations
The cost items listed below should be considered for a small-scale implementation on a part-time or as-required basis: • Project management to oversee and coordinate the various parties who may be participating in the pilot. • Participation of your business process owners responsible for providing the accounts payable or accounts receivable services. • Participation of your ICT professionals. • Participation of access points and or software provider. • Participation of your business account managers for recruiting and	The cost of a pilot is relatively modest, depending on the complexity of your environment and the scope of your pilot. Contact us for more information about your environment. A typical pilot can be conducted in 2–3 months.

communicating with the pilot participants – e.g. suppliers or customers.	

Access point(s)

Cost considerations	Benefit considerations
Some software providers may incorporate access points in their subscription fees or user licence fees. In those cases, the access point costs covered below may not be directly relevant. Most businesses would typically acquire the services of an access point rather than creating and maintaining their own access point. The costs covered below are limited to acquiring the services of an access point. Access point cost models can include one or more of the following: • one-off or monthly charge network connection fee • data cost by volume e.g. gigabyte • cost per transaction sent or received • cost by document type e.g. purchase order • cost by services provided.	Connecting to the Peppol Network is a core service provided by all access points and the cost of switching is relatively minimal. Other value-add services such as translation to Peppol specification, validation and access point automation services require organisational and business knowledge. Peppol is relatively new in Australia and the commercial models are still evolving. You have an opportunity to help shape mutually beneficial commercial models between your providers and your business.

Business systems upgrade and licence or subscription fees

Cost considerations	Benefit considerations
• Some enterprise resource planning (ERP) and business systems providers provide Peppol specification alignment and network connectivity in newer versions of their software, usually cloud, or certain modules.	

• Consider the cost of Peppol integration through an upgrade. • Acquiring the services of a third-party access point provider to translate your business system data to the Peppol specification and access the Peppol network.	

Integration into your technology infrastructure – an additional channel

Cost considerations	Benefit considerations
Peppol is based on open technology. Integration aspects need to be considered – e.g. your current technology standards and infrastructure.	• As you migrate from more manual channels, e.g. paper invoices, email and portable document format (PDF) or optical character recognition (OCR) to Peppol, you can retire other channels and simplify your infrastructure. • Open technology and integration can preserve your existing investments in business systems and technologies such as electronic data interchange (EDI). • In Europe, EDI skillset shortage is now being seen as a catalyst for migrating from EDI to Peppol.

Business process changes and change management

Cost considerations	Benefit considerations
• When sending eInvoices to your customers through the Peppol network, some business process changes may be needed. • Receiving eInvoices from your suppliers, presents an opportunity to streamline your business processes. There will be cost, time and effort associated with	Peppol eInvoicing provides business process improvements, including: • savings in invoice processing costs and time from streamlined business processes and from not needing to follow-up invoices • reduction of errors from data (re)keying and OCR

supporting such process changes. • Be aware of the impact of change to internal and external stakeholders and risk management.	transcription • increased reliability and security of data transmission • potentially reduced payment times and better cashflow • efficiency for suppliers who enter data into portals. They don't need to get out of their business system and log into a portal.

Supplier and customer onboarding

Cost considerations	Benefit considerations
• Your trading partner onboarding strategy costs could be different from other eInvoicing channels. It might be more cost effective if you coordinate it with other stakeholder events – e.g. a new software release. • Awareness and education campaigns to targeted group of partners would be more efficient than one-on-one engagements.	The ability to connect once and trade with many partners removes the need for one-to-one systems integration and onboarding of suppliers and customers.

Business and technology roadmap

Cost considerations	Benefit considerations
• Incorporate Peppol into your company's technology and business roadmaps. Action and monitor diligently. • Adopting Peppol eInvoicing is suitable for phased migration of invoicing channels, with initial focus on processes with manual or non-value-adding activities.	A phased approach to Peppol allows coordinated management and execution of the technology and business roadmap.

Network costs

Cost considerations	Benefit considerations
Invoice processes that require manual data entry by your business partners will have a network cost due to inefficiencies around manual intervention to fix inaccuracies and discrepancies. There is lost time and cost involved in unnecessary rework.	Network benefits include: • environmentally friendly • corporate citizenship in assisting smaller business suppliers perform more efficiently and with less overall cost. Direct transmission of invoice data between partners and your systems: • improves the efficiency of your network • removes manual data entry and manual intervention to correct and reconcile inaccurate invoice data, which in turn remove friction points • improves interactions and relationships between suppliers and buyers. Ease of implementation can amplify the net effect of adoption in your current trading partner network and expand your traditional network.

QC 67576

Select a Peppol access point for eInvoicing

What to consider when selecting a Peppol access point service provider for eInvoicing.

Last updated 3 November 2022

A Peppol access point manages the secure exchange of data between your software and the Peppol network. An access point is also known as a service provider.

Key considerations when selecting an access point

Consider the following when choosing an access point for your business:

- Peppol certified
- Australian capability
- Connection options
- Service offering
- Service levels
- International capabilities
- Cost
- Security
- Capability and experience
- Disaster recovery
- Change management
- Notifications
- Infrastructure

Peppol certified

Peppol service providers must be certified by a Peppol Authority to provide access point services.

Peppol service providers with Australian accreditation have been through additional security, due diligence, and testing checks to meet Australian-specific requirements.

Australian capability

The ATO is the Australian Peppol Authority.

We have customised the international Peppol invoice and self-billing documents, for example, to accommodate goods and services tax (GST) instead of value added tax (VAT).

All access points accredited by us are certified to send and receive customised eInvoices. If you choose an internationally certified access point, you must ensure that they can provide services for Australian businesses.

Connection options

There are several ways your business software can connect to your access point to send eInvoices and other eDocuments.

Consider what:

- system or software you use to connect to your access point
- technical protocol you use for that connection, such as AS4, SFTP and API.

Check with both your technical and business teams to determine what works best in your circumstances.

Note: Access points must use AS4 to transmit between one another.

Make sure your access point can provide a solution suitable for your business.

Service offering

There are several access point services available, from simple send and receive functions to more complex options. These include:

- service metadata publisher (SMP) services – a type of digital business registry necessary if you want to receive eInvoices. It contains your delivery address, business processes and documents that you're able to receive, e.g. eInvoices.
- software integration (message translation) services – for accounting and procurement systems that are not eProcurement-capable or have customisation requirements that are incompatible with the Peppol document standards
- message response notifications, including success, failure, etc.
- web portals for ad hoc or infrequent eInvoicing trading partners.

Some software providers integrate with the Peppol network using their own access point and SMP services. You can choose a single provider to access eInvoicing or a separate service provider for SMP services.

Some service providers may partner with others to become a ‘one stop shop’. In this case, check who is accountable and who you must pay.

Service levels

Ensure the hours of support provided, system availability times, and contact options suit the needs of your business. Australian-accredited access points must guarantee services will be available 99.5% of the time.

International capabilities

If you require commercial and technical capabilities outside of Australia, check that your access point can meet your international eDocument business needs.

Cost

Consider both set up and ongoing costs.

Knowing approximately how many eDocuments you need to send or receive annually will help you select the right pricing model.

Security

Australian-accredited access points must meet the Australian and New Zealand eInvoicing security requirements. Some of these are additional to the security requirements of Peppol. You should ensure your access point also meets your business's security requirements. This may include how your business connects with the access point and how they receive eDocuments.

Using an access point should not replace your business's own security processes and requirements. Consider your own business risks and appropriate controls to mitigate those risks.

Capability and experience

Consider the service provider's level of experience in digital document exchange, and whether they use manual processes or are fully automated.

Disaster recovery

You should have a disaster recovery plan in place that's regularly tested. This will ensure your services aren't affected by an unplanned event.

Change management

Ensure you understand the change management and notification processes your access point uses. This includes how ongoing changes to the Peppol software, security and infrastructure will be managed.

Notifications

Before you send eInvoices, understand the notification processes your access point uses. For example, what happens when messages or invoices can't be delivered.

Infrastructure

Some service providers use other Peppol service providers to deliver their services. If there's an issue, you may need to know who their service provider is.

Customer onboarding guidance

Key principles and steps to onboard your customers to eInvoicing.

Last updated 24 September 2025

Approach to customer onboarding

Onboarding your customers is essential for you to quickly benefit from your eInvoicing investment. Remember, customers are the entities that buy your goods and services and that you send invoices to.

Consider the following in your onboarding plan:

- Don't leave onboarding until the end – consider a phased approach and start before your technical implementation is complete so you have testing and pilot partners ready.
- Set targets, influence your high-volume customers and look for quick wins that can help remove inefficiencies and build momentum towards eInvoicing becoming your default channel.
- Involve teams and get support from across your organisation – procurement, contract and account managers and other customer or client-facing areas who can promote eInvoicing at key engagement points during the contract management cycle.

Step 1: Understand your environment

Consider what you need to learn and understand about your environment to tailor your plan for success.

Your clients and customers

Analyse your clients and customers and identify the highest value opportunities for transitioning to eInvoicing.

Categorise using criteria such as:

- invoice volume, value or frequency
- eInvoicing capability or digital readiness
- those using less efficient or non-digital channels
- procurement arrangements such as requests for quote or tender responses, contract negotiations, supplier panels and standing offer arrangements.

If required, get help from your finance or procurement teams or run a short survey.

Check if your customers are already enabled to receive eInvoices using the Peppol Directory.

Your business

Determine your customers' touchpoints within your business.

Identify the channels and documents you use to communicate with your customers such as catalogues, email templates, contractual documents and websites. Update these as needed.

Understand your procurement regulatory and reporting requirements, including contract management practices, payment terms and other relevant policies and guidelines.

Document any business requirements and consider the data commonly 'Required for Interoperability' per the A-NZ industry practice statement on invoice content.

Your Peppol service provider (access point)

Some service providers offer customer (and supplier) onboarding as an optional extra. Research how they may be able to help your staff, and maybe your customers too.

Understand and document any integration, data or business requirements that you may need to include in customer communication and engagement, and staff education material.

Changes and impacts

Onboarding your customers and clients to eInvoicing needs to be managed as part of your eInvoicing system and process changes. Build customer-related actions into your change management and communications plans.

Identify customer dependencies and related business process changes and impacts. Consider the whole procure-to-pay process, including who is affected, and manage and mitigate any issues or risks.

Step 2: Group and prioritise

Use your customer analysis to identify customers to group and prioritise. Consider:

- quick-wins and opportunities to learn with customers already on the Peppol network
- longer-term but potentially greater benefits from high-volume larger customers
- customers with inefficient or problematic manual processes (for example, your non-digital 'long tail').

Step 3: Plan and resource

Outsourcing your onboarding will need to be factored into your business requirements and costings when selecting a Peppol service provider.

If onboarding will be done in-house:

- allocate someone to lead and focus on onboarding
- include onboarding in project, change management, engagement and communication plans
- phase your onboarding – define timeframes for prioritised customer groupings
- set targets for the first 6, 12 and 18 months (and beyond) and track the number of customers onboarded and the volume of eInvoices you send
- make onboarding customers and sending eInvoices part of your regular business activities.

Remember, the only way you and your customers will benefit from eInvoicing is by making sure as many of your customers are using it as possible. Build this into everything you do across your business to expedite a return on your investment of time, money and effort.

Step 4: Onboard

Implement your plan.

Engage and communicate

Collaborate, communicate and engage early.

Leverage existing sales, procurement, contract and account manager teams and relationships.

Identify customers who are already using eInvoicing and talk to them about your plans. And announce your plans to all customers to help them understand why, how they can benefit too, and what to expect and when.

Tailor engagement and communication for each customer group, using appropriate channels and highlight the shared benefits. Consider partnering with trusted influencers such as industry peak bodies to amplify your messages.

Be transparent about timeframes and key changes such as data or business requirements; tell them what it means for them. Let your customers know **ato.gov.au/eInvoicing** is where to find out more about eInvoicing and give them contact details for questions or support.

Customer communication templates

This email template may assist you communicating with customers about your desire to send them eInvoices. This same content may also be tweaked and published on your website to reflect your eInvoicing preferences.

Email: Announcing you can send eInvoices

Dear *[Name]*

We can send eInvoices

eInvoicing is rolling out across Australia. There are hundreds of thousands of businesses and government agencies registered on the eInvoicing network, with more joining every month.

Using eInvoicing reduces the risk of fraud and can improve efficiency. *[Your business name/We]* has/have switched on and now prefer to send eInvoices instead of emailing PDF invoices.

If you are already able to receive eInvoices we can start sending them to you now. To make sure the transition is smooth, please reply to this email noting any business rules or data requirements that we may not already be aware of.

If you are not yet able to receive eInvoices it can be easy and quick to get started - many software packages are already eInvoicing ready. Check the eInvoicing product register to see if your software is eInvoicing enabled.

If your software is not listed, ask your software provider if their product is ready and what you need to do to get enabled.

If you don't use any accounting software, there are many free or low-cost options.

The ATO has information to help small, medium and large businesses get started with eInvoicing.

We look forward to sending you eInvoices instead of emailing PDF invoices as soon as you're ready.

Regards,

[Your signature block]

Learn from early experiences

Pilot sending eInvoices to a small group of customers already able to receive. Some may have system limitations so be flexible. You may need to refine your own systems and processes to ensure interoperability before onboarding more business partners.

Encourage your customers to consider the A-NZ industry practice statement on invoice content (and make sure your approach also

considered this guidance) to ensure a clear pathway to overcoming the most common interoperability challenges.

Ongoing procurement activities

Embed eInvoicing as a normal part of doing business; make it your default where possible. Build your eInvoicing preference into all renewed or new contracts and make it a regular component of doing business as usual.

QC 69206

Supplier onboarding guidance

How to onboard suppliers and maximise the benefits of eInvoicing for your organisation.

Last updated 4 September 2025

Onboarding suppliers for eInvoicing

See eInvoicing supplier onboarding guidance, who should use eInvoicing and why, and key onboarding principles.

Step 1: Plan and resource your supplier onboarding

How to plan and resource your supplier onboarding activities for eInvoicing.

Step 2: Identify suppliers that can send eInvoices

How to engage suppliers that are already using eInvoicing.

Step 3: Encourage your suppliers to start eInvoicing

How to increase eInvoicing uptake with your suppliers.

Step 4: Supporting your suppliers

How to support your suppliers to get their eInvoicing right.

Supplier communication templates

Use our templates to assist your eInvoicing communications with suppliers.

Supplier onboarding tips

Tips for accounting software to make eInvoicing seamless.

QC 103093

Onboarding suppliers for eInvoicing

See eInvoicing supplier onboarding guidance, who should use eInvoicing and why, and key onboarding principles.

Last updated 4 September 2025

eInvoicing supplier onboarding guide

eInvoicing changes the way businesses receive and process invoices, and how their suppliers send invoices.

If you are ready or planning to start receiving eInvoices, this guidance will help you successfully onboard your suppliers. Use it to:

- prioritise and plan your activities
- identify and engage with suppliers who are ready to start eInvoicing you now
- engage and encourage remaining suppliers to get onboard.

Download the eInvoicing supplier onboarding quick guide (PDF, 390KB) to help you promote eInvoicing onboarding actions across your organisation.

Who this guidance is for

This guidance is intended for people in medium to large organisations, including government, who are involved in managing supplier

relationships and processing supplier invoices, including:

- finance, particularly accounts payable teams
- procurement, contract or supplier account managers
- eInvoicing implementation project teams
- communication and change management teams.

Key onboarding principles

- Make supplier onboarding a core part of your eInvoicing implementation plan.
- Start early and don't leave onboarding until the end – it's not a one-off activity and will take time.
- Tailor your onboarding approach to align with your business objectives and plans.
- Resource your onboarding activities and involve relevant teams across your organisation, including procurement, contract management, accounts payable and supplier-facing areas.
- Test for multiple scenarios and requirements and pilot receiving eInvoices with a small group of reliable suppliers.
- Look for quick wins that can help remove inefficiencies and set targets to build momentum.
- Get support and commit to a continued transition across your organisation and suppliers - look for opportunities to make eInvoicing the default channel for current and future contracts.

QC 103094

Step 1: Plan and resource your supplier onboarding

How to plan and resource your supplier onboarding activities for eInvoicing.

Last updated 4 September 2025

Planning onboarding activities

Plan and resource your supplier onboarding for eInvoicing from the start. A well supported onboarding process leads to a smoother rollout and stronger supplier engagement.

Include in your onboarding plan:

- communicating with and encouraging suppliers to switch to sending eInvoices
- preparing for internal process changes, including staff training and communication
- providing clarity, confidence and certainty to staff around how their roles will change for the better
- providing clarity to suppliers around the content they need to provide in their invoices to ensure smooth processing, timely approval and payments.

Know your suppliers

Start by analysing your supplier master list as this will be key to identifying opportunities and guiding your short and longer-term selection of suppliers for onboarding. Look at:

- How many invoices does each supplier send, and how often?
- Which format do the suppliers use – paper, PDF, EDI?
- What types of purchasing arrangements or contracts do they have in place?
- Are they already set up to send eInvoices?

Know your business requirements and rules

Identify your internal accounts payable and procurement touchpoints with your suppliers.

Clearly define your business requirements for invoice processing and validation, and how they align with the mandatory and optional eInvoicing data elements. Sharing these with your suppliers will help them submit complete and accurate invoices, ensuring smooth processing on your end.

Know your eInvoicing service provider

Some eInvoicing service providers (or access points) offer assistance to their customers to onboard suppliers. This may include things like supplier communications, education, advice on eInvoicing solutions to help your supplier start eInvoicing you. This may reduce some of the effort required on your part to onboard your suppliers.

Reach out to your service provider to ask if they have a supplier onboarding service offering and how you could use their services.

Maximise your eInvoicing investment

Embedding eInvoicing as a natural part of daily business operations will help maximise the return on your investment. By aligning your invoicing channels, the more consistent and streamlined your processes will be.

Clearly communicate process changes to your staff. Explain that eInvoicing, especially when supported by automating accounts payable, helps reduce manual and repetitive tasks, allowing them to focus their time on more valuable work.

Manage the change

Moving suppliers to eInvoicing is more than a system upgrade – it’s a change to how invoices are exchanged and processed across the procure-to-pay cycle. It impacts tendering, contracts, invoice creation, processing, approval, payment, and reconciliation.

To ensure a smooth transition for both internal teams and suppliers, it's important to plan and resource the management of this change. This will help reduce friction, build trust and confidence in the new process and increase adoption.

Consider the following:

- Understand what's changing and identify practical steps to minimise disruption.
- Allocate staff to support onboarding. Consider forming a small change support team, assigning onboarding leads, leveraging senior executives' networks and influence, or even outsourcing onboarding to your service provider for an initial period.
- Create a change and communication plan to clearly outline what’s changing, how it will be implemented, and how it will be communicated to your teams and suppliers.
  - Update relevant systems, processes, templates and instructions to reflect the new eInvoicing workflows, and ensure all who interact with these are informed and understand these changes.
  - Notify suppliers well in advance with timelines and next steps. Use consistent messaging across multiple channels such as emails, webinars, direct outreach.
  - Provide step by step guides, FAQs and self-service resources and direct support to help suppliers navigating the change.
  - Suppliers adopt faster when they see clear benefits. Emphasise increased protection against invoice interception and fraud, faster payments, reduced admin, fewer disputes and alignment with government requirements and global standards.

- Not all suppliers are alike and a 'one size fits all' approach won't work. Group your suppliers by invoice volume, size or digital readiness and tailor your onboarding approach. Start with a pilot group to test and refine the process and use a phased approach for suppliers with constraints. Gather feedback to improve the process and onboarding experience for your suppliers and staff.
- Be sure to monitor your onboarding metrics such as adoption and exception rates, support requests, feedback, and follow up with suppliers who haven't transitioned and offer tailored support.
- Share success stories and quick wins and be prompt in paying your early adopters. Showcase positive outcomes across internal and external channels to build momentum and credibility.

Identify an eInvoicing champion

While change can be met with resistance, when managed well it can also be an opportunity for innovation and improvements.

An eInvoicing champion, especially one with seniority in the organisation, can greatly enhance the effectiveness of the process by maintaining focus and visibility of the change and the reasons for it.

Staff training

Your internal teams are essential to a successful supplier onboarding experience and transition to eInvoicing in your organisation. Ensure staff are given the necessary time and information to understand and implement required changes.

A training module, referencing much of the content already available on this website, is under development.

QC 103095

Step 2: Identify suppliers that can send eInvoices

How to engage suppliers that are already using eInvoicing.

Last updated 4 September 2025

Part of your eInvoicing onboarding plan should include identifying quick wins, such as engaging suppliers that are already registered on the eInvoicing network, or that are already sending to government agencies. Targeting suppliers that can start sending immediately will help build confidence in this new way of working.

Start by crosschecking your suppliers' ABNs against those already listed in the Peppol Directory. You can:

- identify Australian entities registered on the Peppol network and schedule regular checks for newly-listed suppliers.
- talk with your eInvoicing service provider about including this in their regular service offering.

It is important to note the Peppol Directory only lists businesses able to receive Peppol documents, so some of your suppliers who can send but do not receive may not be listed.

Adding some information about eInvoicing to your website, or broad communication with your suppliers can also be effective to:

- announce your preference for eInvoicing
- ask suppliers if they can send eInvoices, even if they're not registered, they may use eInvoicing-ready software or use a web-portal.

You may find it helpful to try these supplier onboarding tips.

QC 103096

Step 3: Encourage your suppliers to start eInvoicing

How to increase eInvoicing uptake with your suppliers.

Last updated 4 September 2025

Tailoring your approach

Every business is unique, and onboarding suppliers for eInvoicing is rarely one-size-fits-all exercise.

Use your supplier knowledge and relationships to tailor your approach and make a compelling 'supplier-centric' case for them to switch; negotiating new or renewing existing contracts is often a good time to discuss eInvoicing.

Remember, it's okay to talk about how eInvoicing benefits you (the buyer) as well as your suppliers.

Benefits of eInvoicing

Most invoices are created by a supplier (or seller) keying information into their business management or accounting software. It makes

sense for this to only be done once, and for suppliers to securely transmit this structured invoice data from their system into yours as an eInvoice.

eInvoicing saves your supplier the effort of creating a PDF of the invoice and emailing it to you. It also saves you the effort of having to convert that PDF back into structured data through either scanning or manually entering it in your system which is time consuming and error prone.

Because eInvoicing uses the encrypted Peppol network to transmit messages, it helps protect against unauthorised email interception and payment redirection scams.

It's important to let suppliers know the upside to eInvoicing when encouraging them to onboard.

Messages for suppliers

Table: messages for suppliers

Benefits	Key message
Improved security by mitigating the risks of payment redirection scams and false billing – you can quote statistics such as those provided by Scamwatch.	Just because it hasn't happened to you doesn't mean it won't in the future. It's good to protect everyone you deal with from cyber risks.
It's easy for most small businesses to send eInvoices as their existing software is eInvoicing ready.	For most small businesses, the change is easy! You can do it right now and it doesn't take any effort.
We (the buyer) are making this change because it benefits us for these reasons [explain why]. We would love your support.	eInvoicing benefits everybody, including your other customers. By using eInvoicing you're demonstrating your commitment to improving the resilience of your wider supply chain and the importance of your trading relationships.
Peppol eInvoicing is supported by government to boost economic productivity.	eInvoicing is not just an upgrade, it's the future of invoicing. It is easier, faster, cheaper, safer, and better for the planet. We won't be the only customers asking you to use Peppol. Starting now will help

	you be a leader and be better prepared for the future.

QC 103097

Step 4: Supporting your suppliers

How to support your suppliers to get their eInvoicing right.

Last updated 4 September 2025

Identify and work with the right person

In some organisations, there can be multiple people responsible for making the decision to switch to eInvoicing.

You, or the contract manager in your organisation, may need to talk to your supplier contacts and ask them to escalate the request to start using eInvoicing to the right person. You may want to speak with their business's decision makers to discuss the benefits directly.

Understand your supplier's eInvoicing solution

Most businesses require certain data elements to process an invoice. Ensure your supplier:

- understands your data requirements
- agrees to provide them directly in the eInvoice if they can.

Some suppliers may have limitations to their accounting software. Your receiving solutions may also have some limitations. It is important you work with your suppliers to understand each other's software capability to find the best way for your systems to interact.

If you work with your suppliers to find the right balance and placement of required data, you can minimise any potential impacts from changing to eInvoicing.

Supplier help and resources

Be prepared to help your suppliers when they send their first eInvoice. They may ask you: 'How do I start?'

Point them to ato.gov.au/eInvoicing to find out more about eInvoicing, its value to them and how to get started. And, to research how easy it

may be for the software they already use to connect to the Peppol network.

Remember to also outline your eInvoice data requirements and share this with your suppliers. Make this available in an appropriate place for your suppliers to easily find it if needed.

This approach contributes to a positive experience for both you and your supplier:

- For you, it means less time spent responding to supplier enquiries.
- For suppliers, it makes the change to eInvoicing easier.

Pilot where possible

It's common for some large business suppliers to want to pilot and validate their new eInvoicing solution with you. This gives you an opportunity to ensure suppliers meet your requirements in a range of scenarios and circumstances. It helps facilitate smooth processing and minimise manual intervention.

These pilots should be done with real transactions, meaning these eInvoices should be for goods and services that have actually been delivered, if a test environment isn't available to both you and your supplier. Communication is key when this is occurring. For the first one or two of these transactions, make sure you follow up with confirmation that the eInvoice has been received as planned and work through any issues and adjustments together with your supplier before moving to 'business as usual'.

Ongoing procurement activities

It pays to update relevant procurement documents and templates to make eInvoicing the new normal:

- Include an eInvoicing preference into new procurement requests (for example, request for tender) as well as supplier panels and standing offer arrangements.
- Discuss eInvoicing capability with suppliers as part of contract reviews or renewals (or both). Embed your eInvoicing preference in all renewed or new contracts.

QC 103098

Supplier communication templates

Use our templates to assist your eInvoicing communications with suppliers.

Last updated 4 September 2025

Email: Announcing you can receive eInvoices

Dear *[Name]*

We can receive eInvoices

eInvoicing is rolling out across Australia. There are hundreds of thousands of businesses and government agencies registered on the eInvoicing network, with more joining every month.

[Your business name/We] has/have switched on and now prefer to receive eInvoices instead of emailed PDF invoices.

Sending us eInvoices

When sending us an eInvoice, please use our ABN *[your business's ABN]* as our address and check our legal name *[your 'Entity name' as it appears on the* ABR *]* is correct. And, include the following information in your eInvoices:

- a reference number for our purchase (purchase order number or contract number)
- contact email address or name of the contact person or team within our business (this will help us direct your eInvoice for faster approval)
- your contact email address or name (this will help us if we need to clarify something with you)
- payment information (bank details so we can pay you via EFT).

[Modify, delete, or add other requirements specific to your organisation.]

This information is also on our website *[link to the* content for your website *when published]*.

Why we prefer eInvoicing

eInvoicing is a new way to send and receive invoices. Structured invoice data is transmitted from your software to ours via a secure network. It improves accuracy, reduces the risk of fraud, and can speed up processing and payments.

eInvoicing is available in many popular business and accounting systems, and it doesn't matter what software you're using so long as

it's connected to the eInvoicing network.

With eInvoicing, you don't need to create paper or PDF invoices that you print, post or email and we don't need to scan or enter these manually into our financial system.

Getting started

It's easy and quick to get started - many software packages are already eInvoicing ready. Check the eInvoicing product register to see if your software is eInvoicing enabled.

- If your software is not listed, ask your provider if their product is ready and what you need to do to get enabled.
- If you do not use any accounting software, there are many free or low-cost options.
- Already set up for eInvoicing? Familiarise yourself with our data requirements *[link to the* content for your website *when published]* and start eInvoicing us today.

The ATO has information to help small, medium and large businesses get started with eInvoicing.

We look forward to receiving eInvoices from you instead of emailed PDF invoices as soon as you're ready.

Regards,

[Your signature block]

Email: Reminding suppliers about eInvoicing

Dear *[Name]*

Reminder – you can send us eInvoices

Recently we announced that we have started using eInvoicing.

If you can send us eInvoices, please do so. If you are not yet ready, you can still email us PDF invoices, but consider joining the eInvoicing network as soon as possible.

Using eInvoicing reduces the risk of fraud and can speed up processing and payments. It's easy and quick to get started - many software packages are already eInvoicing ready. The ATO has information that can help.

When sending us an eInvoice, please use our ABN *[your business's ABN]* as our address and check our legal name *[your 'Entity name' as it appears on the* ABR *]* is correct. And, include the following information in your eInvoices:

- a reference number for our purchase (purchase order number or contract number)
- contact email address or name of the contact person or team within our business (this will help us direct your eInvoice for faster approval)
- your contact email address or name (this will help us if we need to clarify something with you)
- payment information (bank details so we can pay you via EFT).

[Modify, delete, or add other requirements specific to your organisation.]

This information is also on our website *[link to the content for your website when published]*.

We look forward to receiving eInvoices from you soon.

Regards,

[Your signature block]

Content for your website

eInvoicing

Peppol eInvoicing is a new secure way to send your invoices to us. eInvoices are structured data files that you send from your software to ours, replacing PDFs that you send via email. More than 400,000 Australian businesses are on the Peppol eInvoicing network, and most of the popular small business software packages include eInvoicing capabilities. The ATO has more information about getting started with eInvoicing.

When sending us an eInvoice, please use our ABN *[your business's ABN]* as our address and check our legal name *[your 'Entity name' as it appears on the ABR]* is correct. And, include the following information in your eInvoices so we can process and pay you as fast as possible:

- a reference number for our purchase (purchase order number or contract number) *[insert example of format required]*
- contact email address or name of the contact person or team within our organisation (this will help us direct your eInvoice for faster approval)
- your contact email address or name (this will help us if we need to clarify something with you)
- payment information (bank details so we can pay you via EFT).

[Modify, delete, or add other requirements specific to your organisation.]

If you're unable to, or are unsure which fields to enter this information, please contact us *[insert relevant team email address]*.

While you may still send invoices to *[insert email address]*, we prefer eInvoices.

Social media and more

We can provide you with sample promotional newsletter articles and social media posts you can adapt to help in engaging and communicating with your suppliers. To request these, contact eInvoicing@ato.gov.au.

QC 103101

Supplier onboarding tips

Tips for accounting software to make eInvoicing seamless.

Last updated 4 September 2025

Suppliers who use eInvoicing

Suppliers using MYOB, Quickbooks, Reckon, Xero or many other common business management and accounting software packages can start using eInvoicing with a few simple clicks.

You can identify which of your suppliers are using some of these to generate and send PDF invoices to your email inbox. Targeting these suppliers to let them know you're ready to receive eInvoices means it's easy for them to switch and may result in some quick wins.

Here are some ways to identify which of your suppliers are using one of these packages.

Identify invoices sent from generic email address

Invoices being sent from the cloud-based version of small business accounting software are often sent from the following generic email addresses:

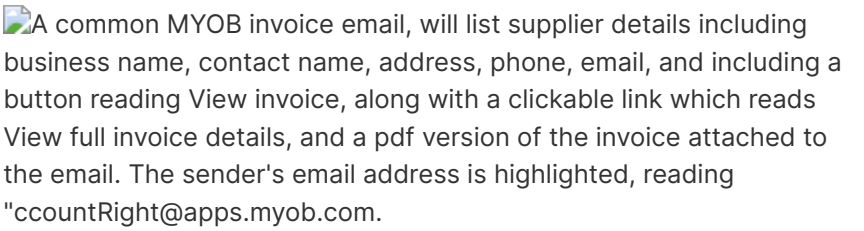
- *AccountRight@apps.myob.com* or similar email address for MYOB
- *do_not_reply@au.[xxxx].intuit.com* or similar for Quickbooks

- *accountshosted@reckon.com* for Reckon
- *messaging-service@post.xero.com* or similar for Xero.

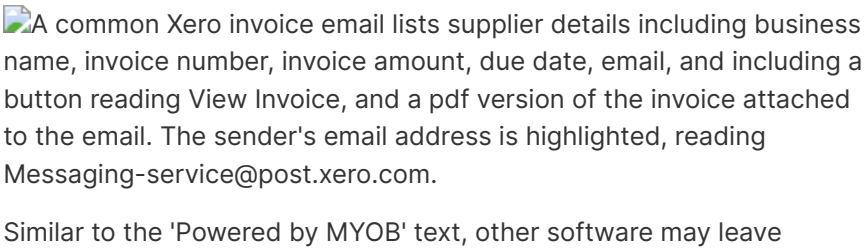
Look for the common email templates

MYOB and Xero have email templates that suppliers can populate.

In the following example, note the generic email address at the top and ‘Powered by MYOB’ at the bottom.


A common MYOB invoice email, will list supplier details including business name, contact name, address, phone, email, and including a button reading View invoice, along with a clickable link which reads View full invoice details, and a pdf version of the invoice attached to the email. The sender's email address is highlighted, reading "ccountRight@apps.myob.com.

Next is an example of a standard invoice email from a Xero user. Note the generic email address at the top.


A common Xero invoice email lists supplier details including business name, invoice number, invoice amount, due date, email, and including a button reading View Invoice, and a pdf version of the invoice attached to the email. The sender's email address is highlighted, reading Messaging-service@post.xero.com.

Similar to the 'Powered by MYOB' text, other software may leave identifying clues such as a logo or their name in a copyright notice.

Check the format of the invoice number

MYOB uses an 8-digit invoice number. For example, 0000001, 0000002, 00000003 and so on.

Xero’s invoice numbers start with the prefix INV- and then a series of numbers.

Suppliers' software

Many of your suppliers may be using software that is easy to start sending eInvoices from. Some software requires a bit more effort to connect to the Peppol network.

If your suppliers do not use software, there are many free or low-cost web portal options. Some of these are listed on the eInvoicing Ready product register.

These are some links that may help you when you're talking to your trading partners about eInvoicing, listed in alphabetical order.

Microsoft Business Central users

- MS Business Central users will need to set up an e-document exchange service. Users will need to choose a service provider to connect with.

Microsoft Dynamics 365 Finance, and Supply Chain Management users

- MS Dynamics 365 users can access Peppol eInvoicing by installing an add-in for Electronic invoicing microservices. Users will need to integrate with an accredited access point.

MYOB users

- MYOB's step-by-step guide on how to register for and send eInvoices.
- MYOB's step-by-step guide on receiving eInvoices.

Oracle NetSuite users

- Oracle NetSuite users can access the Peppol eInvoicing network through the NetSuite Electronic Business SuiteApp add-on. Users will need to integrate with an accredited access point – one example is Link4.

Reckon users

- How to get started with Reckon eInvoicing.
- eInvoicing for Reckon One
- eInvoicing for Reckon Account Hosted

Saasu users

- Saasu users can send and receive eInvoices via an add-on partnership with Link4.

SAP users

- Users of SAP's product family of ERPs will need to integrate with an accredited access point. Users of their cloud products may send and receive Peppol eInvoices using the Peppol Exchange service for the cloud edition of SAP Document and Reporting Compliance or via SAP Ariba.

Wiise users

- Wiise users may be able to connect to the Peppol eInvoicing network through their software partnerships.

Workday users

- Workday users can integrate with the Peppol eInvoicing network through a joint solution with Pagero.

Xero users

- Xero's step-by-step instructions on how to register and receive an eInvoice.
- Learn how to send an eInvoice.

QC 103102

eInvoicing case studies

How Australian businesses are unlocking the benefits of eInvoicing and modernising the way they do business.

Last updated 28 August 2026

Small business

See how innovative Australian small and medium businesses are embracing eInvoicing to streamline operations and boost efficiency.

The Vault Bookkeeping leads the charge in securing small business finances through eInvoicing.

Small business eInvoicing video

Watch our eInvoicing curious accountant video to find out the benefits for accountants and their small business clients.

Large business

Explore how well-known Australian companies are leading the way in eInvoicing – paving the path for innovation and adoption across the private sector:

- BOC's successful journey to Peppol eInvoicing
- Bunnings simplifies business with eInvoicing

Large business eInvoicing videos

Watch our 3 fireside chat videos showcasing how eInvoicing has helped large businesses, including:

- BOC Gas
- Bunnings

- Woolworths

The Vault Bookkeeping championing eInvoicing

The Vault Bookkeeping is helping small businesses reduce their exposure to fraud by using eInvoicing.

BOC's successful journey to Peppol eInvoicing

The eInvoicing adoption journey began with a clear aim: make it easier for customers to do business with BOC.

Bunnings simplifies business with eInvoicing

The hardware giant wanted to make it easier for commercial customers to do business.

QC 105441

The Vault Bookkeeping championing eInvoicing

The Vault Bookkeeping is helping small businesses reduce their exposure to fraud by using eInvoicing.

Published 27 August 2025

Why eInvoicing matters more than ever

As director of The Vault Bookkeeping Pty Ltd, Katie Williams is:

- passionate about helping small businesses streamline and secure their financial processes
- a strong advocate for eInvoicing and transforming how businesses handle invoices, focusing on
  - accuracy
  - cash flow improvement, and
  - (most importantly) cybersecurity.

Katie recently witnessed the devastating consequences of cybercrime when a client fell victim to a sophisticated scam. Hackers diverted over $2 million for a property settlement after intercepting and altering a solicitor's invoice.

The criminals altered bank details in a PDF invoice and the funds went into another (fraudulent) account. It was a stark and tragic reminder of a weakness in traditional invoicing methods.

This event reinforced The Vault Bookkeeping's mission: empower small businesses with secure and modern tools like eInvoicing, to reduce their exposure to fraud.

Simplifying invoicing for small business owners

Under Katie's guidance, The Vault Bookkeeping is rolling out eInvoicing for clients using platforms like Xero. These accounting systems send and receive eInvoices directly, thereby eliminating the need for:

- emailed PDFs, or
- manual data entry.

This reduces:

- errors, and
- the likelihood of criminals tampering with sensitive information (like bank details).

Key benefits for clients

- Security first – reduces the risk of interception or manipulation by cybercriminals.
- Better cash flow – clients get paid faster with features like 'Pay Now'.
- Reduced admin – no more manual invoice data entry; automatic syncing.
- Peace of mind – clients know their invoices are accurate, traceable and transmitted safely.

Overcoming resistance and supporting change

While some business owners are hesitant to adopt new systems, Katie takes a hands-on approach to transition support. She works one-on-one with clients to:

- register them for eInvoicing platforms

- train them and their teams on the functionality
- encourage them to invite their trading partners to do the same.

As they make the leap into the digital era, this personal support helps clients feel:

- confident, and
- in control of their finances.

Leading by example in a changing digital economy

Katie has seen the benefits of eInvoicing firsthand. She continues to encourage fellow bookkeepers, accountants and professional networks to advocate for safer financial practices.

By championing this technology, The Vault Bookkeeping is:

- doing bookkeeping better
- protecting clients from real-world financial threats and future-proofing their businesses.

QC 105445

BOC's successful journey to Peppol eInvoicing

The eInvoicing adoption journey began with a clear aim: make it easier for customers to do business with BOC.

Published 27 August 2025

Business drivers

BOC, a leading gas and engineering company, wanted transactions to be as seamless as possible for its customers.

It adopted Peppol eInvoicing to:

- improve invoice processing efficiency
- enhance the overall customer experience.

A pilot with a small group of customers quickly showed eInvoicing was not only viable but helpful. The instant improvement in payment times and positive customer feedback prompted a broader rollout.

Implementation approach

With limited IT resources – a common challenge for large companies – BOC took a pragmatic approach. Using existing data flows and partners to integrate eInvoicing, it treated eInvoicing as another invoice delivery channel. The company's strong electronic data interchange (EDI) foundation:

- enabled this low-cost, low-disruption model
- meant eInvoicing was in place in a matter of weeks.

The results drove internal change management: the finance team reported faster payments and high operational efficiency, which helped secure further buy-in across the business.

BOC made onboarding as seamless as possible for customers, increasing satisfaction and adoption rates.

Access point and cost considerations

Access point options are growing, making it easier than ever for companies of all sizes and technical capabilities to use Peppol eInvoicing.

BOC selected its access point early in the process, applying the same thinking as for EDI – standardise rather than reinvent the wheel.

The cost of setup was minimal, and the process was more efficient than most large-scale system deployments.

Business benefits and customer impact

The positive effect of eInvoicing was immediate for BOC. Customer payment times dropped, and over 80% of customers rated their eInvoicing experience at 4 or 5 stars. Some requested an end to PDF or paper invoices altogether, preferring the streamlined digital experience.

For small business customers especially, the benefit was tangible: automation replaced manual tasks like downloading, printing and rekeying invoice data. The result was easier and faster payments.

Looking ahead

BOC continues to see organic growth in eInvoicing uptake as new customer requests come in. The goal now is to build critical mass across the business landscape, and enable the 'one-to-many' advantage of the Peppol network.

Key advice

BOC’s message to other large businesses is simple: 'Treat eInvoicing as an extension of existing EDI practices. Engage your software providers early and focus on simplicity over complexity. The benefits, cost efficiency, speed and customer satisfaction are worth the leap'.

QC 105442

Bunnings simplifies business with eInvoicing

The hardware giant wanted to make it easier for commercial customers to do business.

Published 27 August 2025

Bunnings adopted Peppol eInvoicing as it faced mounting requests for varied system integrations. The company saw Peppol as a way to:

- streamline invoice delivery across a broad network
- replace ad hoc solutions with open, flexible infrastructure.

Two key goals drove Bunnings' move to eInvoicing:

1. Customer satisfaction – simplify and improve the invoicing process for Bunnings’ commercial customers.
2. Scalability – avoid the difficulty of maintaining multiple bespoke systems by adopting a widely accepted platform.

eInvoicing became 'just another invoice flow', offered to customers that preferred it, without disrupting those using email or PDFs.

Implementation strategy

To manage the rollout and generate Peppol-compliant files without overburdening internal IT teams, Bunnings:

- used an existing data flow
- worked with a third-party partner.

By using familiar systems and channels, Bunnings avoided reinventing the wheel and reduced both cost and complexity.

The change management approach focused on simplicity: once a customer activated Peppol in their accounting software, Bunnings began sending eInvoices automatically. No more consent or configuration required. This frictionless setup drove uptake.

Access point and timeframe

Bunnings' external partner managed Peppol access point selection, further easing internal workload.

From project initiation to go-live took 8 months. According to Bunnings, the cost was 'remarkably cheap, nowhere near that of a typical ERP upgrade'.

Benefits realised

The results have been impressive:

- High reliability – fewer failures and delays compared to PDF and email delivery.
- Lower admin burden – no missed invoices or server issues.
- Customer satisfaction – some customers requested PDF invoices be turned off entirely.

By sending invoices directly to customers' accounting systems, Peppol:

- reduced friction in payment cycles
- boosted accuracy.

Impact on small businesses

For small businesses, eInvoicing was refreshingly simple. Bunnings' hands-off setup meant that once customers opted in through their accounting system, invoices began arriving automatically. This plug-and-play approach won praise for its ease of use.

What's next?

Bunnings wants to expand its eInvoicing footprint by:

- bringing more customers and suppliers onto the network
- exploring opportunities to exchange other documents like purchase orders.

The aim is to build a connected, scalable invoicing ecosystem that benefits everyone.

Advice to others

For businesses just starting out, Bunnings recommends treating eInvoicing as a natural evolution, not a radical change. With the right support, it can be implemented affordably and effectively. And best of all, the benefits are clear from the start.

QC 105444

Peppol eInvoicing value assessment

The value assessment tool can help large and medium enterprises work out if eInvoicing will benefit their business.

Last updated 31 March 2026

Go to the tool

Peppol eInvoicing value assessment

About this tool

The Peppol eInvoicing value assessment tool has been designed for large and medium enterprises that send and receive high volumes of invoices.

This assessment is based on a 1-year analysis. The outcome is indicative only. You should conduct your own research before making any decisions on eInvoicing adoption.

What you will need

To complete the assessment, you'll need to enter information about your organisation's:

- invoicing processes, such as volumes and channels
- processing times, which will give you more tailored results.

Help using this tool

Peppol eInvoicing value assessment explained provides:

- definitions
- a detailed explanation of the assessment outcome and calculations
- information on the broader eInvoicing context and implementation project.

It should be read in conjunction with the results of the eInvoicing value assessment tool.

Value Assessment report

Information to help you understand the results generated as part of the eInvoicing value assessment calculator.

QC 106341

eInvoicing for tax professionals and business advisers

How to support your clients in getting started with eInvoicing and enhancing your clients' digital capability.

Last updated 1 September 2026

Benefits for you and your clients

Tax professionals, accountants, bookkeepers and business advisers play a critical role in encouraging and supporting business to adopt eInvoicing.

eInvoicing enables process automation and reduces manual entry. It increases efficiency and productivity and helps shift the focus to higher-value services.

eInvoicing can help your clients:

- transform their business processes though digital technology
- meet their reporting obligations more easily
- improve their cash flow and resilience
- save them time and money by reducing manual data entry
- use a safer, more secure channel to send and receive invoices.

Getting your clients started

There are many ways to help your clients get started with eInvoicing:

- Know your clients’ business process and rules.
- Understand your clients' effort and cost per invoice and their invoice volumes by supplier and value. Determine if eInvoicing will benefit your client. If it does, make eInvoicing a priority.

- Confirm that your clients' software is eInvoicing Ready. Business accounting software packages have eInvoicing capability and provide supporting instructions on their website.
- Help your clients get set up for eInvoicing in their software – it is quick and easy.
- Encourage your clients to try eInvoicing with a few trading partners to start and then help your client onboard other trading partners to the eInvoicing channel.
- Start communicating about eInvoicing with your clients, their suppliers and customers. Advise them to start using eInvoicing. As more businesses are connected to the Peppol network, the greater the benefits are for everyone.
- Speak to your existing software provider about when and if they will become ready for eInvoicing.

Helpful resources

These resources can help you and your clients:

- Getting started with eInvoicing for small business has information for your small business clients so they can learn more about eInvoicing.
- Look up eInvoicing accredited service providers to learn more about their services for your medium to large business clients.
- Find an eInvoicing Ready software product.
- Watch our curious accountant video to find out the benefits for you and your clients.
- Watch our eInvoicing: Intermediaries webinar to learn what eInvoicing is and isn't, why the ATO is involved and how you can support your clients on their eInvoicing journey.
- Keep an eye on upcoming events about eInvoicing for further opportunities to learn more.

QC 63453

Our commitment to you

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