



End of year closure 2025

Familiarise yourself with the dates of our closure over the upcoming holiday period.

Published 11 November 2025


The November newsletter is the final issue for 2025.

Our Christmas and New Year holiday shut down period starts from noon (AEDT) Wednesday, 24 December 2025. We re-open at 8:30 am (AEDT) Friday, 2 January 2026.

During the closure, our systems and online services including our website will be available. For unexpected system impacts and times, refer to our [System Maintenance page](#) and dashboards.

You can still lodge and report, but we won't process and display the records or lodgments until after 2 January. You can still make payments during the closure, but they won't be visible until our systems come back online.

As staff are on leave during this period, phone support services and customer response on our social media pages will be unavailable.

Looking for the latest news for Super funds? You can stay up to date by visiting our [Super funds newsroom](#) and [subscribing](#)  to our monthly Super funds newsletter and CRT alerts.

QC 105831

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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