



Updates to the login process for online services are coming soon

This is part of our commitment to delivering an efficient, stronger and more secure experience.

Last updated 4 March 2025

Our services will soon be updated to use the Australian Government Digital ID System to verify your identity when you use a Digital ID, such as myID. After we've made the update, you will notice a small update to the screens when you login to:

- Online Services for Business (OSB)
- Relationship Authorisation Manager (RAM)
- Access Manager
- Australian Business Register (ABR).

You may use these services when updating your NFP's details, lodging your NFP self-review return or lodging your NFP's income tax return.

This means your personal information will be even more secure and better safeguarded. Your information and privacy will be protected by law.

What to expect

After the update you'll still use your myID, as your Digital ID, to log in to our services. You should not experience interruptions to your access or authorisations.

You will be prompted with 2 new screens when you login:

1. Digital ID provider selection: Choose your preferred Digital ID provider (e.g. myID).

2. Consent for information sharing: Provide consent for your information to be shared with the online service (e.g. Online services for business)

These screens may look familiar if you've used your Digital ID to access other government services.

For secure access, always log in directly through the ATO, RAM or ABR website. Beware of scams asking you to set up a new myID or reconfirm your details as part of this update. If you've been asked to do so, it's a scam.

To find out more about Australia's Digital ID System, visit digitalidsystem.gov.au 

For assistance accessing our services, visit **Accessing online services with Digital ID and RAM**.

QC 103890

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

Copyright notice

© Australian Taxation Office for the Commonwealth of Australia

You are free to copy, adapt, modify, transmit and distribute this material as you wish (but not in any way that suggests the ATO or the Commonwealth endorses you or any of your services or products).