



System maintenance

Planned ATO systems maintenance windows and how to be alerted.

Last updated 1 May 2025

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Weekly system maintenance

[ATO online systems](#) may be impacted in part or in full for scheduled weekly maintenance at the following times.

Weekly systems release – start and finish times

Start time	End time
Tuesday 11:30 pm AEST	Wednesday 7:00 am AEST
Thursday 11:30 pm AEST	Friday 7:00 am AEST
Saturday 11:30 pm AEST	Sunday 7:00 am AEST

Note: There may be occasions when we need to extend the start or finish times for up to 3 hours.

Systems maintenance

[ATO online systems](#) may be impacted in part or in full at the following times. Full or limited functionality may be returned earlier if maintenance is proceeding ahead of schedule.

Systems maintenance – start and finish times

Start time	End time	Maintenance type
Saturday 3 May 2025 10:00 pm AEST	Sunday 4 May 2025 Noon AEST	Monthly maintenance
Saturday 10 May 2025 8:00 pm AEST	Monday 12 May 2025 7:00 am AEST	System maintenance (SBR outage)
Saturday 10 May 2025 10:00 pm AEST	Sunday 11 May 2025 10:00 am AEST	Standard release
Sunday 11 May 2025 11:00 am AEST	Monday 12 May 2025 7:00 am AEST	System maintenance (SBR outage)
Friday 16 May 2025 11:30 pm AEST	Monday 19 May 2025 7:00 am AEST	System maintenance
Saturday 31 May 2025 10:00 pm AEST	Sunday 1 June 2025 Noon AEST	Monthly maintenance
Saturday 7 June 2025 10:00 pm AEST	Monday 9 June 2025 7:00 am AEST	System maintenance
Friday 13 June 2025	Monday 16 June 2025	Integrated release

11:30 pm AEST	7:00 am AEST	
Saturday 2 August 2025 10:00 pm AEST	Sunday 3 August 2025 Noon AEST	Monthly maintenance
Saturday 6 September 2025 10:00 pm AEST	Sunday 7 September 2025 Noon AEST	Monthly maintenance
Saturday 13 September 2025 10:00 pm AEST	Sunday 14 September 2025 10:00 am AEST	Standard release
Saturday 4 October 2025 9:00 pm AEST	Sunday 5 October 2025 Noon AEDT	Monthly maintenance
Saturday 1 November 2025 10:00 pm AEDT	Sunday 2 November 2025 Noon AEDT	Monthly maintenance
Friday 14 November 2025 11:30 pm AEDT	Monday 17 November 2025 7:00 am AEDT	Integrated Release
Saturday 6 December 2025 10:00 pm AEDT	Sunday 7 December 2025 Noon AEDT	System maintenance
Saturday 6 December 2025 10:00 pm AEDT	Sunday 7 December 2025 11:00 pm AEDT	Monthly maintenance
Friday 13 March 2026 11:30 pm AEDT	Monday 16 March 2026 7:00 am AEDT	Integrated release





ATO online systems

List of ATO online systems:

- Access Manager

- ato.gov.au
- ATO app (some features)
- ATO Online Services for Agents
- ATO Online Services for Business
- ATO Online Services for Foreign Investors
- ATO Online Services for Individuals and Sole traders
- ATO Online Services for Non-residents
- ATO Online Services Simulator
- AUSid
- Australian Business Register
- Bulk data exchange
- Data transfer facility
- Departing Australia Superannuation Payment
- EmployerTICK
- Online TFN application
- Progress of return
- Practitioner Lodgment Service
- Single Touch Payroll
- Small Business Superannuation Clearing House
- Standard Business Reporting
- Statement of Tax Record
- SuperTICK

System maintenance pages for related systems:


- [Australian Business Register – Scheduled site maintenance](#) 
- [Australian Business Registry Services – System maintenance](#) 
- [myID – System maintenance](#) 
- [Relationship Authorisation Manager – System maintenance](#) 


- [API system maintenance](#) 


Troubleshooting, technical help and performance dashboards

Troubleshooting for businesses and tax practitioners – if you are experiencing a system issue or error message.

Troubleshooting common errors and issues – assistance with technical log-on, connection, firewall and virtual private network (VPN) issues.

[Online Services for Agents dashboard](#)  – availability and performance of Online services for agents.

[Practitioner Lodgment Service dashboard](#)  – availability and performance of the practitioner lodgment service.





[Superannuation dashboard](#)  – availability and performance of superannuation enabling service.

[Online Services for Business dashboard](#)  – availability and performance of Online services for business.

Keep informed of system availability

There are 4 ways you can keep informed about both planned maintenance and unplanned system issues.

Our Operational system dashboard

- Save a link to the relevant dashboards to view near real-time information on the current availability and performance of the digital systems you use
 - [Online Services for Agents dashboard](#) 
 - [Practitioner Lodgment Service dashboard](#) 
 - [Australian Business Register \(ABR\) dashboard](#) 
 - [Online Services for Business dashboard](#) 
- View **Maintenance times updates** for planned maintenance and **Current system status** for unplanned system issues in the relevant dashboard.



Our website

Subscribe to email updates to be alerted when our *System maintenance* and Technical support webpages are updated.

Our Tax professional news service

- Subscribe to our Tax professionals news and alert emails to receive
 - *Tax professionals news* (weekly newsletter)
 - *Tax professionals alert* (when warranted)
- We'll only send a *Tax professionals alert* email in exceptional situations, where we need to communicate directly with you about significant issues, either outside of or in addition to our normal communication channels. This may include a significant issue affecting our digital services.

Our social media channels

Follow us on [Facebook](#)  or [X](#)  for updates and reminders of major system maintenance.

QC 40990

Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional advice.

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