



# System maintenance

See planned ATO systems maintenance windows and how to be alerted.

**Last updated** 3 December 2025

## Weekly system maintenance

[ATO online systems](#) may be impacted in part or in full for scheduled weekly maintenance at the following times.

### Weekly systems release – start and finish times

Start time	End time
Tuesday 11:30 pm AEST	Wednesday 7:00 am AEST
Thursday 11:30 pm AEST	Friday 7:00 am AEST
Saturday 11:30 pm AEST	Sunday 7:00 am AEST

**Note:** There may be occasions when we need to extend the start or finish times for up to 3 hours.

## End-of-year office closure and systems availability

The ATO has a planned closure period, starting noon on Wednesday 24 December 2025 and reopening at 8:00 am on Friday 2 January 2026 local times.

All ATO digital systems, ato.gov.au website and online services will be available with no planned outages or maintenance during this period.

While systems will be available, some processing, such as income tax returns, activity statements and Statement of tax record requests will not restart until the normal services resume on 2 January 2026.

## Systems maintenance

[ATO online systems](#) may be impacted in part or in full at the following times. Full or limited functionality may be returned earlier if maintenance is proceeding ahead of schedule.

### Systems maintenance – start and finish times

Start time	End time	Maintenance type
Saturday 20 December 2025 10:00 pm AEDT	Sunday 21 December 2025 10:00 am AEDT	System maintenance
Saturday 31 January 2026 10:00 pm AEDT	Sunday 1 February 2026 Noon AEDT	Monthly maintenance
Saturday 28 February 2026 10:00 pm AEDT	Sunday 1 March 2026 Noon AEDT	Monthly maintenance
Friday 13 March 2026 11:30 pm AEDT	Monday 16 March 2026 7:00 am AEDT	Integrated release
Saturday 4 April 2026 10:00 pm AEDT	Sunday 5 April 2026 Noon AEST	Monthly maintenance
Saturday 2 May 2026 10:00 pm AEST	Sunday 3 May 2026 Noon AEST	Monthly maintenance
Saturday 9 May 2026	Sunday 10 May 2026	Standard release

10:00 pm AEST	10:00 am AEST	
Saturday 30 May 2026 10:00 pm AEST	Sunday 31 May 2026 Noon AEST	Monthly maintenance
Saturday 6 June 2026 10:00 pm AEST	Monday 8 June 2026 7:00 am AEST	System maintenance
Friday 12 June 2026 11:30 pm AEST	Monday 15 June 2026 7:00 am AEST	Integrated release
Saturday 1 August 2026 10:00 pm AEST	Sunday 2 August 2026 Noon AEST	Monthly maintenance
Saturday 5 September 2026 10:00 pm AEST	Sunday 6 September 2026 Noon AEST	Monthly maintenance
Saturday 26 September 2026 10:00 pm AEST	Saturday 27 September 2026 10:00 am AEST	Standard Release
Saturday 3 October 2026 9:00 pm AEST	Sunday 4 October 2026 Noon AEDT	Monthly maintenance
Saturday 7 November 2026 10:00 pm AEDT	Sunday 8 November 2026 Noon AEDT	Monthly maintenance
Friday 13 November 2026 11:30 pm AEDT	Monday 16 November 2026 7:00 am AEDT	Integrated release





## ATO online systems

### List of ATO online systems

- Access Manager

- [ato.gov.au](https://ato.gov.au)
- ATO app (some features)
- ATO Online Services for Agents
- ATO Online Services for Business
- ATO Online Services for Foreign Investors
- ATO Online Services for Individuals and Sole traders
- ATO Online Services for Non-residents
- ATO Online Services Simulator
- AUSid
- Australian Business Register
- Bulk data exchange
- Data transfer facility
- Departing Australia Superannuation Payment
- EmployerTICK
- Online TFN application
- Progress of return
- Practitioner Lodgment Service
- Single Touch Payroll
- Small Business Superannuation Clearing House
- Standard Business Reporting
- Statement of Tax Record
- SuperTICK

## **System maintenance pages for related systems**


- [Australian Business Register – Scheduled site maintenance](#) 
- [Australian Business Registry Services – System maintenance](#) 
- [myID – System maintenance](#) 
- [Relationship Authorisation Manager – System maintenance](#) 


- [API system maintenance](#) 

## Troubleshooting, technical help and performance dashboards

Troubleshooting for businesses and tax practitioners – if you are experiencing a system issue or error message.

Troubleshooting common errors and issues – assistance with technical log-on, connection, firewall and virtual private network (VPN) issues.

[Online Services for Agents dashboard](#)  – availability and performance of Online services for agents.

[Practitioner Lodgment Service dashboard](#)  – availability and performance of the practitioner lodgment service.





[Superannuation dashboard](#)  – availability and performance of superannuation enabling service.

[Online Services for Business dashboard](#)  – availability and performance of Online services for business.

## Keep informed of system availability

There are 4 ways you can keep informed about both planned maintenance and unplanned system issues.

### Our Operational system dashboard

- Save a link to the relevant dashboards to view near real-time information on the current availability and performance of the digital systems you use:
  - [Online Services for Agents dashboard](#) 
  - [Practitioner Lodgment Service dashboard](#) 
  - [Australian Business Register \(ABR\) dashboard](#) 
  - [Online Services for Business dashboard](#) 
- View **Maintenance times updates** for planned maintenance and **Current system status** for unplanned system issues in the relevant dashboard.

## Our website

Subscribe to email updates to be alerted when our *System maintenance* and Technical support webpages are updated.

## Our Tax professional news service

- Subscribe to our Tax professionals news and alert emails to receive:
  - *Tax professionals news* (weekly newsletter)
  - *Tax professionals alert* (when warranted).
- We'll only send a *Tax professionals alert* email in exceptional situations, where we need to communicate directly with you about significant issues, either outside of or in addition to our normal communication channels. This may include a significant issue affecting our digital services.

## Our social media channels

Follow us on [Facebook](#)  or [X](#)  for updates and reminders of major system maintenance.

QC 40990

## Our commitment to you

We are committed to providing you with accurate, consistent and clear information to help you understand your rights and entitlements and meet your obligations.

If you follow our information and it turns out to be incorrect, or it is misleading and you make a mistake as a result, we will take that into account when determining what action, if any, we should take.

Some of the information on this website applies to a specific financial year. This is clearly marked. Make sure you have the information for the right year before making decisions based on that information.

If you feel that our information does not fully cover your circumstances, or you are unsure how it applies to you, contact us or seek professional

advice.

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