Australian Government

Australian Taxation Office

Get secure and ongoing online access with myID

Using myID is the most secure sign in option for individuals and sole traders to access ATO online services or the ATO app. This security comes with some added perks.

Have we restricted your account?

If you have been the victim of identity theft, we apply additional safeguards to protect your ATO record and prevent unauthorised access to ATO online services.

By using a **Strong myID** to access our online services, you can have these safeguards reduced. You will no longer need to phone us each time you want to access your tax or super information through ATO online services. You'll have ongoing access.

Restore your access

Step 1: Download the myID app

myID is the Australian Government's Digital ID app. Download the myID app from Google Play or the App Store.

Step 2: Set up a Strong myID

You'll need to verify your ID and complete a face verification check. Check what documents you need and how to set up at www.myid.gov.au/Strong

Step 3: Phone the ATO

You'll need to phone us on **1800 467 033** (Option 1) to have your account temporarily unlocked. Once you use your 'Strong' myID to access ATO online services, you won't need to do this again.

Step 4: Go to the myGov sign in page

Go to https://login.my.gov.au

Step 5: Sign in using your myID

Select **Sign in with Digital ID** and follow the prompts to sign in and connect your myID.

Step 6: Access ATO online services

Select **Australian Taxation Office** from your linked services.

Use myID each time you sign in

By signing in using your Strong myID, you have helped secure your account by setting a 'Strong' online access strength.

This means **you must always access ATO online services using your Strong myID**. This applies if you sign in via myGov or the ATO app.

You've secured your sign in

A Strong myID is the most secure way to access ATO online services.

By verifying your ID and completing a face verification check in the myID app, it is much harder for fraudsters to impersonate you or access your account.

ⓘ **Learn more** by scanning the QR code or by visiting ato.gov.au/SecureAccess