Australian Government

myID

How to set up your myID



Set up your myID and verify your identity documents to achieve a Basic, Standard or Strong ID strength.

What is myID?

myID is the Australian Government's Digital ID app. Use your myID as a secure way to prove who you are and access a range of participating online services for personal and business matters.

Your ID documents are not stored within your app. You cannot use myID in person as a form of ID.

Before you start

To set up your myID, you will need:

- a compatible smart device
- a personal email address – not a shared or work email
- to be at least 15 years old.

Your myID must meet the minimum ID strength requirement to access a participating online service. Check your required ID strength with the service or at www.myID.gov.au/supportedservices

Three steps to set up your myID

1. **Download the myID app** – from the Apple App Store or Google Play.
2. **Enter your details** – including your personal email address, full name and date of birth.
3. **Choose your ID strength** – your ID strength is determined by the information you verify in your app. You can set up a Basic, Standard or Strong ID strength.

Set your ID strength

Increasing your ID strength can help you access more online services and provides added security.

Basic ID strength

Allows access to limited online services.

To achieve a Basic myID, you only need to enter your personal details.

Standard ID strength

Allows you to access most online services.

To achieve a Standard myID, verify any 2 of the following **Australian** documents:

- passport (up to 3 years expired)
- drivers licence or learner's permit
- birth certificate
- visa (using your foreign passport)
- ImmiCard
- citizenship certificate
- Medicare card (displays after you've verified one of the above).

Strong ID strength

Allows you to access all online services.

There are 2 ways to achieve a Strong myID.

Using an Australian passport

You need to verify:

- your Australian passport (up to 3 years expired) and photo by taking a selfie to complete a one-off face verification check
- one of the following
  - citizenship certificate
  - drivers licence
  - Medicare card.

Using a drivers licence

Check if this feature is available in your region at www.myid.gov.au/Strong

You need to verify:

- your drivers licence and photo by taking a selfie to complete a one-off face verification check
- one of the following
  - birth certificate
  - visa (using your foreign passport)
  - ImmiCard
  - citizenship certificate
- your Medicare card (this option appears after you verify one of the above documents).

Names don't match on your ID docs?

We recommend using documents that have the same name. If your name doesn't match, you may be able to verify this using a change of name certificate (ACT, NT, SA and Tas only) or marriage certificate.

Using your myID

Once set up, you can use your myID as your Digital ID to prove who you are when accessing online services.

Find out how at www.myid.gov.au/howtouse

Find out more at **www.myid.gov.au/setup**

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