

# Online services for business

# How to nominate an agent in Online services for business



#### You must nominate your agent.

### Your agent can't do this for you, but they can guide you through the nomination process.

The security of your tax and super information is very important to us. That's why we've changed the process for how a registered agent (tax agent, BAS agent or payroll service provider) can access your information. We now require you to securely nominate a registered agent when you change an agent or change the authorisations you give your existing agent.

# The flowchart and screen shots below will assist you to nominate your agent.

Nominate your agent in **Online services for business** 

#### Important

You will need your agent's registered agent number for this step. Ensure your agent has provided this to you.

**1 Tip:** Refer to the screenshots on the next page to help you complete this step.

From the Online services for business home page:

- 1. Select **Profile**, then **Agent details A**.
- 2. At the Agent nominations feature, select Add B.
- 3. On the Nominate agent screen, go to Search for agent **G**.
- 4. Type your agent's registered agent number C.
- 5. Check that the agent's details are correct **D**.
- 6. Complete the **Declaration** and select **Submit D**.
- 7. You'll receive a nomination submission confirmation **(**
- 8. You'll see your agent's details listed under Agent nominations **(B**).

If you have completed your nomination, go to Step 5

5 Tell your agent you've nominated them

> Your agent **will not** receive an automated notification that you've nominated them, so it's important to let them know when you've completed this step.

You can provide your agent a copy of the nomination confirmation **(E)** which you can print or save as a PDF.

#### Need help?

Contact us if you experience any errors while completing the agent nomination process. Before we can discuss vour details or update your records, you must establish your identity.

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The following screenshots will assist you to nominate your agent in Online services for business.

