Australian Government

myID

How to access online services using your myID



Use your myID to access a range of participating online services for personal and business matters.

What is myID?

myID is the Australian Government's Digital ID app. Use your myID as a secure way to prove who you are when accessing online services.

Your ID documents are not stored within your app. You cannot use your myID in person as a form of ID.

Before you access online services

You need to meet the set-up requirements for the service you want to access. Check requirements with the service.

Set up myID and your ID strength

Each online service has its own ID strength requirement. Check with the relevant service or see www.myID.gov.au/supportedservices

Find out how to set up or increase your ID strength at www.myid.gov.au/setup

Accessing business services

If you're accessing services on behalf of a business, you may also need to be linked in Relationship Authorisation Manager (RAM).

Check participating services at https://info.authorisationmanager.gov.au/onlineservices

How to access online services using myID

When you log in with myID, you'll switch between the online service you're accessing and the myID app on your smart device to confirm your identity.

Go to the online service

1. Go to the login page of the online service you want to access
2. Select **Continue with Digital ID**
3. Select **myID** as your identity provider
4. Enter your myID email address, then select **Get code**. A 4-digit code will appear on the login screen

Confirm your identity in the myID app

1. Log into your **myID app** on your smart device
   TIP: enable face or fingerprint recognition for faster and easier access to your **myID app**
2. Enter the 4-digit code in your myID app, then select **Accept**

Return to the online service

1. Return to the online service on the device you were using
2. Select **Consent** to share the information outlined on screen and access the online service

For more information, see **www.myID.gov.au/howtouse**

For service-specific help, check with the relevant service.

NAT 75868-11.2026 DE-85512