PAYE Bulletin 12 - Employers Reporting Group Certificate Information by Magnetic Media

PAYE Bulletin

Number 12

Employers Reporting Group Certificate Information by Magnetic Media

Valid from 1 May 1999

About this bulletin

This bulletin provides information to enable employers to report their *Group Certificate* information by magnetic media.

Media

The Australian Taxation Office (ATO) accepts the following media:

- IBM compatible magnetic tape
- IBM 3480 cartridge
- IBM compatible floppy disks
- DATs
- IBM compatible ZIP disks
- CDROMs

Note: Users must follow ATO standards for DATs, ZIPs, and CDROMs. If you are using these media and are unsure of the standards, call 1800 642 933 for more information.

Reporting Group Certificate information* on magnetic media

Employers can use magnetic media to report *Group Certificate* information provided they:

- use a commercial software package authorised by the Tax Office; or
- have developed in-house software authorised by the Tax Office; or
- use a payroll service (such as a payroll bureau or a tax agent) which has a commercial or 'in-house' package authorised by the Tax Office.

Note: Employers who wish to develop their own software should call Business On-line Services on 1800 632 274.

Which software to use

Please ensure you are reporting Group Certificate information using the correct software.

• *Group Certificate* reporting for the 1998/99 financial year is based on software specification Version 5 issued December 1997.

- *Group Certificate* reporting for the 1999/2000 financial year is based on software specification Version 6 issued March 1999.
- * Note: Employment Declaration information can also be reported by magnetic media.

Software authorisation

You may use a commercial payroll package purchased directly from a software supplier or 'over the counter' from a retailer. The software must meet our *authorisation* requirements.

If you are unsure whether the software package you have purchased is compliant with the current ATO standard, refer to information contained in the software package or contact the software developer.

Commercial software *authorised* by our computer control area should come with a letter from the Tax Office or Magnetic Information Processing Services (MIPS) confirming the software is *authorised* to report *Group Certificate* information by magnetic media. If your payroll package does not come with the letter from the ATO or MIPS, contact your supplier to determine whether your package has been authorised. You cannot report information by magnetic media with an unauthorised package. Contact us on **13 28 66** if you need further help.

Employers with 'in-house' software

Please ensure your 'in-house' software has been *authorised* and your plain paper *Group Certificate* has been *approved*. We are currently writing a separate bulletin on developing 'in-house' software which should be available shortly; however, information on the employer requirements of 'in-house' developers will remain the same as detailed in this bulletin.

Printing Group Certificates on plain paper

Commercial packages can be *approved* by us to print *Group Certificates* on plain paper. If that approval has been given, your payroll package should also come with a letter from us confirming that the software produces a *Group Certificate* that meets our printing requirements. Printed *Group Certificates* should be of 'letter quality print' or laser printed so they can be easily read. It is not necessary to get a separate approval for the *ETP Group Certificate*. If you do not have an approval letter, contact your supplier.

Note: Printing *Group Certificates* on plain paper is optional. You can still use our *Group Certificates*; however, printing on plain paper saves you money by being faster and easier.

If your package is both authorised and approved go to 'Other information you will need to know'.

If your package is authorised but not approved, read on.

Obtaining approval to print Group Certificates on plain paper

If you have contacted your supplier and found the software is *authorised* but not *approved* and you wish to print *Group Certificates* on plain paper, send us a sample of your proposed *Group Certificate*. We will approve your *Group Certificate* or advise you of any changes needed within 28 days. Contact the Tax Office at the correspondence address listed in your *PAYE Employers' Payment Book* or *Quarterly Payment Package*.

Other information you need to know

Tell us you are reporting information by magnetic media

You should contact us if you are reporting by magnetic media. We also need to know if you are printing your own *Group Certificates*. This is to update our records so we do not send you any *Group Certificates* in the future. Please call us on **13 28 66** or write to us.

You only need to register as a magnetic media client once. It is not necessary to re-register each year.

Employer Supplier Number

When downloading information from your payroll package on to your medium, the program will ask you for an eleven digit Supplier Number (in the third field). This is your eight digit PAYE account number preceded by three zeros (000). Your account number is shown on the first page of your *PAYE Employers' Payment Book* or *Quarterly Payment Package*.

Issue of Group Certificates during the year

If you are requested in writing by a departing employee to provide a *Group Certificate* during the year, and your package does not have the facility to do this, you may use a Tax Office *Group Certificate*. Alternatively, if you have an approved *Group Certificate*, you may keep some blank copies to use in these situations. To avoid duplication, be careful you do not issue another *Group Certificate* at the end of the year.

Name your 'Authorised Officer'

Legislation requires an employer to sign *Group Certificates*, however, we recognise that if you print a large volume of certificates this can be time consuming. You may print the name of your authorised officer on the self print *Group Certificate*.

Magnetic Media Information form and identification of media

Each medium used must contain only one type of data, e.g. one medium for *Group Certificate* data and another for *Employment Declaration* data.

Externally label each medium with the type of data it contains, e.g. for the 1999 reporting year, you should label the medium containing group certificate data with 'EA' or 'Group Certificate data 1999'.

When you send your media, attach the Magnetic Media Information form as shown at the back of this bulletin. Post or courier the form with your media.

Checking and return of media

We will process all media promptly. During processing, the data is checked for format compatibility and is also subjected to data quality testing. You will be contacted if the information fails any of these processes and provided with details of corrective action required. If a medium is rejected it will be returned to you for correction.

Reloading backup copies of data

You may need to reload data when the media you have sent is found to be corrupt, or you wish to access data for an employee who has lost a *Group Certificate*. If you have problems with this procedure, contact your software supplier for assistance.

Sending media

Mainframe tapes, cartridges and DATs

You should securely pack your mainframe tapes, cartridges and DATs and clearly mark them 'Do not X-Ray'. Send them by courier to:

Magnetic Information Processing Services Australian Taxation Office 19 Battye Street BRUCE ACT 2617

Payment of courier charge

We will pay courier charges on mainframe tapes, cartridges and DATs provided you use the services of our courier contractor.

Australian Air Express Account number 2851413 Telephone 13 12 13

Prepaid consignment notes

We supply pre-printed consignment notes that should be used when sending media to us by courier. If you require consignment notes please call MIPS on 1800 642 933.

We will not pay for delivery of disks sent by courier.

Disks, ZIP disks and CDROMs

Disks should be packed in a disk mailer or envelope with cardboard stiffener and mailed to our reply-paid box number. There is no charge for posting disks and CDROMs when you use the free reply-paid box number shown below.

Magnetic Information Processing Services Australian Taxation Office Reply Paid 57 PO Box 900 CIVIC SQUARE ACT 2608

Free media

We provide mainframe tapes and mainframe cartridges free of charge for downloading data. Requests should be made in writing to:

Magnetic Information Processing Services Australian Taxation Office Reply Paid 57 PO Box 900 CIVIC SQUARE ACT 2608

Reminders

✓ You must use your correct PAYE account number and Tax Office registered name in any communication with us (including magnetic media reporting). For instance, when you register using your legal name, this name should be used in future communication (not your trading name).

- ✓ Issue *Group Certificates* to your employees by 14 July.
- ✓ Send your magnetic media to MIPS by 14 August. Do not send media to any other address.
- ✓ Send your PAPER *PAYE Employer's Annual Reconciliation* to us by 14 August. Your *Annual Reconciliation* must be sent to the address on the 'gold' envelope enclosed in your 1999/2000 *PAYE Employers' Payment Book* or *Quarterly Payment Package*. Do not send your *Annual Reconciliation* to MIPS.
- ✓ Include in your data the details of all *Group Certificates* issued to employees during the year of reporting.
- ✓ Do not send us paper copies of *Group Certificates* if you report by magnetic media.

Do you need more information?

If you have any questions or need more information about magnetic media you can contact the Tax Office:

- by telephone on our national enquiry number **13 28 66**. You can ring this number from anywhere in Australia for the cost of a local call;
- in person by visiting the enquiries counter at the Tax Office. Addresses for the Tax Office are listed in *TaxPack*, as well as in the White Pages telephone directory;
- by A Fax from Tax, our 24 hour fax information service. Simply call **13 28 60** (local call cost) on your phone or fax and follow the voice prompts; or
- at our Internet site, ATOassist www.ato.gov.au

Produced by the Small Business Line of the Australian Taxation Office

NAT2845-7.99



MAGNETIC MEDIA INFORMATION

This form must be enclosed with TEST or PRODUCTION data

Information line number 1800 642 933

This media contains GROUP CERTIFICATION	TE REPORTS EA
Period of Report: 0/00/000 to 0/00/000	
Supplier name	
SUPPLIER NUMBER:	
Business address (for delivery of magnetic media and correspondence)	
Number/Street	
Suburb or Town	
State	Postcode
Media type: (Please tick) TAPE □	CARTRIDGE ☐ FLOPPY DISK ☐
DAT TAR D DAT Windows NT 3.5 D	CDROM ZIP disk
Please write an identifier on the outside of your media and show this below (e.g. 1998/99 group certificate information).	
Identifier:	
Does this media contain test data? (please tick)	Yes No No
Delivery address for media	
Tapes, cartridges and DATs (courier)	Floppy disks, ZIP disks and CDROMs (post)
Australian Taxation Office Magnetic Information Processing Services 19 Battye Street BRUCE ACT 2617	Australian Taxation Office Magnetic Information Processing Services REPLY PAID NO. 57 PO Box 900 CANBERRA ACT 2608

Signature _____

Office use only

_____ Date received

Process number _