

Implementation and onboarding learnings and issues register

The following information has been collated to assist industry in their rollovers version 3 onboarding. This register will contain all opened and closed issues relating to:

| Category | Category Description |
|---------------------------|---|
| General onboarding | focus on the process of onboarding |
| Conformance suite | includes the test guide and data elements |
| RA | Release authorities |
| USM | Unclaimed superannuation money |
| IRR | Initiate Rollover Request |
| RTR | Rollover Transaction Request |
| Death Benefits | Death benefit rollovers |
| Digital Identity | Machine 2 Machine (M2M) / device credential use and general authentication and authorisation issues |
| Production G2B | ATO production rollovers version 3 transactions (Unclaimed Superannuation Money (USM), Electronic Portability Forms (EPFs) & Release Authorities (RAs)) |
| EVTE G2B | ATO test environment production rollovers version 3 transactions (USMs, EPFs & RAs) |
| Production SBR | ATO production validation services (Fund Validation Service (FVS), SuperTICK (STIC), SMSF verification service (SVS), SMSFmemberTICK) |
| EVTE G2B SBR | ATO test environment validation services (FVS, STIC, SVS, SMSFmemberTICK) |
| G2B testing | Learnings identified during Government to Business testing. |
| B2B testing | Learnings identified during Business to Business testing conducted between APRA funds (and their administrators) and SMSF providers |

| Number # | Date Reported | Category | Learning / Issue | Status | | Date Resolved |
|-----------------|----------------------|-----------------|---|---|--------|----------------------|
| 1 | 15/12/2020 | EVTE G2B | Release authorities (RA) and release authority statement (RAS) sample payloads contained 8 digit TFNs instead of 9 digit TFNs | RA and RAS test scenarios updated with 9- digit TFNs. RA and RAS data change release on 4th Jan to EVTE. | Closed | 4 January 2021 |

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|----------|---------------|----------|---|--|--------|------------------|
| | | | <ul style="list-style-type: none"> Identified through early review of RA test files provided. Shared with ATO on 15 Dec 2021 | | | |
| 2 | 15/01/2021 | EVTE G2B | Electronic portability form (EPF) ContextID greater than 40 characters issue Identified through interoperability testing. | EPF ContextID reduced to a value less than 40 characters. Scenario has been tested successfully with an EPF for an APRA fund. | Closed | 2 February 2021 |
| 3 | 29/01/2021 | EVTE G2B | External vendor testing environment (EVTE) Test Harness unavailable on 20 Jan 2021 preventing testing of RA <ul style="list-style-type: none"> Caused by internal environment issue impacting outbound messages. | Resolved by the end of the day. | Closed | 29 January 2021 |
| 4 | 27/01/2021 | EVTE G2B | Electronic portability form (EPF) Test Scenarios in EVTE updated with SMSF data | 4/2 - EVTE updated to align with EPF SMSF data shared for consultation on 4 February. 27/1 - Additional SMSF data for EPF test scenarios circulated to industry representatives for review. | Closed | 4 February 2021 |
| 5 | 04/02/2021 | EVTE G2B | RA with SMSF Test scenario was not previously enabled. | RA Test scenarios with SMSF data enabled on 4 February. Scenario has been tested successfully. | Closed | 4 February 2021 |
| 6 | 10/02/2021 | EVTE G2B | EPF test scenario for SMSF missing the SMSF Alias in the ebMS header properties | Code remediation in progress. Remediation to restore correct code for EPF test scenarios with SMSF test data | Closed | 20 February 2021 |

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|----------|---------------|----------|---|--|---------------|------------------|
| | | | | 25/2: Deployed to EVTE on 20 February, fix being verified with impacted Gateway 2/3: Fix verified. 10/2: Identified through interoperability testing Root cause: EPF code regressed since the original EVTE deployment. Issue does not impact EPF test scenarios for APRA funds. | | |
| 7 | 12/02/2021 | EVTE G2B | Recent whitelist configuration and certificate changes introduced connection errors impacting one gateway. | 25/2: Data fix implemented on 23 February. Fix verified with impacted gateway | Closed | 23 February 2021 |
| 8 | 7/12/2020 | RA | Industry has sort clarity on the reference to 'ATO reference ID' in the release authority/release authority messages section of the user guide. | The ATO is currently updating this document. In the interim we can confirm that the ATO will be populating the conversation ID field of a release authority message with an "ATO reference ID". This ATO reference ID must be replayed to the ATO as the initiator conversation ID for the fund's response. Published 17/3/21 | Closed | 17 March 2021 |
| 9 | 12/01/2021 | RA | Naming convention of the 'release authority product code' field; mismatch between the taxonomy (ReleaseAuthorityProductType.Code) versus Schedule 4b (ReleaseAuthority.ProductType.Code). | ATO is updating Schedule 4b to align to the taxonomy. Updated to align to taxonomy and published | Closed | 17 March 2021 |
| 10 | 19/10/2020 | RA | Incorrect advice in User Guide for the error the ATO will return in scenario where the ATO is unable to match the | Updated user guide advice for this scenario, from SUPER.GEN.RLVR.13 to SUPER.GEN.GEN.7 | Closed | 5 November 2020 |

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|----------|---------------|-------------------|---|--|--------|-----------------|
| | | | Initiator Conversation ID ('ATO reference ID') on a RAS to an original RA. | | | |
| 11 | 19/11/2020 | Digital Identity | Industry sort clarification on business appointments and their scope in dealing with supply chains of greater than two participants or ABN's. | Industry advised that the Machine to Machine credential created in RAM was using the same technology as previously used by AUSKey and was therefore limited to only one relationship for a business appointment and did not support inherited relationships | Closed | 28 January 2021 |
| 12 | 03/02/2021 | Conformance suite | Industry have provided feedback for inclusion of version 2 test scenarios as part of the conformance test guide. | Updated version published 01/04/21. | Closed | 1 April 2021 |
| 13 | 25/03/2021 | Conformance suite | Internal ATO factors affecting the information in our test data for P2P (both B2B and G2B including in EVTE) are currently being considered and are likely to require updates to our test data. | 23 April – EVTE environment refresh completed and testing recommenced. 8 April - ATO test data can be accessed at: SuperStream Rollovers V3 Test Data Scenario DSP and Gateways can also access this from our Online Services for DSPs Knowledge Base, using: https://developer.sbr.gov.au/collaborate/display/DSD/Superannuation+resources EVTE update is on track to recommence testing from 26/04/2021. | Closed | 23 April 2021 |
| 14 | 8/04/2021 | Conformance suite | Conformance test guide to be updated to align with updated test data | 29/04 Updated version of Conformance Testing Guide (v0.8) published and available at: https://softwaredevelopers.ato.gov.au/rolloverV3 | Closed | 29 April 2021 |

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|----------|---------------|-------------------|---|---|---------------|---------------|
| 15 | 26/04/2021 | EVTE | Release authority statement outcome response (RASOR) incorrect setting identifier scheme values for TFN and ID. | 29/04 – Retest confirmed RASOR was successfully received. 28/04 – Fix identified and deployed on 28 April. Reissued test on 28 April. Resolution pending confirmation of successful fix. 26/04 – EVTE issue identified for investigation. RASOR being rejected at Gateway due to invalid event item scheme parameter value. | Closed | 29 April 2021 |
| 16 | 25/03/2021 | Conformance suite | Provision of updated sample payload data pending resolution of issue 13. | 29/04 – Rollover Sample Message Instances (payload samples) published and available at: https://softwaredevelopers.ato.gov.au/rolloverV3 | Closed | 29 April 2021 |
| 17 | 04/05/2021 | EVTE G2B | G2B test scenario Unclaimed Superannuation money (USM) 6.7 currently unavailable to test. | 18/05 System fix deployed and confirmed successful. USM6.7 available for testing. 11/05 USM6.7 – investigation complete, fix identified. Anticipate test will be available from 18/05. 04/05 Issues identified with test scenario USM6.7. | Closed | 18 May 2021 |
| 18 | 12/05/2021 | EVTE G2B | G2B test scenario USM 6.6 currently unavailable to test. | 18/05 – System fix deployed and confirmed successful. USM6.6 available for testing. 12/05 USM6.6 – currently under investigation. | Closed | 18 May 2021 |
| 19 | 02/06/2021 | EVTE G2B | Fund initiated (Fund to ATO) USM testing | 09/08 – System fix deployed and confirmed successful. 04/08 – Fix scheduled for mid-August. 28/07 – With item not impacting industry testing, fix being rescheduled. 22/07 – On track to deploy on 23/07. 15/07 – Issue has no impact on progressing G2B testing. EVTE update progressing, anticipated deployment date 23/07. | Closed | 9 August 2021 |

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|-----------------|----------------------|-------------------|---|---|----------------------|--------------|
| | | | | <p>08/07 – Issue has no impact on progressing G2B testing. EVTE update progressing to plan.</p> <p>30/06 Issue has no impact on progressing G2B testing. EVTE update expected between mid to late July.</p> <p>23/6 – ATO to update EVTE based on the revised set of USI and Gateway ESAs that have been provided by the various Gateways to date. Interim workaround in place for USM6.8-6.14, no impacts to progressing G2B testing.</p> <p>16/6 Still awaiting fund data from some Gateways.</p> <p>09/06 Currently sourcing relevant information from Gateways.</p> <p>02/06 Fund initiated USMR testing is currently limited to the USI and Gateway ESAs known within the EVTE environment.</p> <p>If an unknown USI is used, EVTE cannot automatically generate a USMOR.</p> <p>To ensure EVTE has the correct details to support USMR testing ATO will share the USI and Gateway ESAs currently available with Gateways and seek any additional fund details that Gateways have approved for Funds conducting RV3 testing and update our EVTE environment accordingly.</p> | | |
| 20 | 09/06/2021 | Conformance suite | Schematron incorrectly triggering validation errors on unclaimed.superannuation.money.date field on rollover transaction requests (RTR) message | <p>11/06 Updated schematron and published on the software developers website.</p> <p>09/06 Discrepancy identified between the taxonomy in MIG V3 and the latest version of the schematron where validation was incorrectly conducted on the</p> | Closed | 11 June 2021 |

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|----------|---------------|-------------|--|--|------------------------|
| | | | | UnclaimedSuperannuationMoney.Date field, as part of an RTR message. The schematron has been updated to align with MIG V3 and address USM validation issues. | |
| 21 | 28/05/2021 | G2B testing | Locating Electronic Service Address (ESA) in Electronic Portability Form (EPF) test payloads | Where the receiving fund is an SMSF, the ESA details are contained in the EPF payload at ElectronicContact.ElectronicServiceAddressAlias.Text | Closed 03 June 2021 |
| 22 | 03/06/2021 | G2B testing | EPF testing where the receiving fund is an SMSF - Bank account name field length restricted to 32 characters | Testing participants are asked to supply a range of fund data to conduct G2B testing scenarios, this includes providing financial institution details to conduct EPF testing scenarios where the receiving fund is an SMSF. Please note, while the ATO test environment does not have restrictions on field length for account name, in the ATO Production environment the field length is restricted to the first 32 characters of a bank account name (including spaces). Should you provide an account name longer than 32 characters for G2B testing purposes, truncation of the account name may occur due to rules implemented across your Gateway and or software. This is consistent with the Production environment and should not be considered an error / issue. | Closed 03 June 2021 |
| 23 | 15/06/2021 | B2B testing | A member's SMSF ABN and name are required fields when testing B2B messages with SMSF provider. Using ABNs which are not registered but meet the ABN algorithm test | Funds are to use the dummy test data developed and provided by industry for testing. Where funds encounter this issue, they are to consult with their SMSF provider testing partner to resolve. This may include using a registered SMSF ABN and name. | Closed 16 June 2021 |

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| | | | may result in some messages failing. | | | |
| 24 | 16/06/2021 | B2B testing | Using SMSF bank account names which include certain symbols will cause your message to be rejected by the SMSF verification service (SVS) in EVTE. | The only acceptable symbols in SMSF bank account name field for the SVS are as follows: 0-9 a-z A-Z . () { } ' - \ # * & Funds should only use SMSF bank account names which contain these symbols when conducting B2B testing. The ATO do not currently hold any SMSF bank account names that include special characters. We are currently developing messaging around SMSF bank account names. | Closed | 30 June 2021 |
| 25 | 17/06/2021 | G2B testing B2B testing | If software has been tested by a digital service provider (DSP), does the fund / fund administrator or SMSF provider still need to do testing? | The ATO recommends that all parties, APRA funds, APRA Fund Administrators, and SMSF Providers, implementing SuperStream Rollover v3 undertake integration and peer to peer (Government to Business [G2B] and Business to Business [B2B]) testing. While testing has not been mandated it is the responsibility of all trustees to provide an assurance that their system functionality meets the necessary requirements to accept SuperStream messages in version 3 prior to certification. The ATO will provide advice on a case by case basis as it becomes clear which parties are looking to rely on the testing outcomes achieved by others. | Closed | 28 June 2021 |

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|----------|---------------|----------------------------|--|--|---------------|--------------|
| 26 | 07/07/2021 | G2B Testing | Does a fund have to maintain both GROL2.0-X and GROL3.0-X after 30 September 2021? | Once you update your USI certification to GROL3.0-X you will receive G2B messages from the ATO in version 3. The ATO does not require you to maintain both V2 and V3 once all inflight messages have been actioned. We note, however, that if you are on ROLL3.0-X and receive a B2B message from another fund in V2 you must be able to respond to it in the same version, so will need to maintain both versions up until the end of the transition period. | Closed | 7 July 2021 |
| 27 | 08/07/2021 | B2B Testing G2B Testing | How to help eliminate Gateway validation issues with test data. | Ensure that your Gateway is consulted and aware of the test data you are utilising for your testing to ensure you do not encounter unexpected validation errors once testing commences. | Closed | 08 July 2021 |
| 28 | 08/07/2021 | B2B Testing | Pre-cohort handshake / connectivity tests. | The ATO recommends handshake tests be conducted with your cohort partners prior to your Cohort commencing to ensure any connectivity issues are resolved prior to day one of B2B testing. | Closed | 08 July 2021 |
| 29 | 08/07/2021 | B2B Testing G2B Testing | How long will access to the EVTE test environments for the following be available? <ul style="list-style-type: none"> • SMSF MemberTick • SMSF Verification Service (SVS) • G2B | These test environments remain available for use until they are re-versioned or decommissioned. As standard practice, communication activities would form part of any change in either instance. | Closed | 09 July 2021 |
| 30 | 08/07/2021 | B2B Testing | Technical artefacts to be read in conjunction with each other, rather than in isolation. | Reading the taxonomy in isolation identifies that many fills are 'nillable' (can be provided with no value). | Closed | 09 July 2021 |

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| | | | | <p>The MIG (Schedule 4b) and Schematron build upon the basic rules of the taxonomy, to provide more explicit guidelines.</p> <p>For example, the new release authority field <i>SuperannuationRollover.ReleaseAuthorityProductType.Code</i>, according to the taxonomy can be provided (with nil value) as part of an IRR message. Examining the MIG however, explicitly states that this field must only be used for a release authority message (and may then contain one of the prescribed values).</p> <p>Users therefore should always consider the suite of technical artefacts (as well as the requirements of their intermediaries/gateways) when designing solutions.</p> | | |
| 31 | 08/07/2021 | Conformance suite | Electronic Portability Form (EPF) - Transferring fund member ID, where transferring fund is an SMSF | <p>28/07 Process in place to ensure SMSF member account number is set to 'UNKNOWN'.</p> <p>The ATO will ensure that transferring fund member ID (SuperannuationFundDetails.MemberClient.Id) for an SMSF will have the element set to a value of "UNKNOWN" as per the MIG.</p> | Closed | 28 July 2021 |
| 32 | 15/07/2021 | Conformance suite | RAS preservation amounts and taxable components | <p>28/07 Additional clarification content added to the User guide and published 28/07/2021.</p> <p>21/07 User guide being updated to clarify the preservation amount and taxable component fields in the RAS need to equal the amount paid to meet MIG validation requirements.</p> | Closed | 28 July 2021 |

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| 33 | 16/07/2021 | G2B Testing | Release Authority Error Response (RAER) message structure | <p>Ensure you adhere to the RAER payload build specifications set out in Schedule 6 Data and Payment Standards - Error Code Management, refer section 11.3 Release Authority Error Response.</p> <p>Of note, ensure that if curly braces form part of your payload, the corresponding parameter to dynamically fill the curly braces has also been included in your payload, refer to section 3.3 Parameters content model information.</p> | Closed | 19 July 2021 |
| 34 | 03/08/2021 | B2B Testing G2B Testing | Test data and validation services | <p>Funds are reminded that validation services in EVTE for testing is not linked or associated with the production service.</p> <p>As part of EVTE within testing, the services will default all requests to 'verified' unless one of the prescribed non-verified scenarios as outlined in the conformance guide are used.</p> <p>Funds are reminded that ATO production services are not to be used as part of testing.</p> | Closed | 03 August 2021 |
| 35 | 12/08/2021 | B2B Testing | Using the SVS when testing B2B scenarios | <p>Funds are reminded that if they use the SVS in EVTE when testing their B2B scenarios, they must consider test scenarios where the member TFN is not held.</p> <p>As the TFN is a mandatory field in the SVS, they will not be able to use this service which will result in the fund not being able to complete the test or cause delays in testing while they investigate a solution</p> | Closed | 11 August 2021 |
| 36 | 16/08/2021 | Conformance suite | <i>SuperannuationFundDetails.MemberClient.Identifier</i> field | When populated as "UNKNOWN", the <i>SuperannuationFundDetails.MemberClient.Identifier</i> | Closed | 16 August 2021 |

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|-----------------|----------------------|-----------------|--|--|--------|----------------------|
| | | | | field must be set to uppercase to ensure validation rules are passed. | | |
| 37 | 24/08/2021 | Production G2B | Release Authorities issued without mandatory country code field. | 01/09 System fix successfully implemented and all rejected RA messages were reissued to funds successfully. 24/08 Release authorities are being issued without a mandatory field and being rejected by gateways. ATO system fix is being developed as a priority. | Closed | 26/08/2021 |
| 38 | 01/09/2021 | Production G2B | Members with overseas residential address and country code "AU" | 10/09 - Recent changes to ATO systems had an inadvertent impact to ATO online superannuation transfer requests. Prior to March 2021, individuals with an overseas registered address were unable to submit a transfer request via ATO Online. The system is now allowing these request forms to progress through the system. As funds are not receiving any notification of the transfer request, they cannot be actioned. The ATO is in the process of identifying and contacting affected clients. A system fix is being developed (date yet to be determined). 03/09 - ATO has identified that this is a historic issue and precedes RV3. Impacted members will be contacted by the ATO and interim solutions are being developed to mitigate the impact while a solution is developed. 01/09 - EPFs for members who have an overseas residential address and contained country code "AU" were rejected by funds and/or gateways. A fix is under development. In the interim, the ATO are working with impacted funds and providing assistance. | Open | |

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| 39 | 01/09/2021 | Production G2B | Spaces included in context ID | <p>06/09 – ATO has successfully tested the deployed fix. EPFs has issued to the impacted funds correctly. The project team is working with the impacted funds to release the backlog of impacted EPFs.</p> <p>03/09 - ATO has deployed a fix for this issue, which will apply to the EPFs issued going forward. Project team will work with impacted funds to test this fix.</p> <p>01/09 EPF's failed for one fund due to message containing invalid context ID (where spaces are included). A fix has been identified. Currently awaiting scheduling for deployment. Once deployed, the ATO will work with the impacted fund.</p> | Closed | 06/09/2021 |
| 40 | 01/09/2021 | Production G2B | RASOR's failing to send due to incorrect member details | <p>13/09 – Fix has deployed and is in the process of being tested in production.</p> <p>06/09 – ATO has identified a fix which is currently undergoing testing. The project team is working with the impacted funds.</p> <p>01/09 A very small number of RASOR's are failing to send due to incorrect member details. The ATO are currently investigating the issue.</p> | Closed | 13/09/2021 |
| 41 | 01/09/2021 | General Onboarding | FVS Guidance documents to prepare for cut over to production. | <p>Fund-Validation-Service : This document outlines the use of the service and that it is accessible through the Standard Business Reporting (SBR) framework.</p> <p>Fund-Validation-service-user-guide : This document provides advice on use of the FVS.</p> <p>Using Access Manager : This document details how to set up and who can access ATO online services for your business.</p> | Closed | 02/09/2021 |

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|-----------------|----------------------|-----------------|---|---|--------|----------------------|
| 42 | 31/08 | G2B Testing | Fund financial institution account (FIA) bank details used for testing purposes. | The ATO does not supply live financial institution account (FIA) / bank account details in G2B messages. It is recommended testing parties consider the impact this may have on software validations prior to commencing testing. | Closed | 31/08/2021 |
| 43 | 31/08 | Production G2B | Funds that use a primary and secondary gateway are having their RA's issued to the incorrect gateway. | 06/09 – ATO system fix deployed and tested successfully in production. The project team is working with the impacted funds to release the backlog of impacted RA's. 03/09 The ATO has identified a fix and is planning the deployment. The project team is working with the impacted funds and will test the fix on deployment. | Closed | 08/09/2021 |
| 44 | 03/09 | Production | SMSF Bank account names exceeding 32 characters message failing in SVS. | 14/09 – ATO implemented a fix on the 15/09 and are closely monitoring the situation in Production. 03/09 – The ATO uncovered an issue with the SVS whereby SMSF bank account names exceeding 32 characters were failing in the SVS. We are implementing an urgent fix to ensure we can process bank account names in line with the published validation rules. | Closed | 14/09/2021 |
| 45* | 14/09 | Production | RAS being rejected due to XBRL Validation error | 29/09 – ATO has deployed a fix which is being tested in production. The ATO will remediate all impacted RAS and contact the affected funds to confirm the outcome. 22/09 – ATO has identified the cause of the issue and a potential fix which is currently being tested. Further testing is continuing this week. The fix is planned for production deployment by the end of September. 14/09 – ATO has identified a small number of RAS messages that are being rejected due to an XBRL Validation Error. These messages are being investigated to determine the cause. | Closed | 29/09/2021 |

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| 46 | 17/09 | Production | Multiple USIs listed on the FVS under the Mercer Super Trust ABN: 19905422981 have an incorrect 'effective to' date of 29 September 2021 showing ROLL2.0-X and GROL2.0-X certifications | 28/09 – The FVS data was corrected today. 27/09 – The ATO worked urgently to resolve this issue. FVS Alert 001/2021 was issued to funds, administrators, service providers and users of the FVS. 17/09 – The end-date is incorrect as the USI's are enduring products and transitioning to ROLL3.0-X and GROL3.0-X from 30 September 2021. Due to system limitations, the fund cannot rectify this issue. | Closed 28/09/2021 |
| 47 | 28/09 | Production | Incorrect certification value was applied to an SMSF Provider | 28/09 – SVS incorrectly returned nil certification for a single SMSF provider however the SMSF verification service response was correct. The ATO deployed an urgent fix which has been tested successfully. | Closed 28/09/2021 |
| 48* | 29/09 | Production | SMSF business intermediary name exceeding 32 characters | 06/10 – Fix has been tested successfully. Issue resolved 05/10 – Fix has deployed and is currently being tested. 29/9 – An issue was identified with the SVS where an SMSF business intermediary name exceeding 32 characters were failing in the SVS. A fix has been identified and planned for deployment on Friday 1 October. Further verification is in progress to ensure SVS processing aligns with the published SBR artefacts. | Closed 06/10/2021 |
| 49* | 30/09 | Production | Funds requesting manual verification for an SVS outcome response of "not verified" | 11/10 - CRT Alert 012/2021 was issued reminding industry of the process. 30/09 - The ATO had identified some funds are sending manual verification requests after the SVS has returned one of the following 'not verified' responses: <ul style="list-style-type: none">CMN.ATO.SMSFVRFY.SMSFNOTVALID | Closed 11/10/2021 |

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|----------|---------------|------------|--|--|---------------|------------|
| | | | | <ul style="list-style-type: none"> CMN.ATO.SMSFVRFY.MEMNOTVALID <p>Please be aware that the SVS response is correct and funds should refer to Self-managed Super Fund Verification Service – Business Implementation Guide on how to manage responses.</p> <p>Funds should <u>not</u> request a manual verification to confirm the outcome, as the results will be the same. Where a ‘not verified’ response is returned, you may choose (at your own discretion) to not proceed with the rollover.</p> | | |
| 50* | 30/09 | Production | RASORs for SMSFs including incorrect USI | <p>05/10 – Fix has deployed and tested successfully. ATO is working with the impacted SMSF provider.</p> <p>30/09 – RASORs issued to SMSFs are including an incorrect USI of ‘00000000000000’. A fix has been identified and deployment is planned for 2/10/21. The ATO is working with the impacted SMSF providers.</p> | Closed | 06/10/2021 |
| 51* | 06/10 | Production | Funds not receiving RASOR’s due to issue with ATO lookup table | <p>14/10 – All impacted RASOR have been replayed. Issue resolved</p> <p>6/10 – An issue has been identified where a small number of funds were not receiving RASORs due to an issue with an ATO internal lookup table. The cause of this issue has been fixed and the ATO is working to replay the messages. Impacted funds are being contacted, however no action is required from the funds.</p> | Closed | 14/10/2021 |

*New or updated